THE NOVA SCOTIA DEPARTMENT OF

Community Services

1990

Acknowledgements

Appreciation is extended to all who have assisted
in the preparation of this edition of
The Nova Scotia Department of Community Services 1990

Minister's Message

91-05185/

It is a great pleasure for me to introduce the twenty-sixth annual report prepared by the Department of Community Services.

Each year many thousands of Nova Scotians receive service and assistance from the programs offered by this Department, and as we look towards the exciting challenges of the new Children and Family Services Act it is important that we take a moment to review the many initiatives of the past year.

My best wishes to all those who have worked so hard to make sure that the programs provided through this Department achieve a consistently high standard.

Guy J. LeBlanc
Minister of Community Services

Minister of Community Services Guy LeBlanc asks a question through interpreter for the deaf Ms. Linda Clark at a public hearing in Halifax. Deputy Minister Carmen Moir looks on.

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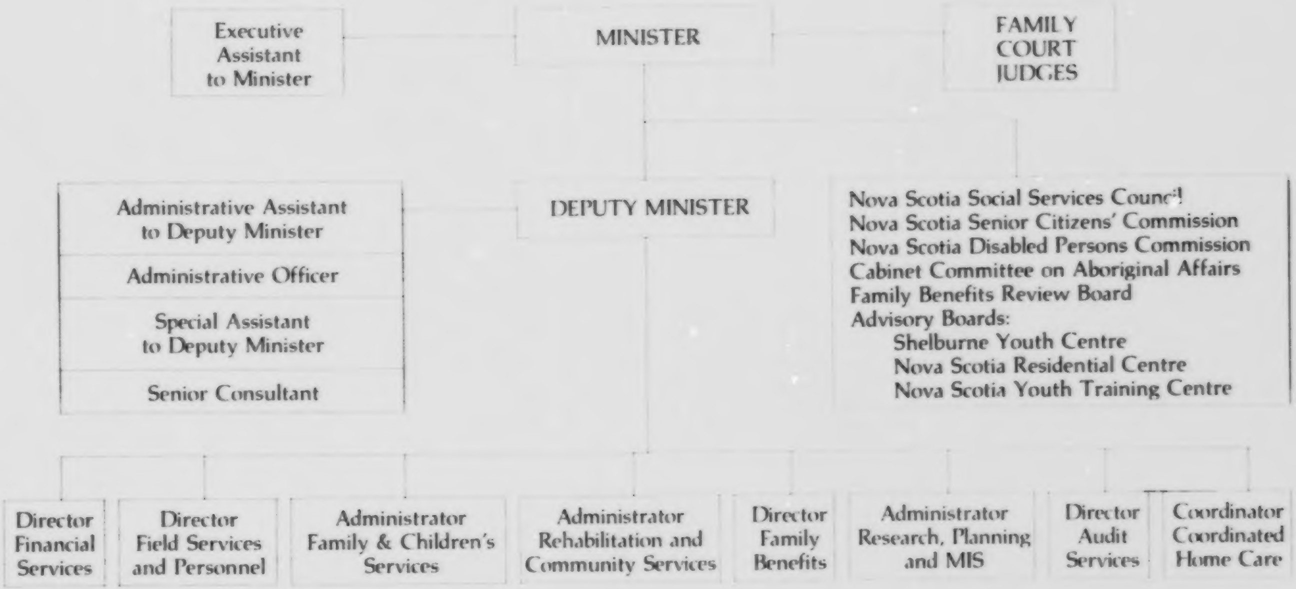
ORGANIZATION CHART: DEPARTMENT OF COMMUNITY SERVICES

March 1990


Executive Assistant to Minister
MINISTER
FAMILY COURT JUDGES
Administrative Assistant to Deputy Minister
Administrative Officer
Special Assistant to Deputy Minister
Senior Consultant
DEPUTY MINISTER
Nova Scotia Social Services Council
Nova Scotia Senior Citizens' Commission
Nova Scotia Disabled Persons Commission
Cabinet Committee on Aboriginal Affairs
Family Benefits Review Board
Advisory Boards:
Shelburne Youth Centre
Nova Scotia Residential Centre
Nova Scotia Youth Training Centre
Director Financial Services
Director Field Services and Personnel
Administrator Family & Children's Services
Administrator Rehabilitation and Community Services
Director Family Benefits
Administrator Research, Planning and MIS
Director Audit Services
Coordinator Coordinated Home Care

Ministers who have served the Department since its beginning are as follows:

Frank Roy Davis	1933-1948
Lauchlin David Currie	1948-1949
Alexander Hugh MacKinnon	1949-1950
Harold Connolly	1950-1954
Geoffrey Stevens	1954-1955
J. Clyde Nunn	1955-1956
Richard Donahoe	1956-1958
Malcolm Leonard	1958-1960
W.S.K. Jones	1960-1964
James M. Harding	1964-1968
Percy Gaum	1968-1969
Gordon A. Tidman	1969-1970
Allan E. Sullivan	1970-1972
William Gillis	1972-1973
Harold Huskilson	1973-1976
Bill MacEachern	1976-1978
Jack MacIsaac	1978-1979
Laird Stirling	1979-1981
Edmund L. Morris	1981-1987
Thomas J. McInnis	1987-1988
Guy J. LeBlanc	1989-

Deputy Ministers who have served the Department since its beginning are as follows:

Ernest H. Blois	Deputy Head	1933-1944
	Deputy Minister	1944-1947
Hiram S. Farquhar	Deputy Head	1947-1959
Fred R. MacKinnon	Deputy Head	1947-1959
	Deputy Minister	1959-1980
John Angus MacKenzie	Deputy Minister	1980-1985
Gwen Pickering	Deputy Minister	1985-1986
Carmen Moir	Deputy Minister	1986-

Deputy Minister Carmen Moir and Doris Holland, Secretary to the Deputy Minister.

Recent Developments in Community Services

- On April 1, 1989, the Department began cost-sharing with municipalities at the rate of 66 2/3% of total municipal expenditures for maintaining persons in Homes for Special Care.
- The Children's Services Legislation Committee completed its review of the Children's Services Act and submitted a report to the Minister which resulted in the enactment of the Children and Family Services Act.
- In September 1989, automatic electronic bank transfers of monthly benefits became available to Family Benefits clients throughout the province.
- The Coordinated Home Care Program was expanded to include the whole of the province.
- The recommendations of the task force on the financing of homemaker and home care agencies were adopted, providing for a revised funding formula with a 75% provincial contribution.
- Legislation was passed creating the Disabled Persons Commission, and Commission members and an acting executive director were appointed.
- An adolescent receiving and assessment facility for six children was opened in New Glasgow.
- An operating grant was provided to non-profit day care centres to allow salaries of day care workers to be increased over a two-year period.
- A Round Table for discussion of issues related to day care was established.
- A 50-bed Nursing Home was opened in Port Hawkesbury in September 1989, and a 35-bed Home for the Aged was opened in Glenwood, Yarmouth County, in December 1989.

Deputy Minister and his staff.

Community Service Awards

The Government of Nova Scotia, through its Department of Community Services, recognizes and expresses appreciation to those who have served their communities and fellow citizens and given unstintingly of themselves in the interest of better lives for the people of our province. The Community Service Award has been established for that purpose.

Community Service Awards were presented in 1990 by Premier John M. Buchanan to:

Amherst Fire Department
William "Bill" Carter
Thomas Cochrane
Canon Sidney J.P. Davies
Ian and Shirley Forbes
Elizabeth "Betty" Hamilton
William "Bill" and Cora Lawrence
Elwin LeRoux
Alasdair MacDonald
Elinor McArel
Judith Munroe-Mills
Pictou County Christmas Fund
The Supportive Work Team
Agnes Whynot
Buster Woodworth

Premier John M. Buchanan, Honourable Jack MacIsaac, Minister of Mines and Energy, and Honourable Guy J. LeBlanc, Minister of Community Services, with some of the recipients of the 1990 Community Service Awards.

Community Services

Advisory Boards

Nova Scotia Social Services Council

Reverend Vincent Ihasz, Chairman
Bessie Harris, M.S.W., Executive Secretary

Constituted under *An Act to Provide for Social Services Councils*, Chapter 22 of the Statutes of Nova Scotia, 1970-71, the Nova Scotia Social Services Council is an advisory council to the Minister of Community Services. Members of the Council come from all walks of life and are representative of various geographic regions of the province. The Council provides the Minister of Community Services with advice and recommendations on any matter relating to community services.

The Council met on five occasions during the fiscal year, and all meetings were held in Halifax. The Executive Committee met on seven occasions, primarily to plan subsequent council meetings.

At the November meeting of the Council, Martha Crowe, chairperson, and Linda Smith, member, of the legislative committee appointed to review and make recommendations regarding the Children's Services Act briefed Council on the work and results of that committee's study.

Following this presentation, Council requested the Executive to review the proposed legislative changes in detail. This review was carried out, and the report prepared was subsequently approved by the entire Council. The report of Council was then presented to the Minister with comments and recommendations.

To keep itself informed about the current state of the various programs in which the Department of Community Services is involved, Council received the following presentations at its regular meetings: (1) "Family Violence," presented by George Savoury, Consultant, Family and Children's Services Division, (2) "Adult Protection Services" and a video presentation on "Elder Abuse," by Nancy Cochrane, Co-ordinator of Adult Protection Services, (3) "Foster Care Program," by Pauline Johnson, Co-ordinator, Children in Care, (4) "Impact of Unemployment Insurance Changes and the Proposed Goods and Services Tax on the Family Benefits Program," by William Campbell, Director of Family Benefits, (5) "Follow-up Report on the Task Force on Family and Children's Services," by Rosemary Rippon, Director of Family and Children's Services, and (6) "Child and Adolescent Services," by Trevor Townsend, Co-Director of that program.

Carmen Moir, Deputy Minister of Community Services, attended a meeting of the Council and reviewed a number of current concerns of the Department. Among items discussed were the 1990-91 departmental budget, the H.E.S.S. Committee and co-ordination of services. The co-ordination of services has long been a major concern of Council and members will continue to work on this matter in the months to come.

The members of Council attempt to keep up to date with the activities of the Department of Community Services and other social agencies so their comments and recommendations may be of significant value to the Minister and, through him, to the Department of Community Services and the people of Nova Scotia.

Nova Scotia Social Services Council.

Nova Scotia Senior Citizens' Commission

Jack Glassey, Chairman
Allan Clark, Coordinator

The Nova Scotia Senior Citizens' Commission was established in 1972 under the Senior Citizens' Social Services Act. The Commission consists of 19 private citizens, many of them seniors, who come from all parts of the province and are appointed by the executive council of the provincial government for three years or for a shorter term. Representatives from the departments of Education, Health and Fitness, and Advanced Education and Job Training, and from the Senior Citizens' Secretariat, also participate in Senior Citizens' Commission meetings, bringing the total membership to 23.

The mandate of the Nova Scotia Senior Citizens' Commission is:

- to conduct, direct and promote fact-finding studies and research related to aging
- to seek out and encourage people interested in providing voluntary services to citizen groups concerned with aging
- to promote new activities and social services for senior citizens through voluntary agencies and all levels of government
- to review existing legislation and government programs and make recommendations as to how these may be improved to provide better services for senior citizens, and to fulfil any duties assigned by the Governor-in-Council or the Minister of Community Services.

During the 1989/90 fiscal year, the Commission met on several occasions in different regions of the province. Some of the activities undertaken during the year were:

- The Commission initiated a steering committee to advance the concept of "Senior Partners in Learning" in cooperation with seniors councils and clubs and the 21 school boards in Nova Scotia.
- Senior citizens workshops were held with seniors councils and seniors clubs in the Eastern Shore, Guysborough, Antigonish, Cape Breton, Colchester, Hants, Cumberland, Pictou, Valley, South Shore, and Yarmouth areas.
- The Commission published an updated version of the *Directory of Senior Citizens Clubs and Councils* in 1990.
- The Commission sent representatives to the Aging in the 21st Century conference and the Canadian Association of Gerontology's annual meeting, both in Ottawa.

- The Commission invited several speakers from various organizations and government departments to its regular meetings to speak on topics related to seniors such as housing, transportation, drugs, coordinated home care, and adult abuse.
- Representatives of the Commission were present on several planning committees involved with conferences sponsored by the Senior Citizens' Secretariat.
- Two members of the Commission were presented with Achievement Awards on their retirement.

NOVA SCOTIA

Honourable Jack MacIsaac, Minister responsible for the Nova Scotia Senior Citizens' Commission, presents an Achievement Award to Commissioner Fred Wildsmith on the latter's retirement from the Commission.

Nova Scotia Disabled Persons Commission

Charles Macdonald, Executive Director

The Disabled Persons Commission held its inaugural meeting in 1990. The Commission was created under the Disabled Persons Commission Act of 1989 and will meet monthly to deliberate on issues relevant to disabled people. The Commission is composed of 12 members, seven of whom are themselves disabled. Five representatives of government departments hold the remaining positions on the Commission.

The objectives of the Disabled Persons Commission are to advise the government and the general public on the needs and abilities of disabled people. The Commission will also endeavour to make the general public and disabled people aware of government programs that serve disabled persons. The Commission has also been mandated to make the general public aware of what it can do to help facilitate the integration of disabled people into the social and economic life of the community.

The Commission has been meeting with and listening to organizations representing the disabled community. In its early deliberations, the Commission has determined that it will initially focus on the creation of a technical aids program and an attendant care program. The Commission also has been working with the Department of Municipal Affairs to improve the enforcement of provision 3.7 of the National Building Code, providing for barrier-free access. The Commission is working towards improvement of the building code to enhance access for the deaf, the hard of hearing, the blind and the visually impaired.

The Commission reports directly to a coordinating committee of Ministers. The coordinating committee is chaired by the Minister of Community Services, and the other members are the Minister of Advanced Education and Job Training, the Minister of Health and Fitness, the Minister of Government Services, the Minister of Labour, the Minister of Municipal Affairs, the Minister responsible for the Housing Act and the Minister responsible for the Advisory Council on the Status of Women.

The Commission offices were opened on October 9, 1990, at 2695 Dutch Village Road, Halifax. The offices have been modified to enhance the working conditions for a variety of disabilities.

The Executive Director, reporting to the Commission and responsible for its overall administration, commenced his responsibilities on September 24, 1990.

Mr. Charles Macdonald, Executive Director of the Nova Scotia Disabled Persons Commission, and his staff.

Family and Children's Services Division

W.D. Greatorex, R.S.W., Administrator

Each of the four program areas of the Family and Children's Services Division is organized as a separate section with its own Director. The four sections are:

- Family and Children's Services
- Child and Adolescent Services
- Day Care Services, and
- Young Offender and Court Services.

The committee established to review the Children's Services Act continued its work during the past fiscal year. Early in the 1990 calendar year, the committee's report was submitted to the Minister of Community Services who, in turn, presented the content of the report to Government for its consideration.

The day care program received much public attention, with the primary focus being the enhancement of the salaries of workers in day care centres. At the end of March 1990 the Minister of Community Services announced the implementation of an operating grant that will allow the salaries of day care workers to be increased in non-profit centres. The operating grant is to be implemented over two fiscal years, beginning April 1, 1990. At the same time, the Minister announced the establishment of a Round Table under the chairmanship of Debi

Forsyth-Smith of the Advisory Council on the Status of Women, and involving representatives of both private and non-profit day cares, to deal with related issues of concern to the day care community.

The major joint initiative between the Department of Community Services and the Department of Health and Fitness continued. Two primary activities are the coordination of children's mental health services in the metropolitan area and the development of emergency receiving and assessment services for young persons in major centres across the province. One facility of this type was opened in New Glasgow during the past fiscal year. The demand for placements at the Nova Scotia Residential Centre in Truro continues to be very high.

The seven community programs for young offenders continued to provide services to young persons at an early stage of their involvement in the juvenile justice program. An evaluation of these programs was undertaken during the 1989/90 fiscal year by a private firm and, upon the conclusion of this evaluation, the future of these services should be more settled.

Departmental support to six early intervention programs was in place during the fiscal year and was funded according to the approved formula. Program supervision was provided on a contract basis. The early intervention programs are meeting the needs of families in the areas currently being served, and the Department's funding of these programs results directly from the *Report of the Task Force on Family and Children's Services.*

Family and Children's Services Division staff.

Family and Children's Services Section

Rosemary Rippon, R.S.W., Director

The Family and Children's Section provides the following services: protection services, services to children in care and custody, services to single parents, adoption services, family counselling services, the family violence and transition houses program, and licensing of private child-caring facilities and maternity houses.

Protection Services

Child protection workers and designated social workers in children's services agencies have the legal mandate under the Children's Services Act to investigate all reports of alleged child abuse and neglect. Nineteen children's services agencies are located throughout the province. Five are district offices of the Department of Community Services, and 14 are privately run children's aid societies and family and children's services agencies. The Micmac Family and Children's Services Agency is now providing mandated services for Native families living on Reserves in Nova Scotia.

Protection services are the backbone of Family and Children's Services. The overall priority and philosophy of this service is to maintain and support families whenever possible while protecting children from abuse and neglect. The better the protection services provided in the community, the fewer the children who will be taken into care.

A Child Abuse Register was established within the Department of Community Services and incorporated into the Children's Services Act in 1976.

Under the Children's Services Act, anyone having information, confidential or not, indicating that a child is in need of protection must report the situation to a local children's services agency. Once this report is received and investigated by the agency, and the agency has concluded that the evidence indicates the child is or has been abused within the definition of child abuse, the matter is reported to the Child Abuse Register. Once reported to the register, a decision is made regarding whether or not the matter will be recorded.

By facilitating the reporting and recording of child abuse, the register assists the Department in identifying the extent of abuse in Nova Scotia and monitoring the whereabouts of children, their families and suspected abusers so that protection services may continue uninterrupted.

During calendar year 1989, 412 cases of child abuse were reported to the Child Abuse Register. (See Table 1.)

Children in Care and Custody

The care and custody program involves planning for and supervising children whose legal guardianship has been transferred from the natural parent(s) to a children's aid society, a family and children's services agency or the Minister of Community Services through the Family Court. In 1989-90, 583 children were placed in foster homes. In many cases, children were returned to their natural parent(s) when the parents were better able to provide for them. In other cases, when a family reunion was impossible, children were placed for adoption.

In 1989-90, 46 children in care and custody were legally adopted. The younger the child is when coming into permanent care and custody, the greater the likelihood the child will be placed in an adoptive home. The effort is to place a child in as permanent a home as possible. Unfortunately, the older the child is when coming into care, the less the chance that an adoptive home will be found. At the present time in Nova Scotia, 845 of the children in permanent care and custody are over the age of 10. (See Tables 2-4 and Chart 1.)

In recent years the Department of Community Services has emphasized permanency planning for children in care and custody. The importance of planning for the child immediately upon his or her removal from the natural family is recognized. When a child enters care, an agency endeavours to place the child in the most appropriate and nurturing environment possible. The possibility of placement with immediate or extended family is explored. When this is not possible, a foster care or congregate care placement is arranged, with consideration given to the child's cultural and religious background, and his or her specific developmental, emotional, social, behavioural and physical needs. If an agency feels a child cannot return to the natural family, the next preferred course is adoption. If adoption does not seem feasible because of the age of the child or health problems, the next preferred option is a permanent life plan with a foster family. The Department of Community Services hopes that the "child drift syndrome" within the child care system will be totally eliminated through this approach.

Children in care and custody are supported through the Department of Community Services by maintenance payments according to age:

Age	Maintenance Per Diem	Board Per Diem	Clothing Per Diem	"Other" Per Diem
0-4	$13.34	$10.06	$1.15	$2.13
5-9	13.34	10.06	1.90	1.38
10+	18.84	15.00	2.66	1.18

The monthly board is paid to foster parents. In addition, foster parents receive a clothing allowance three times a year:

Age	Monthly	Quarterly	Three Times a Year	Yearly
0-4	$35	$105	$140	$420
5-9	58	174	232	696
10+	81	243	324	972

When a child has additional needs because of medical, emotional or dental problems, the Department may provide additional funds for these purposes. Special needs are determined and paid on an individual basis as required.

The Federation of Foster Family Associations of Nova Scotia (F.F.F.A.N.S.) represents the foster caregivers of our province. The members are strong advocates for the enrichment of foster care services to children requiring substitute care. In February 1989, and upon the recommendation of the Federation, the Joint Committee on Foster Care was created and empowered to explore major issues in foster care. The Committee is composed of representatives from the Federation and a representative from the presidents of the private child caring agencies, and it is chaired by a Department of Community Services head office representative. The Committee works independently on issues and also calls on the expertise of social workers and foster caregivers in the field. Among the topics being addressed by this Committee are: foster parent insurance, the development of a policy handbook for caregivers, remuneration, assessing the special needs of children, respite service and transportation policies, foster parent training, recognition and role definition for caregivers, and the need to increase public awareness and enhance the positive public image of foster care.

Single Parent Program

Services are provided to single parents to help them plan for themselves and their children before or after the birth of a child. A range of services are provided to ensure that the health, social and emotional needs of the single parent and child are met. In general, the mother's needs for service are more acute than the father's because of the physical and psychological aspects of pregnancy and the legal responsibilities she carries for the child. Consequently, the services offered to the single parent are primarily geared towards meeting the needs of the mother and her child.

A comprehensive service to single parents touches upon the present (the crisis of the pregnancy and what to do about it), the past (the circumstances that led to the pregnancy) and the future (how best to plan for the child and parent). The single-parent worker encourages single parents to move through the crisis by drawing upon their personal strengths.

Children's aid societies, family and children's services agencies, the Department of Community Services, the Home of the Guardian Angel and the Antigonish Diocesan Charities provided such services in 1989-90. Homes providing facilities to unmarried mothers are the Home of the Guardian Angel (Halifax), Bethany Home for Girls (Halifax) and Parkdale House (Sydney). (See Table 5.)

The Parkdale and Bethany Salvation Army homes have a parenting skills development program. The program is offered to young mothers who plan to keep their babies but lack parenting skills. Mothers live in with their babies for periods of up to four months and are assisted in developing parenting skills and in finding suitable living arrangements.

Adoption Services

Twenty social agencies provide adoption services in Nova Scotia. These include 14 children's aid societies and family and children's services agencies, four District Offices of the Department of Community Services, and two child placing agencies operated under the auspices of the Catholic dioceses of Halifax and Antigonish.

The Department of Community Services also provides a Nova Scotia Exchange where information concerning special-needs children requiring adoption homes may be circulated to children's services agencies throughout the province.

In 1989-90, 295 adoptions were completed, for 130 boys and 165 girls. The number of healthy infants available for adoption is declining, but the need for adoption homes for special-needs children is increasing.

The Department of Community Services maintains a passive Adoption Reunion Register whereby adult adoptees, adoptive parents and birth family members may register their wishes for adoption information or personal contact with an adoption principal. In 1989-90, 283 people placed their names on the Adoption Reunion Register. Of these 180 were adoptees, 85 were birth parents and 18 were other birth family members. Forty-three inquiries were made by other sources (agencies, physicians, etc.). Non-identifying information will be provided on written request and, if a registry match occurs, the principals will be advised that a reunion can be effected. In 1989-90, 20 matches occurred through the registry.

A discreet inquiry can be conducted on behalf of an adoption principal if there is a pressing medical or psychiatric need to know or if the birth parents were married at the time of birth, subsequently married, or resided in a common-law relationship. In 1989-90, approximately 14 discreet inquiries were conducted. (See Table 6.)

Micmac Family and Children's Services Agency

During the past year, representatives of the Canada-Nova Scotia-Indian Child Welfare Committee met to review the Canada-Nova Scotia-Indian Child Welfare Agreement and to develop a new agreement.

It is anticipated that a new agreement will be completed in the near future and that the Micmac Family and Children's Services Agency of Nova Scotia will have full legislated authority on Micmac Reserves in Nova Scotia some time during the summer of 1990.

Family Counselling Services

Funding grants are provided to family counselling programs by the Department of Community Services and the family services of eastern Nova Scotia in the counties of Antigonish, Guysborough, Pictou, Richmond, Inverness, Victoria and Cape Breton, and to the Association for Family Life in the cities of Halifax and Dartmouth, and in Halifax County. These counselling services are used heavily to augment protection services.

Five children's services agencies are funded to provide therapy. Family and Children's Services of Lunenburg County, the Children's Aid Society and Family Services of Colchester County, Family and Children's Services of Annapolis County and Family and Children's Services of Cumberland have full-time counsellors. The Children's Aid Society of Shelburne County has a counsellor working one day a week.

The agencies provide counselling in areas such as family violence, sexual abuse, parenting skills, child and adolescent issues, assertiveness training, personal counselling, marital and family counselling, and custody and access mediation. The family therapists are also involved in many community, educational and preventive services.

Transition Houses

The Department provides 75% of approved funding to transition houses for battered women. The houses are open 24 hours a day, seven days a week, and provide temporary safe shelter for physically, emotionally and sexually battered women and their children. Staff offer support, counselling, and advocacy services and refer the residents to a wide range of community services.

The Department, through the Minister's Committee on Family Violence, facilitates the overall coordination of policy development in the area of family violence. The Committee also serves as an important mechanism for information sharing among the transition houses and various departments and agencies that have a policy and/or service delivery role in family violence. Administrative support and travel costs for attendance at the quarterly meetings of the Committee is covered by the Department. During the 1988/89 fiscal year, the Department was actively involved in meetings and consultations with Health and Welfare Canada on the development of a national strategy for addressing the problems of family violence in Canada.

Transition House	Capacity	1989-90 Approved Budget	75%
Bryony House (Halifax)	24	$418,087	$329,315
Cape Breton Transition House (Sydney)	20	251,054	188,290
Tearmann House (New Glasgow)	15	199,686	149,764
Juniper House (Yarmouth)	15	172,914	129,685
Chrysalis House (Kentville)	15	209,326	156,994
Harbour House (Bridgewater)	15	190,591	142,943
Third Place (Truro)	15	192,800	144,600

Child and Adolescent Services

Trevor Townsend, M.S.W., Co-Director
Wade Junek, M.D., F.R.C.P.C., Co-Director

Since the appointment of Mr. Trevor Townsend on March 1, 1988, and Dr. Wade Junek on January 1, 1989, the Co-Directors have been heavily involved in five major priorities.

The first priority of the Co-Directors was the establishment of crisis assessment centres for adolescents and other children in care across the province.

In November 1989 the Pictou Adolescent Centre was officially opened. This centre has a capacity of seven beds, with six being utilized for assessment and one for emergencies. Since this facility has opened, a new director has been hired, Mr. Hilary Amit, and the centre has been actively involved in receiving children and solidifying its program.

The Bairncroft Adolescent Centre is operated through the Children's Aid Society of Cape Breton. The Bairncroft Centre was originally operated by the board of directors of Bairncroft, but in September 1989, through a special agreement, the Children's Aid Society of Cape Breton took over the operation of the program, and the facility now provides an assessment service and receives emergency placements. Presently, Bairncroft has ten assessment beds and two additional emergency beds. Plans to provide additional emergency beds by renovating space in the basement of the Bairncroft building are being discussed.

Brenton House has been approved for funding and is scheduled to open in June 1990. Staff are being hired, and orientation and training will proceed throughout the year. Mr. Ernie Hilton has been appointed as the supervisor of this new facility. When it opens, Brenton House will initially have eight beds, which will increase to 16 beds as staff and program develop.

Budget proposals have been submitted to fund an emergency receiving facility for the Valley region.

Discussions have been ongoing with the board of Family and Children's Services of Yarmouth County to plan for a possible emergency receiving facility in the Yarmouth area.

The second priority identified by the Co-Directors was a more cohesive and cooperative children's mental health delivery system in the Halifax-Dartmouth metropolitan area. The Co-Directors are members of a Tri-Facility Committee, made up of representatives from the Nova Scotia Hospital, the Izaak Walton Killam Hospital and the Atlantic Child Guidance Centre, that is working towards an integrated mental health service delivery system for children. Meetings of this committee were conducted over the past year, and a plan has been developed that sets out a step-by-step process to bring about a more coordinated service delivery system. This plan has been presented to the boards and staff of the three organizations, and the tri-facility group has been sanctioned to move ahead with it.

Third, over the past year, the Co-Directors were involved in the enhancement of the treatment program at the Nova Scotia Residential Centre in Truro. Through the support of the Department of Community Services and the Department of Health and Fitness, child care staff has been substantially increased, a new chief counsellor was appointed and the new clinical position of Coordinator of Treatment Programs was created. Although the clinical position remains vacant, efforts continue to locate the right person for this position. Because of the difficulty in attracting someone to this position, the Nova Scotia Residential Centre has contracted with the Atlantic Child Guidance Centre to provide this clinician.

Fourth, during the fiscal year the Department of Community Services approved two pilot Parent Counsellor Model programs, one in the Children's Aid Society of Halifax and one in the Children's Aid Society and Family Services of Colchester County. These programs will create treatment beds in therapeutic foster homes to enhance their ability to provide treatment services to severely emotionally disturbed children in their own community. These programs are to develop standards and policies that may be adopted across the province. It is proposed that this type of therapeutic home will be offered across the province if it proves to be successful.

Fifth, the Co-Directors had planned to develop a child and adolescent service system model for the entire province by the end of 1990. However, with the death of Dr. Doug Archibald, Administrator of Psychiatric Mental Health Services, in the fall of 1989, this work was delayed considerably. Dr. Wade Junek took on the position of Acting Administrator.

Overall, much has been accomplished in the past year with the support of the departments of Health and Fitness and Community Services. Coordination of services between these departments has improved substantially throughout the province, and there is a greater sense of planning together at a community-based level. In addition, the Department of Education has appointed Mrs. Grace Beuree, Assistant Director of Curriculum Development, to liaise with the Co-Directors to ensure that the Department of Education plays a major role in the planning for child and adolescent services.

Day Care Services

Greg Gammon, M.S.W., Director

Day Care Services is responsible for the administration and enforcement of the Day Care Act of 1978 and its regulations. This includes the licensing, monitoring and development of all day care facilities for children, both full-day and part-day programs, throughout Nova Scotia. The result of this program is the provision of services pertinent to "a child's physical, social, emotional, and intellectual development apart from the children's parents or guardian" (Day Care Act of 1978, 2[a]).

This service also processes applications for families who are applying for day care assistance and provides subsidy payments to 54 registered day care centres with 63 locations. Currently, 2,011 subsidized spaces are provided for children of families who qualify for financial assistance based on their social and economic need. On March 31, 1990, 1,705 families were receiving day care assistance for their children who are enrolled in registered day care centres in the province at a cost of $8,007,100.

As of March 31, 1990, 54 full-day, registered day care centres and 295 privately operated day care facilities, both full-day and part-day, were licensed under the Day Care Act and Regulations. Thirty-four new facilities received a license from the Minister of Community Services during the year, enabling them to provide day care for young children.

Besides the subsidy payments provided to the registered day care facilities on behalf of the families who qualify for day care assistance, the Department provides a grant to 33 child development centres that are included in the total number of licensed facilities. The grant is to a maximum of 50% of their operating expenses based on the proportion of economically disadvantaged children attending the centre.

In March 1990 the Minister announced two initiatives in the day care program: the introduction of a salary enhancement grant to registered, non-profit day care centres and the appointment of a Round Table on day care.

Chaired by Ms. Debi Forsyth-Smith, President of the Advisory Council on the Status of Women, the Round Table will make recommendations to the Minister on the future directions of day care services in Nova Scotia. More specifically, this advisory group will examine issues related to salaries, training, accreditation, legislation, funding, subsidized spaces, public education and other issues pertinent to the provision of day care services. (See Tables 7 and 8 and Chart 2.)

Child Development Services Training Program

Child Development Services is a joint endeavour of the Department of Community Services and the Department of Education to provide training for anyone wishing to have a special qualification as a worker with young children in day care facilities. Through the leadership of Dr. Jane Norman and her staff, the program is offered at the Nova Scotia Teachers College in Truro and at the Froebel Institute for Early Childhood Education in Princeport, Colchester County. The program has four facets:

1. A basic two-year, full-time diploma program in child development and early childhood education, with a first-year enrollment in 1989-90 of 136, and 82 in the second year.
2. A one-year diploma program in special education for children with developmental handicaps. The two-year child development services program, or an equivalent, is a prerequisite for this year of study. Seventeen students were enrolled in the program.
3. An extension or in-service program consisting of one evening a week within the student's own community, coordinated by a graduate of the program, and Saturday sessions at the Froebel Institute. In 1989-90 the extension program operated at 18 locations throughout Nova Scotia, at three in New Brunswick and at one in Newfoundland; in all, 350 students were registered.
4. The Atlantic Summer School for Child Care, a 14-day session in June at the Froebel Institute and the Nova Scotia Teachers College. This program is part of the extension division and serves students working on child development services certificates and others seeking enrichment for their work in day care facilities, nursery schools and child care centres. The summer school is a requirement for students enrolled in Level IV of the extension program.

The Atlantic Summer School for Child Care has three divisions: normal child development and programming, special education, and administration and management. The program in June 1989 had 145 registered students, with an instructional staff from Nova Scotia, the United Kingdom, the United States, and other Canadian provinces.

While studying at the summer school, students have an opportunity to observe children's learning activities in the Princeport Playgroup, an early childhood education centre for children located at the Froebel Institute for Early Childhood Education.

Early Intervention Services

In response to the *Report of the Task Force on Family and Children's Services* in 1987, the Department commenced the provision of funds to early intervention programs.

Early intervention services refers to a wide variety of home-based services designed to assist infants and preschool-aged children with developmental disabilities. The goals of the program are to help children achieve their fullest potential, reduce the effects of the disabling condition on the child and to provide support and information to parents. Additional services may include parent-tot play sessions, parent support groups, parent education workshops, referral to community agencies, toy and book libraries, and preschool programming.

In 1990 the Department provided funding to six early intervention programs located in Liverpool, Kentville, Bedford-Sackville, Halifax-Dartmouth, Antigonish and Glace Bay. A total of 137 families were receiving home visitation services from 11.5 workers.

During the year consultation and support was also provided to several communities in establishing an early intervention program. In addition, consultation was also provided to registered day care centres that served physically, mentally and developmentally disabled children, to assist with the integration of these children at such facilities.

Early Intervention Programs	**Staff**	**Caseload**	**Areas Serviced**
Antigonish Early Childhood Intervention Program	1	13-18	Antigonish Town and County
Allkids Services	2	19-23	Glace Bay
Progress Centre for Early Intervention	3.5	42-46	Halifax, Dartmouth and Halifax County
Queens Early Childhood Development Association	1	12-14	Queens County
Sackville-Bedford Early Intervention Program	2	20-24	Sackville-Bedford
Valley Child Development Association	2	18-25	Kings County

Young Offender and Court Services

John T. "Jock" MacKinnon, M.S.W., Director

The Family Court

The Family Court for the Province of Nova Scotia provides a forum for hearing legal matters related to family issues such as family maintenance, family violence between spouses or between parent and child, and child protection. It is also a Youth Court, hearing matters involving young persons charged under the Young Offenders Act (Canada) and the Young Persons Summary Proceedings Act (Nova Scotia). The Young Offenders Act precludes the identification in the media of any young person appearing in the Family Court.

The following legislation and matters relating thereto are heard in the Family Court:

- Family Maintenance Act
- Maintenance Orders Enforcement Act
- Children's Services Act
- Young Offenders Act (Canada)
- Young Persons Summary Proceedings Act (Nova Scotia)
- Employment of Children Act
- Section 215 of the Criminal Code regarding people who fail to provide the necessities of life for children under the age of 16 or for a spouse
- Section 172 of the Criminal Code regarding persons who endanger the morals of children
- Sections 266, 810 and 811 of the Criminal Code dealing with common assaults or threats involving husband and wife or parent and child
- Section 740 of the Criminal Code regarding failure to comply with a court order
- Infants' Custody Act
- sections of the Solemnization of Marriage Act relating to the performance of marriage and to hear applications from persons under the age of 16 years desirous of permission to marry, and
- other Acts or matters as the Governor-in-Council may from time to time approve.

The Family Court hears applications to vary divorce orders that are registered with the Family Court as they relate to maintenance, custody and access. The Family Court can also hear applications under the Education Act.

Family Court Judges are authorized to hold proceedings throughout the province, although it is customary for each Judge to be assigned a particular geographical area. Family Court Judges are Youth Court Judges pursuant to an Order-in-Council, 1984, which allows for hearing matters under the Young Offenders Act. The Judges are as follows, with their assigned areas:

W. Marshall Black (Chief Judge)	Annapolis, Kings and Hants counties
J. Vernon MacDonald	Cape Breton and Victoria counties
Robert Ferguson	Cape Breton and Richmond counties
Darrell W. Wilson	Cape Breton and Inverness counties
Robert White	Antigonish, Guysborough and Pictou counties
Robert Butler	Halifax
Timothy Daley	Halifax
Paul S. Neidermayer	Dartmouth and Lunenburg counties
John D. Comeau	Yarmouth, Shelburne, Queens and Digby counties
David Milner	Cumberland and Colchester counties
Margaret Stewart	Annapolis and Kings counties
R. James Williams	Dartmouth
Corrine Sparks	Halifax
Robert Hebb	Lunenburg and Queens counties
James C. Wilson	Antigonish, Guysborough and Pictou counties
Robert Levy	Halifax and Kings counties
David Ross Hubley	Colchester County

In March 1990 it was announced that Mr. David Ross Hubley was appointed to the Family Court bench, effective April 20, 1990.

Support services attached to the Court are administered by the Family and Children's Services Division of the Department of Community Services. The services are the responsibility of seven regional administrators of the Department under the day-to-day supervision of Family Court supervisors, district supervisors, casework supervisors and/or senior Family Court officers.

Family Court Services

In support of the judiciary, the following services are an integral component of the Family Court in the Province of Nova Scotia.

Intake Services

Intake Services determines and assesses the nature of the problem(s) of persons coming to the Court and initiates appropriate action. In the three Court centres of Halifax, Dartmouth and Sydney, intake services are provided by intake social workers. In other areas of the province, Family Court officers are responsible for these services.

Counselling Services

Short-term counselling is offered to clients of the Family Court at intake or on referral by Judges of the Court, through staff initiatives, or as the result of referral by other social agencies. Families and/or individuals requiring long-term counselling are referred to appropriate counselling services in the community.

Maintenance Enforcement Services

E. Hal Grainger, Coordinator

Maintenance Enforcement Services experienced much activity in a number of areas during 1989-90.

Staffing saw the appointments of five replacement enforcement officers at Amherst, Kentville, New Glasgow, Port Hawkesbury and Truro. Additionally, two promotions to casework supervisors occurred, at Truro and Amherst. Approval was given to create a bookkeeper position in Yarmouth.

A brochure entitled "When Maintenance Payments Cease, There Is Help" was introduced provincially. This brochure took time to develop and passed a rigorous examination prior to release. The response to it has been positive and many areas have requested additional supplies. It answers ten of the most frequently asked questions and supplies the addresses and phone numbers of all enforcement locations.

A draft copy of a procedures manual was introduced during the period. It details the procedures process, not only of maintenance enforcement services, but also of intake, pre-Court action, Court preparation, attendance and results, and accounting and administration. The manual sets standards for the Province.

Automation of Maintenance Enforcement Services entered the training stage during the period. The first group, trained in March, carried out acceptance testing of the system to ensure that its design was correct and that the system functioned properly. Conversion of the system is slated for the early part of the 1990/91 fiscal year.

Fiscal 1989/90 had the highest annual maintenance collections, recording $17,175,114.09. This represents an increase of 8% over fiscal 1988/89. At the same time, active orders increased by 3% to 12,812, and the number of Court orders issued decreased by 35%. Assisting in this increase in collections is the new federal garnishee legislation and tracing mechanism.

With increased tracing of defaulters and the use of automation to detect defaults, the program has become more efficient than under the manual system. A review was initiated during the period, provincially and federally, to determine ways to improve the reciprocal process presently in place.

For specific statistics on Maintenance Enforcement Services, please refer to Tables 9-11.

Young Offender Services

G.M. Bowers, M.S.W., Supervisor, Young Offender and Court Services

Young offender services are provided to young persons charged with offences under the Young Offenders Act and/or the Young Persons Summary Proceedings Act. The services include:

- preparing pre-disposition reports
- supervising probation orders
- supervising community service orders
- maintaining youth in facilities approved by the provincial director and
- supervising and working with young people committed to open or secure custody pursuant to the Act.

Services to young offenders of ages 12-17 is the shared responsibility of the Department of Community Services and the Department of the Solicitor General. An interdepartmental committee oversees the provision of services, addressing common issues to ensure consistency and to minimize duplication of services.

Nineteen probation officers, under the supervision of casework supervisors, provide ongoing supervision and direction to youth placed on probation or maintained in foster homes or other facilities as a condition of probation. They are responsible for the preparation of pre-disposition and progress reports, overseeing community dispositions made by the Court, and maintaining contact with young persons and staff in custodial facilities in preparing for a youth's eventual reintegration into the community.

For more detailed statistical information on youth appearing in Court, please refer to Tables 12 and 13.

Community Development Project

The young offender Community Development Project was a three-year demonstration project jointly funded by the Department of Community Services and the federal Department of Justice. The demonstration agreement between the provincial and federal governments ended on October 31, 1988. Since that time, the Department of Community Services has been supporting the projects while waiting for the submission of an external evaluation, conducted by D.P.A., Inc., which will include recommendations for the future delivery of these services. Agreements were signed with all seven private societies on September 12, 1988, which were non-date specific, i.e., the date of the completion of the projects was left open-ended until such time as decisions are made by the Department regarding the future of the programs.

Shortly before the end of the 1988/89 fiscal year, the Kinsmen Club of Kentville and District informed the Department that it would no longer be assuming the sponsorship of the Valley young offender Community Development Project. A new society was incorporated, the Valley Youth Programs Society, which was largely composed of members of the advisory committee that had overseen the previous project. An agreement was signed with the new society on April 10, 1989.

The four programs provided by the societies are: (1) Alternative Measures Program, (2) Community Service Order Program, (3) Volunteer Program and (4) Public Information and Awareness Program. The provincial advisory committee continues to oversee the project.

The seven societies providing services under agreement, and the geographic areas they service, are as follows:

Society	**Geographic Area**
Amherst YMCA Youth Alternatives Program	Cumberland County
Island Alternative Measures Society	Cape Breton Island
Southwest Alternative Measures Program	Digby, Yarmouth and Shelburne counties
Youth Alternative Society	Halifax, Lunenburg and Queens counties
Truro Boys and Girls Club (Options for Youth)	Colchester County and East Hants
John Howard Society Alternative Measures Program	Pictou, Antigonish and Guysborough counties
Valley Youth Alternative	Annapolis and Kings counties and West Hants

During the past fiscal year a new adjunct to the Volunteer Program was developed across the province. The A.L.I.V.E. Program offers groups of youth an opportunity to learn a variety of life skills and enhance their own personal growth. Sessions are facilitated by the project coordinators, probation officers and/or volunteers. Much of the project's activities during the fall of 1989 centred around province-wide evaluation, e.g., gathering statistics, arranging interviews and distributing questionnaires. By March 31, 1990, a draft report was submitted to the Department by D.P.A., Inc., which indicated that the project had been highly successful in meeting its objectives and that few recommendations for changes needed to be made.

Approximately 600 community service placements are available across the province to provide supervised volunteer work for young people as part of their alternative measures agreement or as a community service order. Currently, 250 volunteers are providing front-line service across the province.

As of March 31, 1990, 59% of agreements reached in the Alternative Measures Program have involved a period of community service; more than 30,000 hours of community service have been provided by youth involved in the Alternative Measures Program and 34,200 hours by those in the Community Service Order Program. Over $11,300 has been paid in restitution to victims, more than 3,000 hours of work has been done directly for victims and in excess of $9,000 has been paid in donations. Over the past three years, victims have participated in alternative measures hearings in approximately 40% of the cases.

Between April 1, 1989, and March 31, 1990, 841 referrals were made to the Alternative Measures Program (2,491 to date); 379 referrals were made to the Community Service Order Program (973 referrals to date); and 66 referrals were made to the Volunteer Program, which was twice the number of referrals made to the program during the previous fiscal year (104 referrals to date). Four percent of alternative measures agreements and 14% of the community service order cases resulted in non-completion. Eight A.L.I.V.E. programs have been successfully completed, and as of March 31, 1990, five additional programs were currently underway.

Augmenting full-time staff and volunteers, branch coordinators assist in the delivery of services in the municipalities of Shelburne, Antigonish, Port Hawkesbury and Musquodoboit.

Statistics regarding referrals to the programs by region are provided in Table 14.

Custody Facilities

Two centres in Nova Scotia for young offenders of ages 12-15 are approved and designated as open custody facilities pursuant to the Young Offenders Act and Young Persons Summary Proceedings Act: the Cape Breton Youth Resource Centre and the Shelburne Youth Centre.

Cape Breton Youth Resource Centre

Ann Shears, Director

This centre located in Sydney provides capacity for 10 male youths. Female youths are provided residence in Proctor Homes in the immediate area and, although separate and apart from male residents, they participate in all programs offered at the centre.

The centre is an approved facility for the placement of young offenders as a condition of probation to reside pursuant to the Young Offenders Act.

The facility emphasizes community interaction whereby the residents utilize community resources such as schools, churches and recreation facilities. Individual and group programs offered at the centre complement community resources while providing necessary supervision in an open custody setting.

On April 1, 1989, the centre had 10 residents—five male youth placed pursuant to Section 23(2)(f) of the Act as a condition of probation and five serving open custody terms. Other admissions throughout the year included 11 open custody and 11 pursuant to Section 23(2)(f), including one female youth.

The school year and tutorial service was extremely successful during the period. Youth achieved high averages, several received accreditations and three achieved honours standing in their academic year.

The summer recreation programs included camping, fishing trips, hiking, a variety of outdoor sports, and tours of local museums.

The school term began with the initiation of the core programs, i.e., tutorial services every evening, chaplaincy (twice weekly), resident meetings and kitchen life skills. Life skill programs included Peer Relationships/Personal Identity, Problem Solving, Banking and Money Management, Self-Awareness, Teen Suicide, Anger Management, Social Skills Training, Decision Making, Teenage Sexuality and Sexually Transmitted Diseases, A.I.D.S., Personal Hygiene, Job Finding Techniques, and Sexual Abuse.

Resident community volunteer placements were successful during the period, with youth contributing many hours of work including placement in a local charitable agency, "Loaves and Fishes"; the Society for the Prevention of Cruelty to Animals; and Parkdale House.

Drug and Alcohol Awareness was an ongoing program at the centre, and weekly group sessions were held with a representative of the Nova Scotia Commission on Drug Dependency. Individual counselling sessions were also given where a need was identified.

Inservice training and workshops were made available to staff, i.e., Learning Disabilities, Stress Management, Addictions, Reality Therapy, Sexual Abuse, Non-Violent Crisis Intervention, Suicide Intervention, Teen Satanism, Professionalism in Court, Violence and Aggression, Working with Anger, and Child Abuse.

Other staff efforts included completion of a work experience manual, an assessment manual and a supervised apartment proposal.

Staff also provided work experience to university and college students during the period.

Community volunteers and their services were utilized in the overall program of the centre.

Table 15 shows statistical data related to open custody placements at the facility during the period.

Shelburne Youth Centre

Heikki Muinonen, Superintendent

On April 1, 1989, the centre had 46 residents—34 males and 12 females. During the period April 1 to March 31, 1990, 176 admissions were made to the facility—147 males and 29 females.

The centre continues the reorganization of its programs for youth based on a differentiated cottage concept. The four cottage programs are: (1) the Receiving Unit, where all youths with the exception of females are placed after being admitted, for orientation and assessment of special needs; (2) the work and life skills unit, which provides a number of options for work training placements, complemented by life skills and other programs designed to meet the special needs of youth; (3) the academic unit, where youth who are continuing their academic pursuits are placed and which is complemented by life skills and other programs; and (4) the female unit, which is split into two groups, open and secure custody, where a variety of programs are in place to meet the special needs of the female young offender. The female youth also take part in programs in the other units during the day.

For statistical information on the fiscal year, please refer to Table 16.

Ms. Rosemary Rippon, Director, Family and Children's Services Section.

Table 1

Child Abuse Register

1985-1989

	1985		1986		1987		1988		1989	
Total Number of Cases Recorded*	238**		268		209		188		123	
Age of Children										
Under 3	39		48		42		28		22	
4-6	33		49		33		30		20	
7-12	110		117		78		82		50	
13-16	55		52		56		48		31	
Sex of Children										
Male	71		91		73		60		29	
Female	166		175		136		128		94	
Deaths	—		2		1		—		—	
Cases Removed from the Child Abuse Register***	2		3		4		5		1	
Family Moved Out-of-Province	12		6		5		4		5	
Types of Abuse	M	F	M	F	M	F	M	F	M	F
Physical	43	40	52	38	47	31	39	27	16	20
Sexual	23	120	32	133	21	95	16	92	12	73
Emotional	—	1	3	—	1	1	2	5	—	—
Physical/Sexual	—	2	1	2	1	5	—	1	—	1
Physical/Emotional	4	2	1	1	3	3	1	—	—	1
Sexual/Emotional	—	—	—	—	—	—	2	3	—	—
Physical/Sexual/Emotional	1	1	2	1	—	1	—	—	—	—
Month Abuse Occurred										
January-March	23	46	15	28	17	34	13	21	8	15
April-June	16	37	23	19	14	24	10	18	6	20
July-September	8	23	22	37	20	17	8	26	5	17
October-December	16	33	17	33	17	35	16	18	6	16
Exact Month of Abuse Not Known	8	27	14	61	5	26	13	45	4	26

* "Total Number of Cases Recorded" shows the actual number of cases recorded for each year. The actual data in the report does not reflect the cases removed from the Child Abuse Register.

** This figure is one up from the 1986 Statistical Report—a 1985 case was recorded in 1986.

*** "Cases Removed from the Child Abuse Register" were not necessarily removed during the same year in which they were recorded.

(Cont'd)

(Table 1 continued)

	1985		1986		1987		1988		1989	
	M	F	M	F	M	F	M	F	M	F
Agency Decision										
Left with Parents	46	110	50	125	49	85	42	74	17	66
Supervision Required	32	60	23	43	19	32	23	31	8	28
Removed from Abusive Environment	18	42	37	40	20	42	12	41	7	18
Sibling Removed	6	13	18	8	5	12	6	17	3	4
Child in Care Prior to Referral	—	—	—	—	1	2	2	4	1	2
Alleged Perpetrator										
Mother	9	13	14	20	13	11	11	9	4	4
Father	21	37	24	39	21	32	19	36	8	24
Both Parents	4	2	3	—	—	—	—	—	—	—
Stepfather	11	22	4	28	6	20	7	25	1	15
Stepmother	—	—	—	1	1	1	1	1	—	—
Sibling	5	17	4	7	—	7	3	3	—	1
Mother's Common-law Spouse/ Boyfriend	1	10	10	6	7	14	7	15	3	15
Father's Common-law Spouse/ Girlfriend	—	1	—	—	—	—	1	—	—	—
Relative	5	22	9	35	5	26	8	7	3	14
Foster Parent/Adoptive Parent	—	2	6	1	3	7	1	4	—	4
Babysitter/Caretaker	2	12	8	13	8	13	8	14	8	12
Identity Unknown	5	9	3	11	7	6	2	6	2	2
Other	11	24	10	23	8	13	—	6	5	1
Referred by										
Self	2	17	2	9	1	7	—	17	4	2
Family	18	39	13	31	14	29	14	26	6	17
Neighbour	2	5	1	—	—	5	1	3	—	—
PHN/VON	1	2	2	2	—	—	2	—	1	1
Court	1	1	—	—	—	—	1	2	—	2
Teacher	2	8	4	6	3	7	8	9	4	12
School Guidance Counsellor	3	5	2	6	1	8	—	6	1	5
School Social Worker	1	2	—	—	4	2	2	—	—	1
Hospital Physician	27	26	33	48	26	38	19	26	7	18
Family Physician	19	49	38	62	18	31	21	21	11	39
Hospital Social Worker	6	23	2	10	3	9	5	14	2	4
Police/RCMP	5	13	9	21	12	19	5	13	3	9
Day Care Centre	—	3	4	—	3	2	3	—	—	1
Foster Parent	—	1	1	—	—	2	2	2	—	2
Other	16	32	24	29	14	20	9	25	2	22
Services Received from Agency										
Family Counselling	35	78	50	97	29	69	24	66	10	48
Supervision	32	58	44	67	25	44	36	38	9	26
Homemakers	8	10	8	10	—	5	6	4	1	7
Voluntary Care	4	17	11	16	3	18	4	10	4	20
Taken into Care	2	16	19	24	14	25	7	25	2	8
Other	11	22	17	20	6	22	8	19	6	22

	1985		1986		1987		1988		1989	
	M	F	M	F	M	F	M	F	M	F
Immediate Action Taken										
Child Examined by M.D.	50	109	72	117	59	92	45	72	24	71
Color Photos Taken	15	17	22	16	25	16	19	12	11	16
Full Body X-Ray	—	—	—	—	—	—	—	—	—	—
Police Contacted	60	154	74	162	69	124	48	123	25	93
Police Investigation	31	131	63	146	55	113	36	117	21	89
Cases Brought to Family Court	66		75		59		49		26	
Notice to Bring	8		1		4		2		3	
Friendly Supervision	16		22		8		8		6	
Care and Custody	34		50		34		29		11	
Placed for Adoption	3		3		2		—		1	
Dismissed	7		8		8		2		1	
Still Before the Court	—		—		—		—		1	
Returned to Care of Parent(s)	6		17		11		11		7	
Results Not Available	11		11		8		5		—	
Police Involvement										
Police Contacted	214		236		193		171		118	
Charges Pending	—		—		—		—		—	
Charges Dropped	6		8		2		4		4	
Convicted/Sentenced	58		84		79		89		85	
Found Not Guilty	2		2		3		4		2	
Insufficient Evidence to Prosecute/Acquitted	27		33		14		8		5	
Criminal Court Results Not Available	5		15		18		4		1	
Additional or Related Indications of Alleged Abuse in Family										
Past Abuse of Parents	57		63		47		41		33	
Stressful Events	76		66		64		73		27	
Alcohol/Drug Abuse	40		39		44		48		23	
Supervision	30		20		27		26		16	
Mental Health	38		35		19		34		16	
Nutrition	13		9		7		11		5	
Medical	15		11		9		16		5	
Emotional Care	31		21		26		27		9	
Inappropriate Discipline	56		50		43		48		24	
Other	32		32		26		30		15	

Table 2

Children's Aid Society, Family and Children's Services and District Office Statistics*

		Annapolis F & CS	Cape Breton CAS	Colchester CAS & FS	Cumberland F & CS
1.	(a) No. of children in care and custody on April 1, 1989	43	121	29	74
	(b) No. of children committed to care and custody during the period	11	28	9	8
	(c) No. of children committed to care and custody who were placed under care by transfer of legal guardianship	—	—	—	—
	(d) No. of children transferred into district	N.A.	N.A.	N.A.	N.A.
	(e) Total of (a) (b) (c) (d)	54	149	38	82
	(f) No. of children whose care and custody ended during period (1) by coming of age	5	9	5	11
	(2) by adoption	—	4	1	1
	(3) by marriage	—	—	—	—
	(4) by Court Order	—	2	2	2
	(5) by death	—	—	—	—
	(g) Transfers by legal guardianship	—	3	—	—
	(h) No. of children transferred out of district	N.A.	N.A.	N.A.	N.A.
	(i) Total of (f) (g) (h)	5	18	8	14
	(j) No. of children in care and custody on March 31, 1990	49	131	30	68
	(k) Total no. of children taken into care and custody since society founding	857	3,515	1,089	1,514

*Services to unmarried mothers noted on separate table

Halifax C.A.S.	Hants F. & C.S.	Inverness-Richmond C.A.S.	Kings F. & C.S.	Lunenburg F. & C.S.	Micmac F. & C.S. of N.S.	Pictou C.A.S.	Queens F. & C.S.	Shelburne C.A.S.	Yarmouth F. & C.S.	Antigonish District Office	Dartmouth District Office	Digby District Office	Guysborough District Office	Sackville District Office	Total
161	39	16	94	60	53	80	20	40	33	22	143	29	15	37	1,109
33	4	3	10	12	—	8	—	5	4	3	26	1	3	8	176
—	—	—	—	—	11	—	—	—	—	N.A.	N.A.	N.A.	N.A.	N.A.	11
N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	—	6	—	—	1	7
194	43	19	104	72	64	88	20	45	37	25	175	30	18	46	1,303
19	3	1	13	11	4	9	5	6	5	5	20	5	1	6	143
11	—	1	6	4	—	7	—	—	1	—	9	—	1	—	46
1	—	1	—	—	—	—	—	—	—	—	—	1	—	—	3
11	—	3	1	4	1	5	—	3	1	—	2	1	2	—	40
—	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—
3	2	—	3	—	—	1	—	—	—	N.A.	N.A.	N.A.	N.A.	N.A.	12
N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	—	—	—	—	6	6
45	5	6	23	19	5	22	5	9	7	5	31	7	4	12	250
149	38	13	81	53	59	66	15	36	30	20	144	23	14	34	1,053
2,652	820	42	1,313	841	—	1,513	508	514	895	N.A.	N.A.	N.A.	N.A.	N.A.	16,073

(Cont'd)

(Table 2 continued)

		Annapolis F. & CS	Cape Breton CAS	Colchester CAS & FS	Cumberland F. & CS
2.	**No. of children committed to care and custody during the period who were**				
	(a) Protestant	6	4	—	8
	Roman Catholic	2	20	—	—
	Other/No finding	3	4	9	—
	(b) Boys	4	13	7	5
	Girls	7	15	2	3
	(c) Children of unmarried mothers	1	2	2	2
	(d) Others in need of protection	10	26	7	6
3.	**No. of children in care and custody at end of period who were**				
	(a) Protestant	30	45	1	59
	Roman Catholic	12	76	2	8
	Other/No finding	7	10	27	1
	(b) Boys	23	69	22	33
	Girls	26	62	8	35
	(c) Under 5 years of age	4	10	3	2
	5 and under 10 years of age	3	5	3	8
	10 and under 15 years of age	6	51	10	14
	15 and under 19 years of age	26	56	13	31
	19 to 20 years of age	10	9	1	13

Halifax CAS	Hants F. & CS	Inverness-Richmond CAS	Kings F. & CS	Lunenburg F. & CS	Micmac F. & CS of NS	Pictou CAS	Queens F. & CS	Shelburne CAS	Yarmouth F. & CS	Antigonish District Office	Dartmouth District Office	Digby District Office	Guysborough District Office	Sackville District Office	Total
8	—	1	4	2	—	4	—	5	3	—	6	1	2	—	54
3	2	2	1	—	—	4	—	—	1	3	3	—	1	1	43
22	2	—	5	10	—	—	—	—	—	—	17	—	—	7	79
12	1	2	4	5	—	3	—	3	—	—	11	—	3	2	75
21	3	1	6	7	—	5	—	2	4	3	15	1	—	6	101
1	2	—	—	2	—	1	—	2	—	2	2	1	3	—	23
32	2	3	10	10	—	7	—	3	4	1	24	—	—	8	153
5	15	1	53	13	5	31	14	32	15	3	54	19	9	3	407
30	4	10	5	3	52	29	1	3	15	17	34	4	5	4	314
114	19	2	23	37	2	6	—	1	—	—	56	—	—	27	332
73	17	8	39	25	23	35	8	18	18	9	76	12	7	12	527
76	21	5	42	28	36	31	7	18	12	11	68	11	7	22	526
23	1	1	—	1	8	9	—	2	—	3	15	1	2	1	86
15	4	4	8	2	16	13	—	4	3	4	28	—	—	2	122
34	8	5	26	12	18	18	2	6	13	5	41	7	2	2	280
57	20	3	37	26	15	20	9	19	12	6	48	10	8	24	440
20	5	—	10	12	2	6	4	5	2	2	12	5	2	5	125

(Cont'd)

(Table 2 continued)

	Annapolis F. & C.S.	Cape Breton C.A.S.	Colchester C.A.S. & F.S.	Cumberland F. & C.S.
4. No. of children under care and custody on March 31, 1990, who were				
(a) in foster homes	34	84	21	35
(b) in independent living/boarding homes/ Independence House	8	15	2	9
(c) in adoption probation homes	—	1	3	1
(d) in N.S. Residential Centre	—	—	—	1
(e) in residental centres	—	3	—	—
(f) in S.O.S. Village	—	—	—	1
(g) in Bairncroft	—	1	—	—
(h) in N.S. Home for Coloured Children	—	—	—	—
(i) in Shelburne Youth Centre	—	1	—	—
(j) in Young Offenders Act community facility	—	—	—	1
(k) in N.S.Y.T.C./C.T.C.'s	1	6	3	1
(l) in free homes	—	—	—	—
(m) self-supporting	5	1	—	7
(n) with own parents	1	6	—	5
(o) in Group Homes	—	8	—	3
(p) other	—	5	1	4
5. Volume of service in cases active during the fiscal year				
(a) Adoptions				
(1) Inquiries re: agency adoption	29	72	69	38
(2) Applications approved	—	13	5	—
(3) Homes on wait list, March 31, 1990	2	15	6	8
(4) Adoption reports submitted: 1st report	7	39	15	13
(reports include agency and private) 2nd report	9	51	16	13
supplementary	—	2	2	4

Halifax CAS	Hants F. & CS	Inverness-Richmond CAS	Kings F. & CS	Lunenburg F. & CS	Micmac F. & CS of NS	Pictou CAS	Queens F. & CS	Shelburne CAS	Yarmouth F. & CS	Antigonish District Office	Dartmouth District Office	Digby District Office	Guysborough District Office	Sackville District Office	Total
41	18	6	61	29	31	35	8	23	23	12	67	13	6	16	583
52	4	—	6	7	—	2	—	6	1	—	19	4	2	9	146
12	2	1	—	2	—	7	—	3	1	2	13	—	—	—	48
6	2	—	—	1	—	—	—	—	1	—	2	—	—	—	13
—	—	—	4	—	—	2	—	—	—	—	4	—	—	1	14
2	—	3	—	1	—	1	—	1	—	2	3	—	—	1	15
—	—	—	—	—	—	—	—	—	—	—	—	—	—	—	1
3	—	—	—	—	—	—	—	—	—	—	1	—	—	—	4
—	—	—	—	1	—	1	—	—	—	—	2	—	—	—	5
—	1	—	—	—	—	1	—	—	1	—	—	—	—	—	4
3	1	2	1	—	—	6	—	1	3	1	4	—	—	—	33
—	—	—	—	—	3	—	1	—	—	—	—	—	—	—	4
—	5	—	1	3	1	1	1	—	—	1	—	2	—	—	28
8	2	1	4	4	4	1	3	1	—	—	8	4	3	1	58
5	3	—	1	1	—	—	1	—	—	—	3	—	—	1	26
17	—	—	3	4	—	9	1	1	—	2	18	—	1	5	71
60	11	17	34	12	—	34	9	10	13	7	143	20	1	—	379
16	1	—	6	—	—	—	—	3	5	5	12	3	1	—	70
36	4	13	10	12	—	—	15	3	9	16	31	9	11	—	200
19	12	8	24	23	—	19	2	8	11	—	122	8	6	—	336
12	11	6	23	25	—	14	3	9	12	9	98	8	6	—	325
—	1	—	3	2	—	1	—	—	—	2	10	—	3	—	30

(Cont'd)

(Table 2 continued)

	Annapolis F. & C.S.	Cape Breton C.A.S.	Colchester C.A.S. & F.S.	Cumberland F. & C.S.
(b) Children taken into care, April 1, 1989-March 31, 1990				
(1) Registered Agreements, Sec. 8, C.S. Act	18	72	34	25
(2) Registered Agreements, Sec. 10, C.S. Act	1	4	—	1
(3) Under Sec. 45.1, C.S. Act	15	60	12	20
(4) Care and custody by Court order	11	28	9	8
(c) Total no. of children in care under (b) on March 31, 1990	62	201	52	82
(d) Children being supervised from other provinces on March 31, 1990	1	3	2	1
(e) Children provided protection in own homes during year	727	3,298	207	213
(f) Foster homes				
(1) Inquiries	31	88	35	49
(2) No. of applications to foster approved	12	16	7	12
(3) No. of foster homes in use, March 31, 1990	35	107	16	63
(g) Protection—abuse and neglect				
(1) No. of cases carried over, April 1, 1989	42	829	64	72
(2) No. of new cases during year	57	408	75	48
(3) No. of cases carried over, March 31, 1990	55	953	67	49
Protection—family support				
(1) No. of cases carried over, April 1, 1989	53	82	31	11
(2) No. of new cases during year	42	155	56	28
(3) No. of cases carried over, March 31, 1990	61	85	41	18
(h) Number of miscellaneous intakes	60	25	183	386
(i) Family counsellor intakes	87	—	151	144
(j) Family counsellor sessions	336	—	1,571	647

* Children already in care and custody who were transferred over to the Micmac Family and Children's Services

Halifax C.A.S.	Hants F. & C.S.	Inverness-Richmond C.A.S.	Kings F. & C.S.	Lunenburg F. & C.S.	Micmac F. & C.S. of N.S.	Pictou C.A.S.	Queens F. & C.S.	Shelburne C.A.S.	Yarmouth F. & C.S.	Antigonish District Office	Dartmouth District Office	Digby District Office	Guysborough District Office	Sackville District Office	Total
93	32	6	41	40	—	33	6	14	30	—	130	19	1	57	651
5	1	—	4	1	—	6	1	1	1	1	1	1	—	—	29
68	27	4	21	18	—	21	1	9	7	—	60	4	—	22	369
33	4	3	10	12	—	8	—	5	4	3	26	1	3	8	176
256	72	13	107	68	59	81	20	48	40	23	197	33	14	89	1,517
1	—	—	1	1	—	2	—	—	1	—	—	—	—	—	13
356	611	498	959	816	—	926	357	285	242	16	1,643	227	131	274	11,776
61	18	21	33	33	—	13	5	9	16	6	94	18	1	1	532
8	2	1	6	5	—	7	—	5	6	2	7	3	2	—	101
46	24	4	45	26	—	51	14	16	23	11	156	16	4	59	716
121	126	3	66	124	—	63	26	8	31	26	617	62	2	164	2,446
134	117	10	64	87	—	89	19	31	58	31	508	67	7	125	1,935
128	168	5	67	106	—	69	26	8	45	29	611	61	5	120	2,572
31	31	79	108	129	—	79	19	61	50	17	118	44	37	36	1,016
78	62	167	117	67	—	92	10	74	112	12	31	65	13	70	1,251
72	40	100	143	106	—	46	12	56	38	14	124	39	24	64	1,083
335	220	7	271	56	—	81	20	73	25	53	5	11	7	286	2,104
—	—	—	—	147	—	—	—	90	15	—	—	—	—	—	634
—	—	—	—	725	—	—	—	218	60	—	—	—	—	—	3,557

Table 3

Voluntary Care Agreements Under the Children's Services Act Registered with the Department of Community Services

1989/90

Agency	Number of Agreements Signed		
	Section 8*		Section 10
F. & C.S. of Annapolis County	23	18	1
Antigonish Diocesan Charities	—	—	2
C.A.S. of Cape Breton	81	72	4
C.A.S. & F.S. of Colchester County	36	34	—
F. & C.S. of Cumberland County	25	25	1
C.A.S. of Halifax	108	93	5
F. & C.S. of Hants County	38	32	1
Home of the Guardian Angel	—	—	13
C.A.S. of Inverness-Richmond	7	6	—
F. & C.S. of Kings County	46	41	4
F. & C.S. of Lunenburg County	61	40	1
F. & C.S. of Pictou County	34	33	6
F. & C.S. of Queens County	6	6	1
C.A.S. of Shelburne County	15	14	1
F. & C.S. of Yarmouth County	32	30	1
District Offices			
Antigonish	—	—	1
Dartmouth	158	130	1
Digby	19	19	1
Guysborough	1	1	—
Sackville	66	57	—
TOTAL**	756	651	44

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* Extensions are not counted as separate agreements in the Section 8 totals. Total number of children in voluntary care under Section 8 was 651. However, there were 756 agreements signed, 105 of which were separate agreements, but for the same child or children.

** The totals on this table include agreements signed through the Antigonish Diocesan Charities and the Home of the Guardian Angel.

Table 4

Child Caring Facilities Statistics

1989-90

	Adolescent Treatment Centre*	Home of the Guardian Angel	Nova Scotia Home for Coloured Children	Boys Residential Centre	Chisholm Treatment Centre**	Residential Centre Hebron
1. (a) No. of children resident on April 1, 1989	7	—	21	9	8	6
(b) No. of admissions during the year	61	29	74	15	6	20
(c) Total of (a) and (b)	68	29	95	24	14	26
(d) No. of discharges during the year	61	27	73	17	6	15
(e) No. of children resident on March 31, 1990	7	2	22	7	8	11
2. No. of admissions during the year who were (a) boys	29	14	36	15	—	13
(b) girls	32	15	38	—	6	7
3. No. of persons on staff of the facility (a) Director/Supervisor	1	1	3	1	1	1
(b) Social Workers	—	2 + 1 p.t.	1	—	1	—
(c) Nurses	—	3 + 3 p.t.	—	—	—	—
(d) Counsellors	8 + 1.3 p.t.	—	—	7	9	11
(e) Youth Care Staff	—	—	10	—	1 p.t.	—
(f) Houseparents	—	—	—	—	—	1
(g) Domestic	—	—	1.5	1	1 p.t.	—
(h) Cook	1	—	1.5	1	1	—
(i) Other	—	1 + 1 p.t.	2	1	1	1
(j) Total number of staff	11.3	12	19	11	15	14

* Previously called Bairncroft.

** Previously called the Residential Centre, Halifax.

Nova Scotia Residential Centre	Genesis House	D.H. Johnson House	Dept. of Community Services Ind. Home	F. & C.S. of Hants Co. Group Home	F. & C.S. of Lunenburg Co. Group Home	Hawthorne House	Jubien House	Liscombe Group Home	Ramsay House	Shelburne Receiving Home	Barnett House***	S.O.S. Children's Village	Whitney Avenue Group Home	Total
35	7	7	3	5	—	7	9	4	7	1	5	17	4	162
44	14	101	4	18	23	87	63	16	27	6	3	7	21	639
79	21	108	7	23	23	94	72	20	34	7	8	24	25	801
41	13	101	3	18	18	85	64	15	28	7	6	6	20	624
38	8	7	4	5	5	9	8	5	6	—	2	18	5	177
19	6	—	—	18	18	87	—	16	21	1	—	5	1	299
25	8	101	4	—	5	—	63	—	6	5	3	2	20	340
1	1	1	—	1	1	1	1	—	—	—	1	1	—	17
1	—	—	—	—	—	—	—	—	—	—	—	—	—	6
—	—	—	—	—	—	—	—	—	—	—	—	—	—	6
29	8.5	6.5	—	4	6	6.5	7	—	—	—	3	—	—	106.8
—	—	—	—	—	—	—	—	—	5	—	—	—	—	16
—	—	—	—	—	—	—	—	2	—	2	—	7	2	14
2	—	—	—	—	—	—	—	—	—	—	—	—	—	5.5
3	—	—	—	—	—	—	—	—	1	—	—	—	—	8.5
13	—	—	2	—	—	—	—	—	—	—	—	1	—	23
49	9.5	7.5	2	5	7	7.5	8	2	6	2	4	9	2	202.8

*** Previously called Sisters of the Good Shepherd Group Home.
Note: The Y.M.C.A. Walnut Street Group Home closed in July 1990.

Table 5

Services to Single Parents and Children by Child Placing Agencies and Maternity Homes

	Annapolis F. & C.S.	Cape Breton C.A.S.	Colchester C.A.S. & F.S.*	Cumberland F. & C.S.	Halifax C.A.S.*	Hants F. & C.S.	Inverness-Richmond C.A.S.
1. No. of active unmarried mother cases open on April 1, 1989	—	15	11*	5	8	8	7
2. No. of cases opened during the year	3	26	23	10	39	13	8
3. No. of cases closed during the year	1	34	24	12	18	12	11
4. No. of active cases open on March 31, 1990	2	7	10	3	29	9	4
5. Residence of unmarried mother (No. 2) In Nova Scotia	3	24	19	10	36	13	8
Outside of Nova Scotia	—	2	4	—	3	—	—
6. Ages of unmarried mothers counselled (No. 2) 15 and under	—	4	4	2	2	1	1
16-20	3	15	11	6	26	11	7
21-25	—	7	7	1	8	—	—
26-30	—	—	1	1	1	1	—
31-35	—	—	—	—	1	—	—
36 and over	—	—	—	—	1	—	—
7. No. of children under care on April 1, 1989 (a) Child care facility	—	—	—	—	—	—	—
(b) Foster home	—	3	—	—	1*	—	—
(c) With mother	—	—	—	—	—	—	—
(d) Free home placement	—	—	—	—	—	—	—
8. No. of children admitted to care (a) Mother in unmarried mother program	2	8	3	—	9	1	—
(b) Mother unknown or child deserted	—	—	—	—	—	—	—
(c) Referred by another agency	—	—	—	—	—	—	—
9. No. of children discharged from care (a) Child returned to mother's care	1	1	1	—	2	—	—
(b) Child taken into care and custody	—	2	—	—	—	—	—
(c) Child died	—	—	—	—	—	—	—
(d) Child referred to another agency	—	—	—	—	—	—	—
(e) Notice of proposed adoption filed	—	5	—	—	4	1	—

* Conversion from manual to computer-generated statistics.

Kings F. & C.S.	Lunenburg F. & C.S.	Pictou C.A.S.	Queens F. & C.S.	Shelburne C.A.S.	Yarmouth F. & C.S.	Antigonish District Office	Dartmouth District Office	Digby District Office	Guysborough District Office	Home of the Guardian Angel	Antigonish Diocesan Charities	Salvation Army Bethany Home	Salvation Army Parkdale House	Total
8	7	2	1	—	2	1	51	4	—	15	41	9	3	198
19	11	24	3	9	7	3	112	6	1	102	41	21	29	510
16	13	20	3	5	4	2	84	8	1	90	27	24	29	438
11	5	6	1	4	5	2	79	2	—	27	55	6	3	270
19	11	24	3	9	7	2	109	6	1	96	41	20	27	488
—	—	—	—	—	—	1	3	—	—	6	—	1	2	22
—	1	6	—	—	1	—	13	1	—	15	1	2	2	56
18	7	14	1	8	4	3	73	4	1	60	29	14	22	337
1	2	3	2	—	1	—	22	—	—	21	8	5	3	91
—	—	—	—	—	1	—	1	—	—	1	3	—	1	11
—	—	1	—	1	—	—	2	—	—	3	—	—	1	9
—	1	—	—	—	—	—	1	1	—	2	—	—	—	6
—	—	—	—	—	—	—	—	—	—	—	—	—	—	—
—	—	1	—	—	—	—	7	—	1	—	1	—	—	14
—	—	—	1	—	1	—	—	—	—	—	—	4	—	6
—	—	—	—	—	—	—	—	—	—	—	—	—	—	—
4	11	4	2	5	5	4	20	3	1	29	5	10	8	134
—	—	—	—	—	—	—	—	—	—	—	—	—	—	—
—	—	—	—	—	—	—	—	—	—	—	—	—	—	—
1	9	1	3	4	1	1	17	—	—	11	1	7	5	66
—	—	—	—	—	—	2	4	—	—	—	—	3	2	13
—	—	—	—	—	—	—	—	—	—	—	—	—	—	—
—	—	—	—	—	—	—	—	—	—	—	—	1	—	1
3	2	2	—	1	—	—	1	2	1	16	4	—	—	42

(Cont'd)

(Table 5 continued)

	Annapolis F. & C.S.	Cape Breton C.A.S.	Colchester C.A.S. & F.S.*	Cumberland F. & C.S.	Halifax C.A.S.*	Hants F. & C.S.	Inverness-Richmond C.A.S.
10. No. of children under care, March 31, 1990							
(a) Child care facility	—	—	—	—	—	—	—
(b) Foster home	—	2	1	—	2	—	—
(c) With mother	—	1	—	—	2	—	—
(d) Free home placement	1	—	1	—	—	—	—
11. No. of children in No. 10 who were							
(a) Protestant	1	—	—	—	2	—	—
(b) Roman Catholic	—	3	1	—	2	—	—
(c) Other/No finding	—	—	1	—	—	—	—
(d) Boys	1	—	1	—	1	—	—
(e) Girls	—	3	1	—	3	—	—

Kings F. & C.S.	Lunenburg F. & C.S.	Pictou C.A.S.	Queens F. & C.S.	Shelburne C.A.S.	Yarmouth F. & C.S.	Antigonish District Office	Dartmouth District Office	Digby District Office	Guysborough District Office	Home of the Guardian Angel	Antigonish Diocesan Charities	Salvation Army Bethany Home	Salvation Army Parkdale House	Total
—	—	—	—	—	—	—	—	—	—	2	—	—	—	2
—	—	2	—	—	1	1	5	1	—	—	1	—	—	16
—	—	—	—	—	3	—	—	—	—	—	—	3	1	10
—	—	—	—	—	1	—	—	—	1	—	—	—	—	4
—	—	1	—	—	1	—	3	1	1	1	—	1	—	12
—	—	1	—	—	—	1	2	—	—	1	1	1	—	13
—	—	—	—	—	4	—	—	—	—	—	—	1	1	7
—	—	—	—	—	4	—	4	—	1	2	1	2	—	17
—	—	2	—	—	1	1	1	1	—	—	—	1	1	15

Table 6

Adoption Services

April 1, 1989 - March 31, 1990

A. Adoptions

1. Number of children adopted	295
2. Number of children in No. 1 placed by:	
a) Children's aid societies	48
b) Director of Family and Children's Services	18
c) Child caring institutions	13
d) Out-of-province agencies	1
e) Private — with relative	187
— with non-relative	27
f) Director and children's aid society	1

3. Age of children at time of legal adoption

	Agency	Private Relative	Private Non-Relative	Total
Under 1 year	27	10	19	56
1 year	17	6	5	28
2 years	6	7	1	14
3 years	6	13	—	19
4 years	2	23	—	25
5 years	1	16	—	17
6 years	4	17	—	21
7 years	6	16	—	22
8 years	—	16	1	17
9 years	1	18	1	20
10 years	3	9	—	12
11 years	1	10	—	11
12 years	—	10	—	10
13 years	1	7	—	8
14 years	1	2	—	3
15 years	5	7	—	12
Total	81	187	27	295

4. Place of birth of children in No. 1, by county:

(a)	Annapolis	3	Inverness	2
	Antigonish	10	Kings	20
	Cape Breton	35	Lunenburg	10
	Colchester	13	Pictou	17
	Cumberland	5	Queens	1
	Digby	3	Richmond	—
	Guysborough	1	Shelburne	2
	Halifax	107	Victoria	—
	Hants	5	Yarmouth	7
(b)	Out of province	54	Birthplace not available	—

5. Number of children in No. 1 born:
(a) Legitimate 86 (b) Illegitimate 209

6. Religion of children in No. 1:
(a) Protestant 157 (b) Roman Catholic 123 (c) Other 15

7. Length of stay of children in adoption home prior to completion of adoption:

Under 1 year	137	8 years	—
1 - 2 years	66	9 years	1
2 years	32	10 years	2
3 years	25	11 years	2
4 years	9	12 years	3
5 years	9	13 years	—
6 years	6	14 years	—
7 years	2	15 years	1

8. Lapse of time between filing of notice and completion of adoption:

Under 1 year	249	5 years	—
1 - 2 years	32	6 years	—
2 years	11	7 years	—
3 years	3	8 years	—
4 years	—	9 years	—

9. Number of children in No. 1 adopted where a certificate was granted by the Minister for waiving of the 6 months waiting time: 1

10. (a) **No. of children in No. 1 adopted by two parents:** 284
(b) **No. of children in No. 1 adopted by one parent:** 11

11. (a) **Boys** 130 (b) **Girls** 165

B. Adopting Parents

12. (a) **Classification of adopting father in No. 10(a) by age:**

20-29	103	60-69	3
30-39	133	70-79	—
40-49	35	Not available	9
50-59	12		

(b) **Classification of adopting mother in Nos. 10(a) and (b) by age:**

under 20	1	50-59	7
20-29	130	60-69	3
30-39	125	Not available	—
40-49	29		

(Cont'd)

(Table 6 continued)

13. Residence of adopting parents in 10(a) and (b):

Annapolis	3	Kings	23
Antigonish	2	Lunenburg	20
Cape Breton	31	Pictou	16
Colchester	23	Queens	3
Cumberland	7	Richmond	2
Digby	3	Shelburne	4
Guysborough	7	Victoria	2
Halifax	114	Yarmouth	6
Hants	18	Out of Province	2
Inverness	7		

14. No. of children in No. 1 adopted into families:

(a) Owning a home	209	(b) Renting a home	86

15. Occupational classification of:

(a) **Adopting Fathers:**

Professional	37	Semi-Skilled Tradesman	4
Business	20	Labourer	32
Armed Services	22	Primary Industries	60
Skilled Tradesman	96	Not Available	24

(b) **Adopting Mothers:**

Housewife	136	Semi-Skilled Tradesman	10
Professional	22	Labourer	3
Business	14	Primary Industries	60
Armed Services	2	Not Available	—
Skilled Tradesman	48		

16. Classification of income of families adopting children in No. 1:

Under $10,000	5
$10,000 — 14,999	24
15,000 — 19,999	24
20,000 — 24,999	17
25,000 — 29,999	36
30,000 — 34,999	33
35,000 — 39,999	30
40,000 — 44,999	40
45,000 — 49,999	27
50,000 — 54,999	14
55,000 — 59,999	6
60,000 — 64,999	6
65,000 — 69,999	8
Over $70,000	25
Not stated	—

17. Religion of parents adopting in No. 1:

	Father	**Mother**
(a) Protestant	165	158
(b) Roman Catholic	94	113
(c) Other	32	24

Table 7

Day Care Services

April 1, 1989 - March 31, 1990

	Private	Registered
Number of applications received	37	1
Number of applications pending previous year	11	0
Number of new centres licensed in 1989-90	34	1
Number of centres closed	12	0
Number of applications pending year-end	8	0
Number of licensed centres	262	96
Full day	102	63
Part day	160	33
Total licensed centres (private and registered)	358	
Licensed capacity	6,020	3,678
Full day	2,993	2,984
Part day	3,027	694
Total licensed capacity (private and registered)	9,698	
Total number of subsidized spaces	2,011	
Number of visits to day care facilities by Head Office staff (private and registered)	418	

Table 8

Day Care Services: Facilities and Spaces

March 31, 1990

Facility Type	Number of Facilities	Number of Licensed Spaces	Number of Subsidized Spaces
Full-day Licensed Facilities			
Registered (Non-profit)	63	2,984	2,011
Private (Commercial)	88	2,529	—
Private (Non-profit)	14	464	—
Sub-total	165	5,977	2,011
Part-day Licensed Facilities			
Child Development Centres (Non-profit)	33	694	Operating grants available
Private (Commercial)	96	1,516	—
Private (Non-profit)	64	1,511	—
Sub-total	193	3,721	2,011
Total	358	9,698	2,011

Table 9

Family Court Maintenance Enforcement Services: Consolidated Statistical Report

1989-90

Court	Court Orders			Existing Orders — Amounts				
	New Cases	No. in Pay	No. of Inactive Orders	Total of Existing Orders	Amounts Collected		Court Appearances	Default Summonses
					1988/89	1989/90		
Dartmouth	N.A.	1,948	N.A.	$466,311.18	$2,225,745.19	$2,533,807.95	N.A.	N.A.
Kentville	N.A.	1,712	N.A.	364,660.01	1,525,310.12	1,735,225.53	N.A.	N.A.
Halifax	271	1,503	0	282,304.71	2,698,524.07	2,620,731.94	275	560
Sydney	386	2,197	175	329,259.00	2,989,871.44	3,103,892.44	1,172	1,092
Port Hawkesbury	46	369	19	45,410.00	445,237.98	469,034.12	151	163
Lunenburg	45	790	41	62,850.00	725,931.78	771,864.91	912	265
New Glasgow	229	1,253	101	209,141.94	1,729,018.86	1,867,365.20	713	372
Truro	125	707	132	99,703.00	843,966.39	965,285.30	1,185	570
Amherst	153	757	46	99,147.00	877,046.38	1,004,617.48	70	315
Antigonish	72	459	34	57,413.86	384,352.07	575,315.18	505	114
Yarmouth	292	1,117	173	139,904.38	1,392,053.68	1,527,974.04	902	1,496
Total	1,619	12,812	721	$2,156,105.08	$15,837,057.96	$17,175,114.09	5,885	4,947

Table 10

Family Court Maintenance Enforcement Services by Region

April 1, 1989 - March 31, 1990

Location	Number of Cases where Court Order Issued	Number of Cases where Orders Were Discontinued	Number of Active Orders at Year-End	Number of Court Order Violations	Total Collections
Dartmouth	N.A.	N.A.	1,948	N.A.	$2,533,807.95
Kentville	N.A.	N.A.	1,712	N.A.	1,735,225.53
Halifax	271	N.A.	1,503	560	2,620,731.94
Sydney	386	175	2,197	1,092	3,103,892.44
Port Hawkesbury	46	19	369	163	469,034.12
Lunenburg	45	41	790	265	771,864.91
New Glasgow	229	101	1,253	372	1,867,365.20
Truro	125	132	707	570	965,285.30
Amherst	153	46	757	315	1,004,617.48
Antigonish	72	34	459	114	575,315.18
Yarmouth	292	173	1,117	1,496	1,527,974.04
Totals	1,619	721	12,812	4,947	$17,175,114.09

Table 11

Family Court Collections: Ten-Year Overview

1980-90

Year	Collections
1980-81	$6,755,635.29
1981-82	7,867,966.06
1982-83	9,497,736.08
1983-84	11,010,931.28
1984-85	12,671,623.95
1985-86	14,445,817.74
1986-87	15,916,036.15
1987-88	15,059,564.74
1988-89	15,837,057.96
1989-90	17,175,114.09
Total	$126,237,483.34

Table 12

Young Offenders by Age, Sex and Statute Violated

1989-90

	Age			
	12		13	
Statute	Female	Male	Female	Male
Criminal Code	10	51	31	151
Liquor Control Act	1	—	5	5
Motor Vehicle Act	—	—	—	7
Narcotics Control Act	—	—	—	—
Other Federal Statutes	—	—	—	—
Other Provincial Statutes	1	3	5	10
Young Offenders Act (Section 26)	1	—	4	4
Totals	13	54	45	177

Age								
14		15		16		Not Known		Total
Female	Male	Female	Male	Female	Male	Female	Male	
50	277	65	394	2	14	—	8	1,053
7	13	8	36	—	1	—	—	76
1	14	—	16	—	—	—	—	38
—	5	1	8	—	2	—	—	16
1	—	—	1	—	—	—	—	2
5	19	2	15	2	1	—	—	63
9	32	14	40	8	16	—	5	133
73	360	90	510	12	34	0	13	1,381

Table 13

Offences Charged Against Young Offenders by Age, Sex and Statute

1989-90

	Age			
	12		13	
Statute	Female	Male	Female	Male
Criminal Code	15	84	47	254
Liquor Control Act	1	—	5	5
Motor Vehicle Act	—	—	—	12
Narcotics Control Act	—	—	—	—
Other Federal Statutes	—	—	—	—
Other Provincial Statutes	1	3	5	12
Young Offenders Act (Section 26)	1	—	13	21
Totals	18	87	70	304

Age								Total
14		15		16		Not Known		
Female	Male	Female	Male	Female	Male	Female	Male	
86	455	96	673	2	22	—	14	1,768
7	16	11	55	—	1	—	—	101
1	21	—	29	—	—	—	—	63
—	5	1	9	—	3	—	—	18
1	—	—	2	—	—	—	—	3
6	27	2	23	2	2	—	—	83
12	68	22	73	11	23	—	5	249
113	592	132	864	15	51	0	19	2,285

Table 14

Young Offender Community Development Project: Referrals Received

April 1, 1989 - March 31, 1990

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total	% of Total
Alternative Measures Program														
Halifax	30	35	38	45	32	32	25	31	12	46	46	32	404	46%
Yarmouth	1	3	3	3	—	—	1	4	1	3	2	10	31	4%
Kentville	5	4	8	8	8	5	8	13	11	7	6	8	91	10%
Truro	5	7	4	9	15	5	10	5	5	17	2	3	87	9%
Amherst	11	5	3	3	3	1	4	—	5	1	2	4	42	5%
New Glasgow	8	10	14	1	17	6	7	10	9	8	7	4	101	12%
Sydney	6	9	9	9	7	10	9	12	14	17	5	13	120	14%
Total	66	73	79	78	82	59	64	75	57	99	70	74	876	100%
Community Service Order Program														
Halifax	6	7	7	8	9	8	2	6	16	7	23	13	112	27%
Yarmouth	7	2	5	3	2	5	5	5	—	7	1	2	44	11%
Kentville	3	3	1	4	2	6	5	5	3	7	7	7	53	13%
Truro	2	6	—	3	5	5	—	9	2	7	2	2	43	10%
Amherst	—	6	8	2	2	5	2	8	4	—	1	9	47	11%
New Glasgow	—	2	1	—	3	1	3	1	1	2	7	4	25	6%
Sydney	11	2	9	12	5	9	11	9	2	7	9	5	91	22%
Total	29	28	31	32	28	39	28	43	28	37	50	42	415	100%
Volunteer Program														
Halifax	—	—	—	—	—	—	—	—	—	5	—	—	5	7%
Yarmouth	—	—	2	—	1	5	—	—	—	—	1	—	9	13%
Kentville	—	—	1	—	—	—	—	—	—	7	—	—	8	12%
Truro	1	1	2	—	—	5	—	—	2	1	—	—	12	17%
Amherst	1	7	—	—	—	—	—	—	—	—	—	—	8	12%
New Glasgow	7	2	—	—	7	—	1	—	1	—	1	1	20	29%
Sydney	2	1	1	—	1	—	—	—	—	2	—	—	7	10%
Total	11	11	6	0	9	10	1	0	3	15	2	1	69	100%

A.L.I.V.E. Program

Sessions completed: 8

Sessions currently underway: 5

Table 15

Cape Breton Youth Resource Centre
Statistical Report

April 1, 1989 - March 31, 1990

		Male	Female	Total
1.	**Youth in care on April 1, 1989**	5	0	5
2.	**Youth admitted, April 1, 1989, to March 31, 1990**			
	Open custody	3	0	3
	Secure custody	0	0	0
	Combination open/secure custody	0	0	0
	Number transferred	11	0	11
	Total number admitted during period	14	0	14
3.	**No. of releases since April 1, 1989**			
	Section 28	0	0	0
	Section 29	2	0	2
	Order of Appeal Court	0	0	0
	Released, end of custody period	8	0	8
	Transferred to Shelburne Youth Centre	6	0	6
	Total number released during period	16	0	16
4.	**Days of care provided during period**			
	Open custody	608	0	608
	Secure custody	0	0	0
	Remand	128	0	128
	Total days of care	736	0	736
5.	**No. of temporary releases granted**	247	0	247
6.	**No. of temporary releases revoked**	0	0	0
7.	**No. escaping custody**	10	0	10
8.	**No. charged with escaping custody**	9	0	9
9.	**No. remanded to temporary detention**	7	0	7
10.	**No. remanded to temporary detention for assessment**	2	0	2

(Cont'd)

(Table 15 continued)

	Male	Female	Total
11. Ages of youth committed or transferred to custody:			
Age 12	0	0	0
Age 13	1	0	1
Age 14	4	0	4
Age 15	6	0	6
Age 16	5	0	5
12. No. of youth committed for:			
Armed robbery	0	0	0
Break and enter	2	0	2
Break, enter and theft	3	0	3
Assault causing bodily harm	2	0	2
Theft	3	0	3
Other	6	0	6
13. Staff complement			
Administrative, managerial and supervisory			2
Psychological and social			1
Academic and vocational (tutors)			6
Daily living and recreational			7
Secretarial, stenographic and clerks			1
Cooks, domestics, seamstresses (part-time)			1
Maintenance, janitorial (night supervisors)			2
Total			20
Volunteers			4

Table 16

Shelburne Youth Centre
Statistical Report

April 1, 1989 - March 31, 1990

		Male	Female	Total
1.	**Youth in care on April 1, 1989**	34	12	46
2.	**Youth admitted, April 1, 1989, to March 31, 1990**			
	Open custody	129	28	157
	Secure custody	0	1	1
	Combination open/secure custody	0	0	0
	Number transferred	18	0	18
	Total since April 1, 1989	147	29	176
3.	**No. of releases since April 1, 1989**			
	Section 28	4	2	6
	Section 29	0	0	0
	Order of Appeal Court	0	0	0
	Released, end of custody period	135	22	157
	Total number released during period	139	24	163
4.	**Days of care provided during period**			
	Open custody	11,714	3,071	14,785
	Secure custody	0	569	569
	Remand	1,537	485	2,022
	Total days of care	13,251	4,125	17,376
5.	**No. of temporary releases granted**	134	51	185
6.	**No. of temporary releases revoked**	0	0	0
7.	**No. escaping custody**	35	20	55
8.	**No. charged with escaping custody**	N.A.	N.A.	N.A.
9.	**No. remanded to temporary detention**	533	87	620
10.	**No. remanded to temporary detention for assessment**	1,004	398	1,402

(Cont'd)

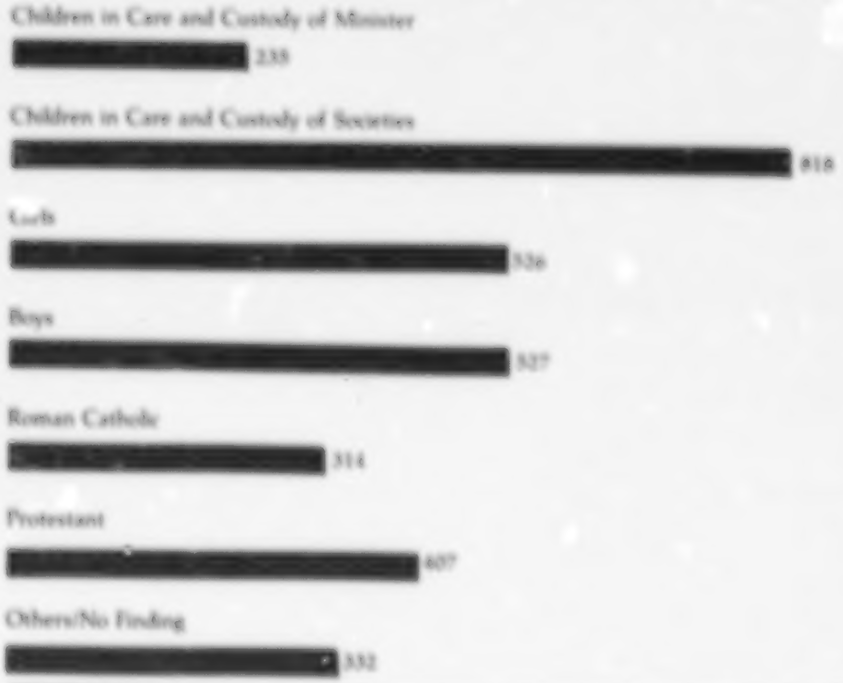
(Table [illegible] continued)

	Male	Female	Total
11. **Ages of youth committed or transferred to custody:**			
Age 12	0	0	0
Age 13	20	2	22
Age 14	41	8	49
Age 15	68	12	80
Age 16 and over	15	10	25
12. **No. of youth committed for:**			
Armed robbery	0	0	0
Break and enter	5	0	5
Break, enter and theft	23	1	24
Assault causing bodily harm	0	1	1
Theft	30	12	42
Other	89	15	104
13. **Staff complement**			
Administrative, managerial and supervisory			12
Psychological and social			6
Academic and vocational			10
Daily living and recreational			38
Secretarial, stenographic and clerks			7
Cooks, domestics, seamstresses			6
Maintenance, janitorial			7
Total			87

Chart 1

Children in Care and Custody

March 31, 1992



What Ages?	
Birth to 4 years	86
5 to 9 years	122
10 to 14 years	280
15 to 18 years	440
19 to 20 years	125

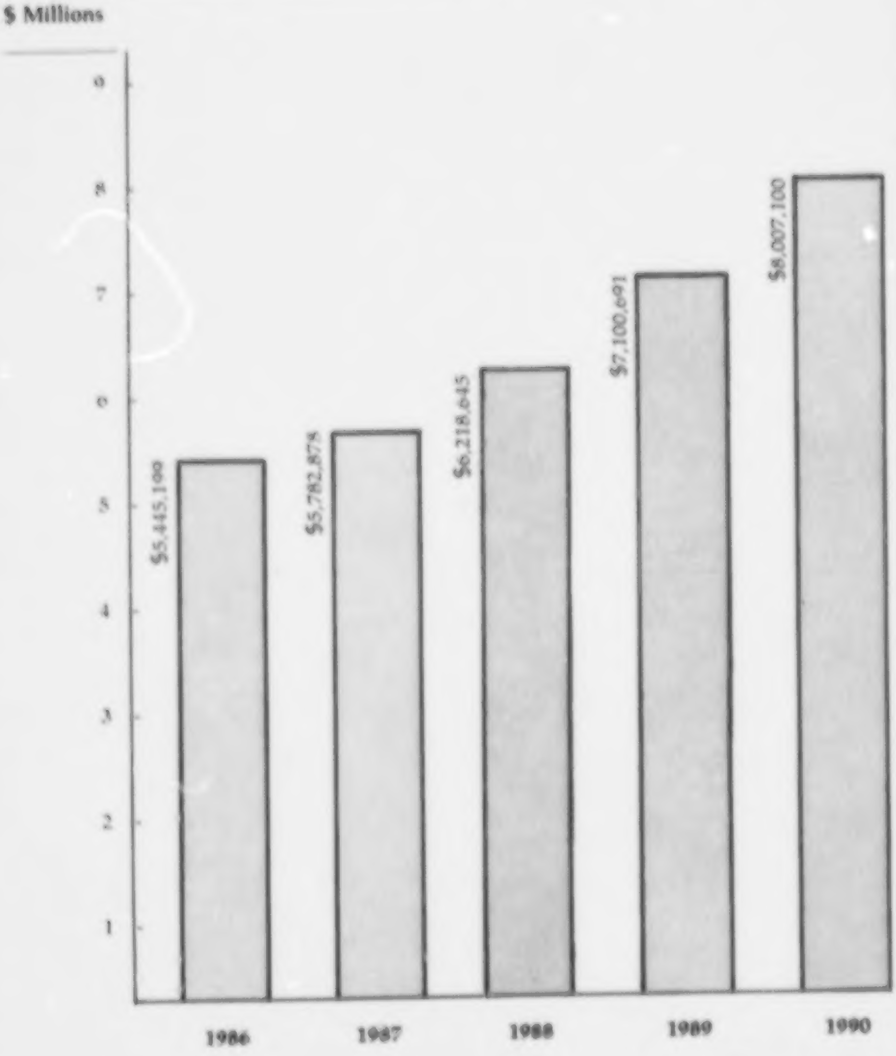
Where Were They?	
Foster Homes	563
Independent Living/Boarding Homes/ Independence House	146
Adoption Probation	68
Free Home	4
Self-Supporting	28
Own Parents	58
Child Caring Facilities	115*
Others	71

*See Table 1, 4(d), (e), (f), (g), (h), (i), (j), (k) and (n).

Chart 2

Day Care Subsidy Expenses

1986-90



Staff of the Coordinated Home Care Division.

Community Services

Coordinated Home Care Division

Nina L. Clarke, R.N., B.S.W., Provincial Coordinator

The Coordinated Home Care Program established in the spring of 1988 moved forward with significant progress during the past fiscal year.

The Department of Community Services, being the lead department of government for the administration of coordinated home care, is given the mandate of coordinating the delivery of a range of social, health and housing services to meet the needs of persons who require assistance or support to remain at home, or whose functioning without home care is likely to deteriorate, making it impossible for them to stay in the community.

The aim of the Coordinated Home Care Program is to provide services to three main client groups: senior citizens, disabled persons, and families at risk. Core services include homemaking, home nursing, a range of housing programs and a wide variety of volunteer programs and services available across Nova Scotia. An integral part of the mandate is to ensure that the program is regionally sensitive, so continued and expansive involvement of volunteers has been and will be vigorously pursued.

Twenty-nine of the 35 homemaker agencies throughout Nova Scotia serve as entry points into the Coordinated Home Care Program, making it highly decentralized and regionally unique. In Halifax and

Dartmouth, the cities' community care divisions serve as entry points for coordinated home care. Existing homemaker agencies in these two areas play the role of service-providing agencies.

Every municipality in Nova Scotia is involved in the Coordinated Home Care Program either through direct sponsorship or through cost-sharing of the homemaker portion of coordinated home care delivered in their jurisdiction by non-profit, board-managed organizations.

Complementing the efforts of the Department of Community Services, the monitoring of program development and implementation is conducted through a committee of Cabinet called the Nova Scotia Home Care Coordinating Agency. This agency is chaired by the Minister of Community Services and includes the Ministers of the Department of Health and Fitness, Housing, and Municipal Affairs, and the Minister in charge of the Senior Citizens' Secretariat. The five departments of government and all the agencies involved in coordinated home care delivery are of individual and collective importance to the success of the program. The departments of Community Services and Health and Fitness have major roles in service provision and policy formulation. Ongoing effort is put into establishing processes that will ensure interdepartmental collaboration over the long term.

The establishment of services for the Town of Louisbourg during this fiscal year completes the full provincial access to the program that was anticipated three short years ago. The Coordinated Home Care Program welcomed a new staff resource this fiscal year who will be responsible for things such as research pertaining to services beyond core, and for program evaluation. This individual will pursue the facilitation of volunteer services throughout the province that are seen to be an integral part of the Department's mandate to coordinate home care across Nova Scotia.

Homemaker Services

A. Stewart Brown, R.S.W., Director

The Homemaker Services Program operates as a major section of the Coordinated Home Care Division and is underpinned by the Homemaker Services Act and Regulations (1982). Twenty-nine homemaker agencies have risen admirably to the challenge of serving as entry points to the Coordinated Home Care Program.

Homemaker services were available in virtually every area of Nova Scotia as of March 31, 1990. Teaching Homemaker programs made possible with the establishment of the Coordinated Home Care Program continue to effect a positive force on preventive family and children's services. There are 26 teaching homemakers in the province, and their direct supervision has been assigned to the various children's aid societies and family and children's services agencies across the province. The training of homemakers remains a priority for the homemaker program and the Coordinated Home Care Division generally. The 126-hour modular training program developed for homemakers is being delivered on an ongoing basis with as much momentum as resources will bear.

To augment the province-wide training package now being implemented for homemakers currently involved in service provision, a demonstration program for the training of homemakers is planned for persons outside the coordinated home care system who wish to pursue a career as a homemaker. It is anticipated that this will be launched early in fiscal 1990/91.

The Coordinated Home Care Program continues its positive and close working relationship with the Nova Scotia Association of Homemakers.

Family Benefits Division staff.

Community Services

Family Benefits Division

Bill Campbell, Director

The Family Benefits Division is responsible for the administration of the following income support programs:

- Family Benefits Program
    - Family Benefits Payments
    - Family Benefits Pharmacare
    - Diabetic Assistance
    - Healthy Baby Program
- Senior Citizens Financial Aid Programs
    - Seniors' Special Assistance
    - Property Tax Rebate
    - Rental Assistance.

Family Benefits Section

Family Benefits Payments

The Family Benefits Act provides for financial payments to be made to individuals or families in need and where the cause of need is likely to be of a prolonged nature. (See Tables 17-20 and Charts 3-5.) The individuals and families who may apply for benefits are:

- *Aged:* people 65 years of age and over who are not eligible to receive federal Old Age Security payments.
- *Disabled:* people who are 18 years of age and over and have a major physical or mental impairment likely to be present for at least one year which prevents participation in the regular labour market, and who are not eligible for Old Age Security. (See Table 21.)
- *Single parents:* any father or mother with a dependent child or children in his or her care and who is:
  - widowed
  - deserted
  - divorced
  - the husband or wife of a spouse sentenced to two years or longer in a federal penitentiary
  - unmarried and has reached the age of majority, or
  - the husband or wife of a disabled spouse who is in hospital or similar institution.
- *Foster parents:* individuals or families having in their care and custody a dependent child who is not being maintained by the natural parent. The maximum payment is $115 for the first child and $103 for each additional child, up to $458 per month.
- *Disabled fathers or mothers:* a father or mother who is disabled and has a dependent child or children in his or her care and custody.

A dependent child is a person under the age of 18 who is not employed and is dependent on his or her parent or parents for support. Benefits may be paid on behalf of a dependent child who is between the ages of 18 and 21 and is pursuing an educational program.

Payments

Family Benefits payments, with the exception of those made to foster parents, are determined on the basis of a needs test. This test compares a recipient's actual shelter expenses (e.g., rent, mortgage, electricity and fuel) up to a maximum level plus allowances for food, clothing and miscellaneous personal essentials against the income available to the individual or family. The difference is the Family Benefits entitlement. Payments are mailed at the end of each month and represent the entitlement for the following month.

Assets

An individual granted Family Benefits as a disabled person may have $3,000 in cash or liquid assets and still receive benefits if all other eligibility requirements have been met. When the disabled person is living with his or her spouse, the asset level is increased to $5,500. An individual granted Family Benefits as an aged person may have $1,500 in cash or liquid assets and continue to receive benefits if all other eligibility requirements have been met. When the aged person is living with his or her spouse, the assets are increased to $2,500. If the eligible person is a single father or mother with a dependent child, he or she may have cash or liquid assets of $2,500 and still receive benefits. A recipient of Family Benefits may also set up a trust fund for each dependent child and, provided the fund does not exceed $1,500, benefits may be paid. The trust fund may be used, if approved by the Director of Family Benefits, to improve the education of the child beyond the high school level.

Training and Employment Incentives

A single disabled recipient of Family Benefits may earn from employment (other than regular labour market) or training up to $100 per month without affecting his or her monthly entitlement. Where there are gross wages or training allowances of more than $100 per month, 75% of the excess wages or training income are fully taken into account when calculating a recipient's monthly Family Benefits entitlement. The basic exemption of $100 is increased to $200 if the recipient lives with his or her spouse. A single parent who is employed or in training may earn up to $200 per month without any reduction to his or her monthly entitlement. Gross wages or training income of more than the basic exemption of $200 are taken into account at 75% when determining the monthly entitlement.

A recipient of Family Benefits who works a minimum of 100 hours in the first four weeks of "full-time" employment is entitled to have the gross wages earned during the said four weeks exempted at 100% for Family Benefits purposes.

To complement the Career Planning Program and the Vocational Rehabilitation Program for the Disabled, both administered by the Rehabilitation and Community Services Division, the Family Benefits program provides for additional benefits, not to exceed $200 per month, to cover the actual costs incurred by recipients who participate in one of these programs. The purpose of these benefits are to support and encourage a recipient's endeavours to become and remain financially independent.

Regulatory Changes

During the past fiscal year the following change has been approved by the Executive Council:

Effective Date of Change	Brief Description of Change
September 1, 1989	Section 3(1)(n) of the Family Benefits Regulations was revoked in order to allow Family Benefits to be paid, if a budget deficit exists, to persons who receive Spouse's Allowance under the Old Age Security Act of Canada.

Decentralization

The decision-making function of the Family Benefits program was first decentralized in December 1983 to the Halifax Regional Office for clients served by that office. The Cape Breton, central and northern regions have been decentralized; these regions represent 77% of the provincial caseload. Sub-offices are now located in Sackville, Glace Bay and North Sydney to further improve service to our clients. The decentralization process has enhanced the overall delivery of the program by bringing the decision-making staff closer to both the Family Benefits caseworkers and the clients. Active planning is under way to extend the process to the remaining regions of the province. To support decentralization, the Family Benefits Division has developed and implemented procedures to monitor and evaluate the process to ensure consistency in the administration of the program throughout the province and to provide necessary resources to staff responsible for managing the decentralized Family Benefits program.

Family Benefits Pharmacare

In September 1981 the Pharmacare program was introduced to provide free prescription drugs, diabetic supplies such as disposable needles and testing material, and prescribed ostomy equipment for all disabled recipients of Family Benefits. An identification card is issued to each eligible recipient on the first day of every month. On presentation of this Pharmacare card and a prescription prepared by a physician or dentist to a Nova Scotia pharmacy, the Family Benefits recipient receives the prescribed medication. The pharmacy is reimbursed through Medical Services Insurance and Maritime Medical Care Inc. (See Table 22.)

Diabetic Assistance

In April 1968 this program was transferred to the Department of Community Services, at which time the means to measure eligibility criteria changed from an income test to a needs test. Each eligible diabetic is provided with an identity card, to be presented to a pharmacy of choice, to obtain his or her particular requirements. Pharmacies are reimbursed through Medical Services Insurance and Maritime Medical Care Inc. on behalf of the Department of Community Services. (See Table 23.)

Family Benefits Healthy Baby Program

In January 1989 a nutritional allowance for pregnant and new mothers was implemented. The supplement is to help pregnant women and new mothers on Family Benefits to nurture as healthy a baby as possible. The allowance is intended to assist with the purchase of milk and juice to help the mother have a healthy diet during pregnancy and the first few months after the birth of the child.

Family Benefits workshop, November 1990.

Senior Citizens Financial Aid Programs

During the spring of 1981 a Bill to replace Part IV of the Social Assistance Act was introduced. The Bill received assent on June 24, 1981, and is now Chapter 11 of the Acts of 1981, the Senior Citizens Financial Aid Act. This Act provides for three separate financial aid programs for senior citizens. (See Table 24.)

Seniors' Special Assistance

This program has been in effect since 1973 under the provisions of Part VI of the Social Assistance Act and provides an annual lump-sum payment to recipients of a Guaranteed Income Supplement to the Old Age Security Pension. There are four levels of payment. The payment awarded to seniors depends on the level of their Guaranteed Income Supplement.

Property Tax Rebate

Introduced in the fall of 1980, this program provides a rebate of 50% of residential property taxes paid by seniors who own and regularly reside in their own homes and who receive either a Guaranteed Income Supplement or a Spouse's Allowance in January of the year of application.

Rental Assistance

This program, which became effective on April 1, 1981, provides a monthly assistance payment to seniors who rent their home and whose monthly rental payment exceeds 30% of their monthly income. Rental assistance is available to seniors who receive the Guaranteed Income Supplement or a Spouse's Allowance, or who are single and have an annual income of $15,000 or less. Maximum rent amounts are used for single people and for married couples when determining the level of a rental assistance payment. The maximum rent amounts were increased in December 1989.

Table 17

Family Benefits Caseload by Categories

On March 31 of each year of five-year period
ending March 31, 1990

	1985-86	1986-87	1987-88	1988-89	1989-90
Disabled Persons	12,670	12,334	12,373	12,804	13,054
Disabled Father or Mother	1,766	1,719	2,398	2,504	2,583
Aged	29	24	23	21	17
Unemployable Women	43	N.A.	N.A.	N.A.	N.A.
Foster Parents	211	185	152	134	113
Single Parents:					
widowed	663	613	443	380	344
spouse of disabled person	12	9	6	6	4
spouse of prisoner	24	20	23	12	20
deserted	2,983	2,970	2,834	2,920	2,993
divorced	1,599	1,630	1,498	1,510	1,531
unmarried	3,304	3,535	3,729	4,146	4,569

Note: On January 1, 1987, categories were expanded to include benefits to both genders.

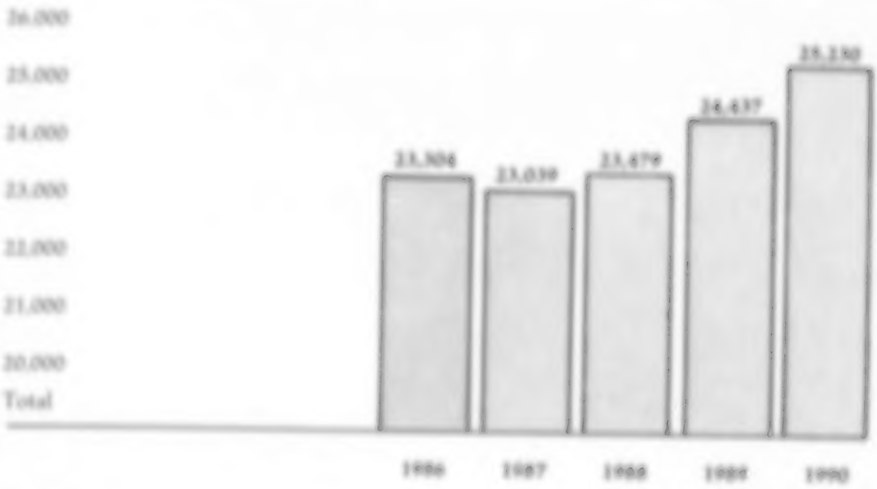


Table 18

Average Monthly Family Benefits Payments by Categories

On March 31 of each year of five-year period ending March 31, 1990

	1985-86	1986-87	1987-88	1988-89	1989-90
Disabled Persons	$324.00	$334.00	$363.00	$386.00	$407.00
Disabled Father or Mother	490.00	467.00	524.00	615.00	650.00
Aged	344.00	356.00	380.00	397.00	375.00
Foster Parents	126.00	131.00	133.00	134.00	145.00
Single Parents:					
widowed	379.00	387.00	402.00	497.00	508.00
spouse of disabled person	413.00	454.00	394.00	601.00	677.00
spouse of prisoner	539.00	615.00	648.00	722.00	739.00
deserted	565.00	578.00	616.00	682.00	712.00
divorced	543.00	615.00	590.00	659.00	687.00
unmarried	520.00	573.00	601.00	646.00	682.00

Note: On January 1, 1987, categories were expanded to include benefits to both genders.

Number of children included in Family Benefits budget	19,520
Average number of children per case (families only)	1.62
Total number of persons benefiting under the Family Benefits Program	48,176
Average monthly Family Benefits as of March 31, 1990	$526.83

Table 19

Gross Family Benefits Expenditures by Categories

On March 31 of each year of five-year period ending March 31, 1990

	1985-86	1986-87	1987-88	1988-89	1989-90
Disabled Person	$48,529,548	$49,023,419	$65,648,423	$73,001,231	$77,902,506
Disabled Father or Mother	10,149,576	9,478,565	12,721,858	14,279,821	15,426,534
Aged	119,736	93,847	120,828	125,384	101,450
Foster Parents	316,668	293,273	805,938	766,234	674,351
Single Parents:					
widowed	2,939,160	2,686,375	2,350,548	2,173,319	2,052,892
spouse of disabled person	59,508	46,924	31,141	27,863	23,870
spouse of prisoner	148,656	140,771	120,828	55,726	119,354
deserted	19,897,980	20,482,146	15,035,036	16,648,181	17,861,367
divorced	10,266,624	10,909,734	7,947,268	8,595,756	9,136,566
unmarried	20,249,772	24,153,917	19,783,467	23,641,811	27,266,473
Totals	$112,852,072	$117,308,970	$124,565,335	$139,315,326	$150,565,363

Table 20

Family Benefits Monthly Caseload and Liability by Counties

March 1990

	Number of Allowances Paid	Monthly Liability
Annapolis	587	$304,813
Antigonish	418	204,134
Cape Breton	6,432	3,526,315
Colchester	1,183	665,087
Cumberland	1,077	495,123
Digby	611	297,807
Guysborough	331	148,573
Halifax	6,951	3,927,856
Hants	702	350,734
Inverness	703	334,420
Kings	1,409	736,744
Lunenburg	918	447,448
Pictou	1,563	819,583
Queens	315	149,655
Richmond	385	181,582
Shelburne	340	145,540
Victoria	152	74,373
Yarmouth	909	482,340
Totals	24,986	$13,929,127

Note: Caseload figures differ because of variances in reporting.

Table 21

Disabilities of Disabled Persons Receiving Family Benefits

On March 31, 1990

	1986	1987	1988	1989	1990
Salmonella Infections	2	1	2	1	1
Other Intestinal Infections	4	4	2	3	3
Tuberculosis	44	35	36	25	25
Strep Throat/Scarlet Fever	2	3	3	3	3
Polio	35	30	24	24	20
Viral Encephalitis	2	2	2	3	3
Infectious Hepatitis	4	3	4	4	5
Other Virus Diseases	—	—	—	—	7
Other Infectious Diseases	9	9	6	4	7
Cancer	179	153	154	157	136
Leukemia	6	8	4	4	6
Benign Cancer	37	35	26	23	38
Carcinoma of Cervix Uteri	1	2	1	1	2
Neoplasms of Unspecified Nature	3	3	3	4	4
Nontoxic Goiter	2	2	2	2	2
Thyrotoxicosis	5	4	5	5	4
Diseases of Thyroid Gland	17	17	16	18	18
Diabetes	254	236	257	253	25
Other Endocrine Diseases	9	10	11	15	15
Nutritional Deficiency	4	3	4	4	2
Disorders of Metabolism	11	12	10	9	11
Other Metabolic Diseases	11	9	9	11	11
Iron Deficiency Anemias	5	4	3	4	3
Anemias	7	6	6	5	5
Blood Diseases	5	6	9	10	12
Alcoholic Psychosis	32	32	33	33	32
Schizophrenia	1,523	1,470	1,506	1,476	1,515
Affective Psychoses	329	310	326	313	326
Other Psychoses	182	206	246	234	312
Neuroses	114	115	120	116	117
Alcoholism	88	88	103	110	118
Drug Dependence	11	11	8	7	8
Non-psychotic Mental Disorders	1,048	1,122	1,349	1,401	1,482
Mental Retardation	3,703	3,702	3,739	3,735	3,804
Inflammatory Diseases	15	14	11	14	17
Diseases of Nervous System	438	433	471	483	497
Multiple Sclerosis	77	74	70	73	78
Cerebral Palsy	194	194	205	213	217
Epilepsy	387	381	403	386	399
Inflammatory Eye Diseases	12	13	11	13	12
Strabismus	2	6	6	9	13
Cataract	10	10	11	13	10

(Cont'd)

(Table 21 continued)

	1986	1987	1988	1989	1990
Glaucoma	22	23	20	19	17
Other Eye Diseases	300	286	298	300	289
Mastoiditis	10	11	3	8	5
Ear Diseases	79	77	94	91	105
Active Rheumatic Fever	1	1	1	1	1
Rheumatic Heart Disease	16	13	12	11	10
Hypertension	609	546	573	540	545
Heart Disease	786	716	732	703	680
Cerebral Hemorrhage	23	21	22	18	17
Stroke	90	78	92	84	81
Arteriosclerosis	48	41	43	41	44
Artery Diseases	38	36	40	42	41
Pulmonary Embolism	6	4	5	4	5
Phlebitis and Thrombosis	15	15	17	13	10
Varicose Veins	15	17	14	17	16
Circulatory System Diseases	29	29	24	23	22
Upper Respiratory Infection	9	10	13	13	13
Bronchitis and Emphysema	397	370	400	383	384
Asthma	66	73	86	94	94
Chronic Sinusitis	4	4	5	2	1
Lung Disease	30	35	38	34	39
Empyema and Abscess of Lung	6	4	7	6	4
Pneumoconiosis	6	6	5	4	3
Respiratory System Disease	105	98	91	95	94
Diseases of Teeth	1	—	—	1	1
Ulcer of Duodenum	24	22	23	20	17
Ulcer of Stomach	23	28	27	29	38
Gastritis and Duodenitis	18	17	18	17	20
Esophagus/Stomach Disease	21	24	30	32	33
Hernia without Obstruction	13	13	12	11	8
Hernia with Obstruction	7	6	6	5	9
Intestinal Obstruction	5	5	5	3	3
Chronic Colitis	18	27	31	29	31
Intestinal Disease	16	19	25	27	25
Cirrhosis of Liver	38	32	36	25	25
Other Liver Diseases	3	4	6	7	7
Cholelithiasis	2	3	2	3	3
Gall Bladder Disease	7	7	6	7	8
Pancreas Disease	13	15	12	12	13
Nephritis and Nephrosis	19	16	18	12	12
Kidney Infections	22	24	24	28	28
Calculus of Urinary System	3	2	3	2	2
Urinary System Diseases	28	29	35	30	31
Redundant Prepuce and Phimosis	7	6	5	3	3
Ovary/Fallopian Tube Disease	1	2	1	—	—
Disease of the Breast	—	—	—	1	1
Female Genital Organs Disease	1	—	—	—	—
Complications of Puerperium	1	—	1	—	—

	1986	1987	1988	1989	1990
Skin and Tissue Disease	31	26	30	33	33
Arthritis	1,024	1,023	1,131	1,090	1,174
Osteoarthritis	376	323	346	346	397
Bone Disease	77	71	70	65	63
Slip Disc	156	141	133	125	115
Joint Diseases	284	283	324	402	390
Synovitis/Bursitis/Tonosynovitis	9	9	7	6	9
Musculoskeletal System Disease	200	205	238	240	264
Spina Bifida	15	14	16	15	14
Congenital Anomalies of Heart	1	1	1	1	2
Cleft Palate and Cleft Lip	5	4	7	6	6
Congenital Anomalies/Digestive	1	3	3	3	4
Congenital Anomalies/Skeletal	30	31	31	28	35
Congenital Anomalies	21	21	23	26	28
Birth Injury	6	5	5	5	5
Asphyxia/Anoxia/Hypoxia	3	2	3	2	1
Hemolytic Disease of Newborn	3	2	2	2	3
Senility	6	6	5	5	4
Skull Fracture	32	38	41	38	44
Spine and Trunk Fractures	36	29	30	31	29
Upper Limb Fracture	16	19	20	22	21
Femur Fracture	35	33	29	28	23
Lower Limb Fracture	48	47	56	59	51
Dislocations and Sprains	38	42	48	42	41
Lacerations of Open Wounds	—	—	—	16	28
Internal Injury, Chest/Pelvis	5	4	5	4	4
Foreign Bodies	3	3	2	2	2
Burns	5	5	9	6	7
Amputations	178	168	181	161	165
Surgical Complications	4	4	4	4	4
Effects of External Causes	11	15	11	11	9
Examinations without Sickness	7	11	10	9	10
Other	18	16	—	—	—

Table 22

Pharmacare: Number of Recipients and Liability

March 31, 1990

Fiscal Year	No. of Recipients	Liability
1984-85	14,004	$4,740,680
1985-86	13,911	5,912,004
1986-87	14,347	6,914,423
1987-88	14,793	7,502,880
1988-89	14,877	9,320,796
1989-90	15,734	10,672,168

Table 23

Diabetic Assistance: Number of Recipients and Liability

March 31, 1990

Fiscal Year	No. of Recipients	Liability
1984-85	593	$205,345
1985-86	577	230,397
1986-87	563	258,177
1987-88	558	253,692
1988-89	586	331,184
1989-90	582	404,301

Table 24

Senior Citizens Financial Aid Programs

March 31, 1990

Seniors' Social Assistance

Fiscal Year	Levels of Payment	No. of Recipients	Total Payments
1979-80	162, 146, 100, 81	52,800	$ 7,504,742
1980-81	176, 159, 115, 88	53,409	8,144,045
1981-82	198, 178, 132, 99	54,432	9,281,113
1982-83	219, 197, 146, 109	56,286	10,556,581
1983-84	219, 197, 146, 109	56,616	10,449,038
1984-85	219, 197, 146, 109	57,170	10,444,662
1985-86	219, 197, 146, 109	58,302	10,543,147
1986-87	219, 197, 146, 109	57,914	10,361,328
1987-88	219, 197, 146, 109	58,546	10,425,936
1988-89	219, 197, 146, 109	58,629	10,374,428
1989-90	219, 197, 146, 109	57,732	10,128,298

Property Tax Rebate

Fiscal Year	No. of Recipients	Total Payments
1981-82	21,297	$2,405,474
1982-83	20,135	2,690,441
1983-84	18,967	2,624,530
1984-85	18,600	2,694,006
1985-86	19,130	3,001,237
1986-87	19,431	3,180,481
1987-88	19,989	3,521,183
1988-89	20,327	3,853,384
1989-90	21,237	3,988,867

Rental Assistance

Fiscal Year	No. of Recipients	Total Payments
1982-83	1,650	$ 940,008
1983-84	1,600	1,083,174
1984-85	1,950	1,211,327
1985-86	1,830	1,036,366
1986-87	1,645	910,636
1987-88	1,860	922,008
1988-89	1,935	1,232,355
1989-90	2,015	1,387,646

Chart 3

Total Family Benefits Budget (Excluding Seniors' Program)

March 31, 1986 - March 31, 1990

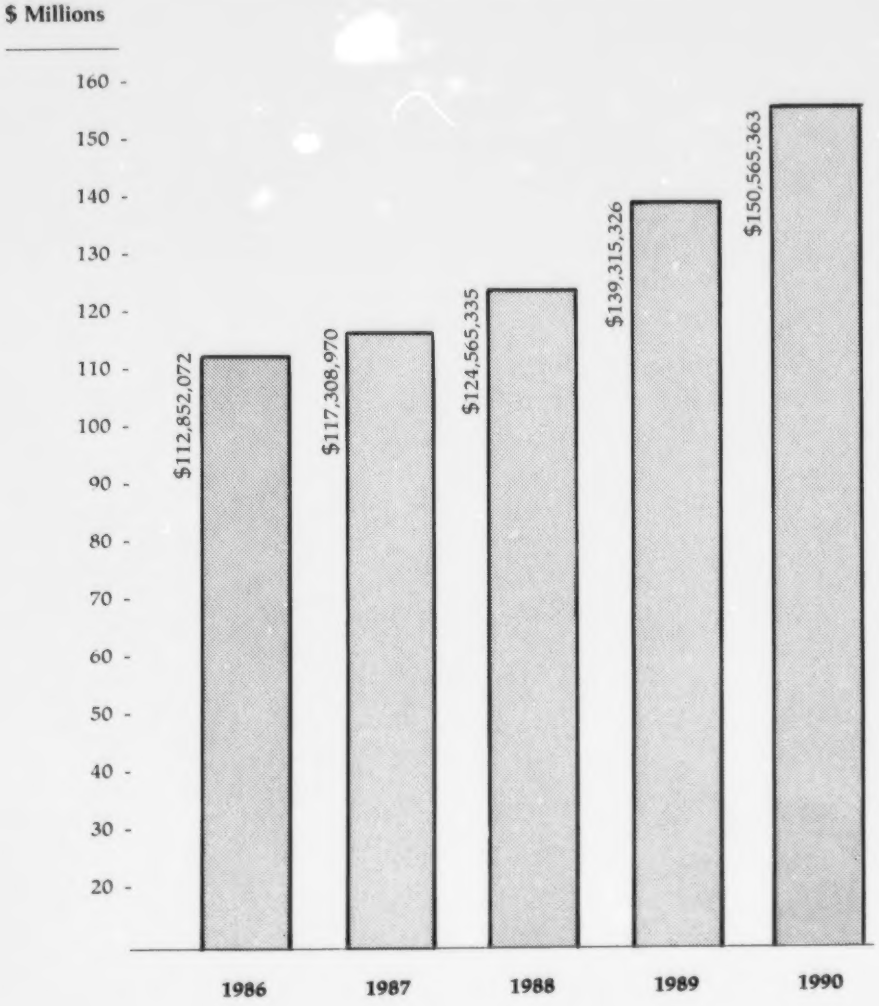


Chart 4

Family Benefits Recipients in Relation to Beneficiaries

1986-90

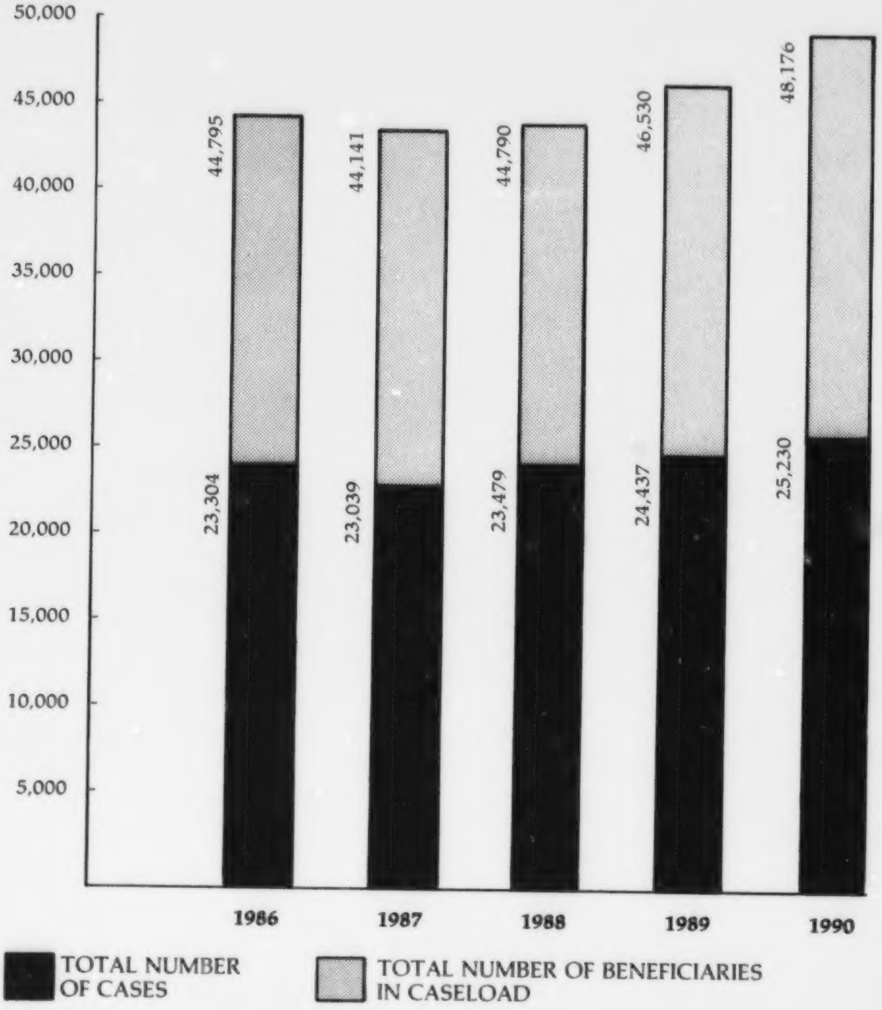
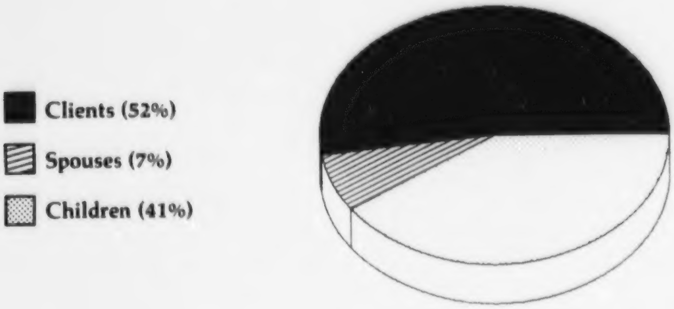


Chart 5

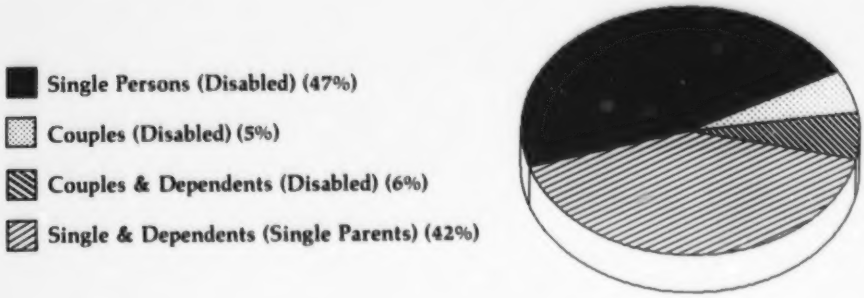
Family Benefits Caseload by Beneficiaries, Family Type, Age of Head of Household, and Housing Type

April 1990

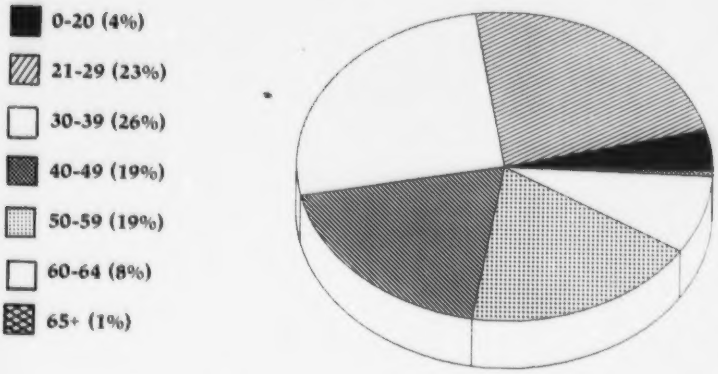
Beneficiaries



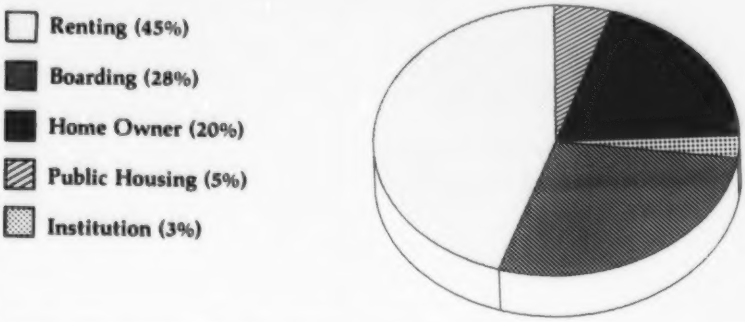
Caseload by Family Type



Caseload by Age of Head of Household



Caseload by Housing Type



Rehabilitation and Community Services Division staff.

Community Services

Rehabilitation and Community Services Division

James A. MacIsaac, M.S.W., Administrator

The Rehabilitation and Community Services Division is composed of the following sections:

- Vocational Rehabilitation and Community Services
- Services for the Mentally Handicapped
- Municipal Social Services
- Classifications and Assessments
- Adult Protection Services, and
- Dietetic Consultant Services.

The primary responsibility of this division is to see that a full range of rehabilitation services, financial income-maintenance programs, Homes for Special Care, community-based residential options, vocational workshops, adult protection services, dietetic consultation services, and provincial facilities are provided for the socially, physically and/or mentally handicapped and for aged people.

The Division works with municipal authorities and community organizations in the orderly development, maintenance and co-ordination of social service programs. This involves the planning and monitoring of services and includes setting standards, conducting program evaluations, consultation and inspection of facilities in carrying out regular assessments and classifications of clients, and investigations and assessments of cases referred under the Adult Protection Services legislation. These services are provided under the authority of the Social Assistance Act, the Homes for Special Care Act, the federal-provincial Vocational Rehabilitation of Disabled Persons Agreement, Adult Protection Services and Dietetic Consultant Services. (See Table 25.)

Vocational Rehabilitation and Community Services

Ronald L'Esperance, B.A., B.Ed., M.Ed., Director

COMMUNITY SERVICES

Vocational Service Centres for Mentally Handicapped Persons

Norma Lloyd, Coordinator of Special Projects

Programs at the vocational service centres have remained constant or improved under the fine leadership provided by staff and the boards of directors, with the considerable assistance and direction provided by the Department of Community Services, and with the assistance they have received from other departments of government, including at the provincial level the Department of Small Business Development and Advanced Education and Job Training, and at the federal level the Employment and Immigration Commission. The municipal level of government is also playing a greater role in the funding of workshops, and many centres are now receiving a per diem rate to offset expenses on behalf of the people attending the centres.

With the ongoing financial support of the Department of Community Services and the Employment and Immigration Commission, the Community Based Employment Program has continued to grow and develop during the past year. A manual is being prepared under the auspices of the Workshop Council of Nova Scotia and the Department of Community Services that will be available to all workshops, outlining guidelines and procedures that have worked.

Lake City Industries in Dartmouth and Queens Adult Service Centre in Liverpool have completed expansions. Plans are well underway for Summer Street Industries of New Glasgow and the Beehive in Aylesford to build new facilities during the coming year. The boards of both these centres have worked hard to involve and keep the community and the Department informed of their progress.

The Workshop Council has secured a liability insurance policy to cover the boards, staff and participants at the centres, and participants when they are engaged in community-based employment.

A committee of the Workshop Council has been involved with setting up a central marketing system for centres throughout the province with some success. The central marketing group participated in the trade show at the World Trade and Convention Centre in Halifax during the fall of 1989 and was pleased with the results. This may be one of the ways whereby the centres will become more self-supporting in the future.

The Workshop Council and the Department of Community Services will continue their liaison during the coming year, with attention being given to the issue of wages at the vocational service centres.

Total provincial funding to the adult service centres during the 1989/90 fiscal year was $4,547,360.

Work Activity Projects

During fiscal 1989/90, five work activity projects were operated under the aegis of the Department of Community Services: the Dartmouth Work Activity Society, the Halifax-based Options Program, the Cobequid Neighbourhood Work Activity Project in Truro, the South Shore Work Activity Program located near Chester, and the Annapolis Valley Work Activity Centre in Kentville.

Work activity projects provide work adjustment training and skills development for persons who have difficulty in obtaining or remaining in competitive employment.

Total funding for work activity projects in fiscal 1989/90 was $1.9 million.

Housing Programs

Norma Lloyd, Coordinator of Special Projects

Community service workers, and Family Benefits workers for those areas not served by community service workers, continue to provide community services, assistance with housing repairs, and the brokerage of housing programs for Family Benefits recipients.

The housing programs offered by the Department of Housing and the Canada Mortgage and Housing Corporation are fully utilized to provide funds for repairs and new housing. Table 26 provides statistical information on the number of families being served, the types of programs being utilized and the costs involved. (Note: This information is tabulated on a calendar year basis.)

The Department of Community Services' Home Improvement Loan Program continued to grow during fiscal 1989/90. This program enables Family Benefits recipients who have leeway in their "shelter component" to use these funds to discharge the costs associated with effecting necessary home improvements. The total dollar value of home improvement loans approved during fiscal 1989/90 was $13,934,855.

During the year, community service workers were involved in a number of community development projects, including projects in the North Preston area, within Cumberland County and in the Cape Breton region. Linkages with the federal government's Community Futures Program and with the Department of Small Business Development are being developed to ensure that community development initiatives are maximally coordinated.

Summer Programs

Norma Lloyd, Coordinator of Special Projects

Challenging positions were provided for high school and university students during the summer of 1989.

Day camps were operated for autistic children and children with special needs (emotional and behavioural problems). Referrals were received from the Izaak Walton Killam Hospital for Children, the Atlantic Child Guidance Centre, the Nova Scotia Hospital Children's Unit, Family and Children's Services of Eastern Nova Scotia, and the special services within the school system.

Residential camping programs were operated at Camp Hilles in West Paradise, Camp Canso in Canso, and Camp Aitebreagh in Orangedale for children and adults for whom the Department has partial or total responsibility.

In cooperation with the Department of Government Services, extensive repairs and renovations were done at Camp Aitebreagh. During the midsummer evaluations for staff at Aitebreagh, a barbeque and open house was held for the community to say thank you for their support. Approximately 170 persons visited the camp and supported and participated in camp-related activities, e.g., a senior citizen had a ride on the zip line.

The Counsellor-in-Training Program provided nine weeks of intensive training in skills required to be a camp counsellor to 16 young people, many of whom will return for future employment with the Department's camping program, or at other camps throughout the province.

A special seven-day Adventure Program Training Session was given in May to senior staff of both the residential and day camping programs, under the excellent leadership of Shawn Fraser and Jayar Milligan. The regular six-day training program for all staff was held at Camp Hilles in June, with two additional days for the directors. The resulting growth and change in the quality of the staff was noticeable and benefitted the programs throughout the summer.

Students were employed in the following areas during the summer of 1989:

Employment opportunities for young disabled	10
Residential camping	52
Day camps	52
Counsellors-in-training	21
Clerical/case aides (regional and district offices)	58
Total	193

REHABILITATION SERVICES

Ruth Anne Moffatt-Dickson, B.A., B.S.W., Coordinator, Vocational Rehabilitation Services and Work Activity Projects
Paul Theriault, B.A., B.Ed., B.S.W., Rehabilitation Consultant
Paula Millman, A.Ed., B.Ed., Acting Rehabilitation Consultant

Vocational Rehabilitation Services for Disabled Persons

Operated under the federal-provincial Vocational Rehabilitation of Disabled Persons Act and Agreement (VRDP), this program provides vocational assessment and planning services to disabled persons throughout the province. The VRDP agreement establishes the definition of disability and financial commitment in which the two levels of government participate.

The staff of this vocational rehabilitation program work with the Department of Advanced Education and Job Training and the Canada Employment and Immigration Commission (CEIC) to provide an individualized vocational plan for disabled people who apply. Training for disabled individuals includes the usual range of options, from trades training to university education. Pre-vocational training and academic upgrading are provided when required.

Training allowances are paid to vocational rehabilitation clients attending a training program provided by the Department of Advanced Education and Job Training or CEIC. A medical or adaptive aid may be required to enable some disabled individuals to participate in a training program. The Department of Community Services supplies the funds for these devices.

Some disabled persons may require a period of work assessment to determine their aptitudes and their ability to work. In these cases a work assessment program is arranged by a vocational rehabilitation counsellor in concert with an employer, who agrees to accept the disabled person in a work setting for a period ranging from two weeks to three months. During this period, factors such as work habits, ability to follow directions, initiative, attendance, and training and/or employment potential are assessed. Using this valuable information, the vocational rehabilitation counsellor, in conjunction with the client, can determine the best course of action for occupational or on-the-job training.

The primary objective of Vocational Rehabilitation Services for Disabled Persons is to enable disabled individuals to become gainfully employed following a period of assessment, counselling and training. As a result of its services, many disabled Nova Scotians are able to become employed and assume an independent lifestyle.

During fiscal 1989/90, program staff have developed proposed program enhancements arising from the completion of Phase I of the federal-provincial review of fiscal arrangements affecting persons with disabilities.

Career Planning with Single Parents

The Rehabilitation and Community Services Division, in concert with the Family Benefits Division, provides career guidance and related services to single parents receiving Family Benefits. (See Table 27.)

The objectives of this program are two-fold: (1) to enable single parents to become gainfully employed on either a part-time or full-time basis, following a period of assessment, counselling, and training or retraining, and (2) to enhance single parents' family-management and parenting skills.

The primary emphasis of the program is to enable single parents receiving Family Benefits to develop appropriate skills that will lead to employment so they may become financially independent.

The services provided under this program include vocational assessment, individual and group career guidance and counselling, the development of individualized career plans, assistance with training and employment placement, and referral services.

To offset the additional costs a single parent may incur while participating in an approved vocational training program, the Department of Community Services can provide financial assistance to a maximum of $200 per month over and above the Family Benefits payment. This allowance may be used to cover actual costs in one or a combination of the following areas: course tuition in special circumstances, approved transportation costs, approved child-care expenses, items of special need (including clothing or other related expenses associated with one's participation in training), and/or a job-search allowance.

Social Assistance Recipients (SARs) Program

John MacInnes, Acting Coordinator

The SARs Program operates under the aegis of the Canada-Nova Scotia Agreement to Enhance the Employability of Social Assistance Recipients. Implemented in conjunction with Health and Welfare Canada, the Canada Employment and Immigration Commission and the Nova Scotia Department of Advanced Education and Job Training, the program is administered by a management committee.

The employment initiative is designed to provide life skills, classroom and on-the-job training for social assistance recipients that will assist them in becoming employed.

The program offers:

- combined classroom and on-the-job training in a variety of occupational areas
- life skills and work adjustment training
- career exploration
- training programs of 12-32 weeks linked to employment opportunities
- training allowances during classroom training, and
- wages during on-the-job training.

During the 1989/90 fiscal year the management of the program was strengthened through the addition of an operations committee whose role is to provide support to the management committee and the seven regional liaison committees in the implementation of the employment initiative.

An inventory process has been established to assess social assistance recipients for their readiness for training and/or employment. Barriers to employment are identified so that remedial approaches can be implemented to help participants become job ready. Inventories were completed in four regions during fiscal 1989/90 and are in progress in the three remaining regions.

Statistics for fiscal 1989/90 indicate 546 individuals participated in 50 federally and provincially sponsored projects. Thirteen hundred individuals were processed through the two metro employment resource centres, resulting in a employment/training rate of 68%.

These programs demonstrate that social assistance recipients are highly motivated to undertake training and to work in a variety of occupations with a high degree of commitment and enthusiasm. The positive results of the pilot phase of this program are very encouraging to the three levels of government involved in the program.

Services for the Mentally Handicapped

J. Ross Thorpe, B.Ed., M.A., Director

This section is concerned with the delivery of residential services and the development and coordination of other programs appropriate to the needs of the mentally handicapped and mentally disabled. Mentally handicapped people include those who are intellectually or developmentally impaired and mentally disabled and those who are functionally disabled as a result of mental illness or long-term institutionalization. The services delivered come under two categories:

- services directly financed and managed by the Department (i.e., Children's Training Centres, Nova Scotia Youth Training Centre, a foster home program for mentally handicapped children, and an In-Home Support Program) and
- services of organizations that operate with the guidance of the Department and whose operating costs are cost-shared by the province (i.e., Adult Residential Services, Community Residences, Palmeter's Country Nursing Home, and Regional Rehabilitation Centres).

The Department works closely with voluntary organizations and municipalities to develop more comprehensive systems of service delivery so each mentally handicapped person may become as fully integrated into the community as his or her disability will allow.

Long-range planning committees were established in collaboration with municipalities in the metro area and in industrial Cape Breton in fiscal 1986/87 to identify long-range residential and support service requirements over 20 years. Final reports were submitted in fiscal 1988/89. Committees were established in Yarmouth County and rural Cape Breton to develop similar long-range plans for these areas in fiscal 1989/90 and in Cumberland and Colchester counties in 1990.

It is hoped that future placement of mentally handicapped and mentally disabled people in institutions will be limited to those individuals requiring a degree of programming supervision or care that cannot be provided in smaller, community residential situations.

Children's Services

William A. McCarron, B.A., M.S.W.
Coordinator of Services for the Mentally Handicapped

A mentally handicapping condition can range from very mild to very severe, and a mental handicap may be accompanied by one or more forms of physical disability, which also range in severity. Thus an array of services is required to meet the needs of children at various levels of functioning. This array of services also provides a progression through which a child can move. These services include:

- support and assistance to parents maintaining a severely handicapped child at home
- residential placement, education and training at the Nova Scotia Youth Training Centre
- foster home care
- personal care and training in a Children's Training Centre, and
- personal care and training in a nursing unit setting.

Support and Assistance to Parents Maintaining a Handicapped Child at Home

The Department of Community Services operates an In-Home Support Program to provide financial assistance to parents maintaining a severely handicapped child at home in an effort to keep the family unit together. Financial assistance provided to the family under this program is aimed at the extraordinary costs incurred owing to the child's disability. Assistance can be provided towards the cost of such items as drugs, necessary supplies, transportation to and from medical appointments, respite care and special-needs items.

Eligibility for inclusion in the In-Home Support Program is limited to those families whose children would qualify for placement in either a Children's Training Centre or a Nursing Home, and who qualify under the Canadian Assistance Plan (CAP) income test administered. The amount of assistance is determined on an individual family basis, and the monthly maximum in any given situation is no more than $300. The program ends at the child's eighteenth birthday, or sooner if other program guidelines are not met.

Foster Home Care

The departmental foster care program provides a child with an alternate home setting on a temporary or permanent basis. A foster home placement is generally preferable to placing a child in an institutional facility. Most children placed in foster homes attend classes in local schools and experience a lifestyle as close to normal as possible.

The emphasis in this program is presently on helping children's agencies to arrange foster homes and on helping the agencies to cope with the special needs of mentally handicapped children.

Personal Care and Training in a Children's Training Centre

Children's Training Centres are residential training facilities that provide personal care and developmental training to severely mentally handicapped children who, for a variety of reasons, are unable to remain at home with their natural parents. At present, Children's Training Centres are located in Dartmouth, Digby, Pictou and Sydney.

The goal of a Children's Training Centre is to have the children learn basic life skills such as feeding, dressing and toilet training so they can eventually return to their homes or to non-institutionalized settings. In pursuit of this goal, counselling staff at Children's Training Centres carry out individual programs for each child in residence, and an academic teacher on the staff of each centre provides modified academic classroom instruction. Each child is encouraged to develop to the fullest extent of his or her abilities. A number of children in the Children's Training Centres have progressed to the point where they can now attend special education classes in the regular school system on a day basis while living at the centre.

When a child is admitted to a Children's Training Centre, his or her parent or legal guardian must sign a voluntary care agreement under the Children's Services Act. Parents maintain legal custody of their child, and the Department of Community Services, through the Children's Training Centre, agrees to provide the child with care and training for one year. Parents are encouraged to be actively involved in their child's training by participating in long-term goal setting and by maintaining frequent contact with their child by taking the child home on vacations and holidays and by visiting regularly. The voluntary care agreement may be renewed as required.

Children's Training Centres also offer a service called respite care to families who are maintaining a severely mentally handicapped child at home. The Children's Training Centre will take in such a child for a weekend, a week or some other short time period to give the family a break from the continual care the child demands.

All admissions to the Children's Training Centres, whether regular or respite, are screened by an admissions committee. This committee gathers all necessary information on each child seeking admission and decides which program placement is in the child's best interests. (See Table 28.)

Personal Care and Training in a Nursing Unit Setting

The Department of Community Services, in cooperation and collaboration with the appropriate municipal units in the province, provides nursing care to children in two locations in the province. These units are located in Palmeter's Nursing Home in Kentville, a private operation, and within the departmental Children's Training Centre in Sydney. Admission to these units is by way of the municipal unit of settlement.

Nova Scotia Youth Training Centre

John A. Walker, M.S.W., Superintendent

The Nova Scotia Youth Training Centre is a provincial residential facility operated by the Department of Community Services for mildly and moderately mentally handicapped children. The centre is located in Bible Hill, Colchester County.

The policy of the admissions committee is that, whenever possible, children should remain in their own home and attend school in their local area. For social, educational and family reasons it is not possible for some children to benefit from community programs—thus the Nova Scotia Youth Training Centre exists.

The primary purpose of the centre is to provide education and training so these children will be better prepared for life in the community. All programs are planned to help students develop intellectually, socially and emotionally so they can return to and participate in a community setting. The centre's programs are greatly enhanced by programs and organizations in the nearby community. Students participate in community work programs and in local clubs such as Sea Cadets, Air Cadets, Boys and Girls Clubs, and the Y.M.C.A. They also participate in sports events in cooperation with local schools.

The centre is designed to accommodate 183 students. Its facilities include residences, a classroom complex, an indoor pool, a gymnasium, large playgrounds and outdoor rinks. The centre operates from September to June and all students return to their communities for summer and Christmas vacations. Services are financed and directed by the Department of Community Services. (See Table 29.)

Adult Institutional Services

Miss Barbara Carbonell, R.N., P.G.
Coordinator of Adult Institutional Services

Adult institutional services for the mentally handicapped or mentally disabled provide accommodation and programs for:

- individuals who have previously received psychiatric treatment, usually as in-patients,
- other mentally handicapped or mentally disabled adults, many of whom have challenging behaviours, or
- people with degenerative disorders, including the aged, who have additional challenging behaviours that make them unsuitable for other placement alternatives.

These services are provided in Regional Rehabilitation Centres and Adult Residential Centres.

Regional Rehabilitation Centres

Regional Rehabilitation Centres are situated in Waterville, Kings County, for the western region; Sydney River, Cape Breton County, for people from Cape Breton Island; and in Cole Harbour, Halifax County, for people from the rest of mainland Nova Scotia.

These centres are intended to provide the most intensive level of rehabilitation and developmental programming for people with the highest potential to move on to less restrictive alternatives in the community. They have a level of staffing and expertise necessary to respond to people whose behaviours represent a severe management problem.

Regional Rehabilitation Centres are operated by local levels of government under the provisions of the Homes for Special Care Act and are cost-shared 100% by the Department. Centres have a total current capacity of 377 people. (See Table 30.)

Adult Residential Centres

Adult Residential Centres are situated at Sydney River, Mabou, Waterville, Riverton, Pugwash, Beaverbank, Barrington, Yarmouth, Dayspring and Bridgetown. They serve a second level of needs: the needs of individuals who are mentally handicapped or mentally disabled and require more stable, longer-term living environments. Rehabilitation training and developmental programming form a significant but less intensive part of their services.

Adult Residential Centres seek close relationships with their neighbourhood communities and services (e.g., dentists, clinics, library services, sheltered workshops, and job-experience training). In many cases these people and facilities are closely involved with local branches of advocacy organizations working for the mentally handicapped and mentally disabled and play a role in developing public awareness of the needs of the mentally handicapped.

Adult Residential Centres can currently accommodate 739 mentally handicapped or mentally disabled people and are operated by various municipalities and municipal or private corporations. The Department cost-shares with municipalities towards the subsidized costs of these services.

Community Residential Services

Andre McConnell, B.A., M.S.W., Co-ordinator

Since 1969, when the first Group Home opened, the number of specialized community residences for mentally handicapped, mentally disabled and physically disabled adults has grown to 37. The breakdown is as follows:

Group Homes for mentally handicapped persons	20
Developmental residences for mentally handicapped persons	10
Group Homes for mentally disabled persons	6
Group Homes for physically disabled persons	1
Total	37

These are all small residential facilities. Most were family homes renovated to accommodate 6-12 residents. Programs vary according to the needs of the residents. All stress development of the basic life and community-integration skills necessary to help the individual to eventually live as independently as possible.

The 37 homes provide a total of 155 licensed spaces for mildly to moderately mentally handicapped persons, 76 spaces for moderately to severely mentally handicapped persons, 58 for mentally disabled persons and 6 for physically disabled persons. Residents normally work or take part in vocational and educational programs during the day. They are encouraged to use available community services and recreational facilities whenever possible. Funding is shared by the municipal, provincial and federal levels of government.

A variety of community residential alternatives to institutional care continue to become available. In many parts of the province, apartment living arrangements are another option—two or three people share an apartment, with either live-in or drop-in supervision.

Small Options (supported living arrangements) are now in operation in a number of areas across the province. These options have been developed to provide homes for up to three moderately to severely handicapped individuals in rented units in the community (e.g., house, flat, duplex). Many of the persons living in this type of situation had previously been living in developmental residences. Trained staff are provided through a combination of live-in and shift models, and the focus is on the development of self-help and community integration skills.

Many mentally handicapped adults are also accommodated in residential care facilities and foster homes under the auspices of municipal governments.

The pilot project for the provision of respite care that began in January 1981 became an established program in July 1982. The main objective of this program is to provide occasional respite care for individuals living in the community and is intended to be utilized for emergencies, vacations and short breaks for the primary care provider. Except in extenuating circumstances, 30 days is the recommended maximum annual stay for one person.

One Group Home for physically disabled adults is located in Halifax. This home provides living accommodations for six physically handicapped adults and is staffed on a full-time basis. The focus is to provide as independent a lifestyle as possible for each resident. Residents are expected to share the responsibilities of running the home, and most plan to upgrade their education with the ultimate goal of employment. Through the experiences gained from living in the home, many individuals have moved on to less-structured settings in the community.

Municipal Social Services

Peter G. Barteaux, Director

The Provincial Social Assistance Act (Part II) authorizes municipalities to provide assistance to persons in need as defined in the Canada Assistance Plan, the Social Assistance Act and Regulations, and according to the municipal social services' policies.

A needs test is used to determine initial and ongoing eligibility and the amount of assistance required. Assistance payments are calculated by totalling the costs of basic requirements as described in municipal policies and then deducting the income the municipality considers available for current maintenance. Items of special need may also be included in this calculation. A needs test is employed to determine eligibility and the amount of assistance provided to persons in Homes for Special Care.

Each municipality must submit its social assistance policy once a year, on September 15th. Municipal policies must fall within the minimum requirements as stated in the Social Assistance Act and Regulations, and the Canada Assistance Plan, and must have the approval of the Minister of Community Services. Each municipality establishes and defines in policy the rates of assistance on an ongoing basis.

Municipal Social Services has two distinct programs: General Assistance and Homes for Special Care. The province cost-shares with the municipalities in their expenditures for these programs and related administration costs.

Staff of the federal Canadian Assistance Plan, located at Head Office in Halifax.

General Assistance

The income maintenance program provided by municipalities is commonly referred to as General Assistance. The program is aptly named as it can cover a broad range of assistance. In fact, the Social Assistance Act places all municipalities in a position where there is no case of need that cannot be addressed. Assistance is provided for:

- basic requirements such as food, clothing, shelter, fuel, utilities, household supplies and personal requirements
- special requirements such as furniture, living allowances, moving allowances, special transportation, training allowances, special school requirements, special employment requirements, and funeral and burial expenses
- health care services—reasonable medical, surgical, obstetrical, dental, optical and nursing services—that are not covered under the Hospital Insurance Plan or under the Medical Services Insurance Plan
- social services, including family counselling, homemaker, home care and home nursing services, and
- rehabilitation services.

General Assistance is cost-shared with municipal units at a minimum of 75%, up to an approved budget, for all municipalities having municipal social service departments approved by the Minister of Community Services. Municipal expenditures in excess of provincially approved cost-sharing budgets are cost-shared at 50%.

The gross municipal expenditure for this program in the 1989/90 fiscal year was $58,402,800. (See Tables 31 and 32 and Chart 6.)

As of March 31, 1990, the General Assistance caseload was 14,469 and was composed of 6,073 single persons with no dependents, 1,236 couples with no dependents, 4,133 single parents and 3,027 couples with dependents.

In the past year, municipalities have on average increased their rates of social assistance by 24%. At present, twenty-four municipalities have rates equal to or greater than those identified by the Task Force on Cost-Sharing Levels of Municipal Social Assistance. These municipalities represent approximately 75% of General Assistance recipients.

Homes for Special Care

Municipalities provide assistance with the cost of Homes for Special Care to persons in need, and approximately 75% of individuals in Homes require financial assistance.

In the 1989/90 fiscal year, municipalities spent a total of $98,455,260 in support of persons in all Homes exclusive of Regional Rehabilitation Centres. These expenditures are provincially cost-shared at 66 2/3%. The 1989/90 fiscal year was the first in which the province was mandated through legislation to fully cost-share all municipal expenditures for Homes for Special Care. Expenditures for Regional Rehabilitation Centres, $15,981,833 for fiscal 1989/90, are provincially cost-shared at 100%. (See Tables 33-35 and Chart 7.)

Administration

Administrative expenditures incurred by municipalities in the delivery of their social services programs are cost-shared under the same formula as General Assistance. In the 1989/90 fiscal period, municipalities spent a total of $12,677,200 for administration.

Homes for Special Care

Barbara Millar, R.N., D.T., B.Sc.N., P.G., M.Ed., Chief Supervisor

Special-care facilities throughout Nova Scotia provide supervisory and/or personal care for disabled and elderly Nova Scotians who are unable to live independently in the community. Homes for Special Care include 38 Homes for the Aged (3,560 beds), 24 Nursing Homes (2,019 beds), 65 Residential Care Facilities (1,190 beds), 10 Adult Residential Centres (776 beds and 27 specialized beds), 37 community-based residential facilities (298 beds) and three Regional Rehabilitation Centres (378 beds), for a total of 8,248 residents.

All people being admitted to Homes for Special Care who require public funds for care are classified through the provincial Classifications Committee, chaired by the Supervisor of Classifications and Assessments.

The admissions procedure includes an application for social assistance, a budget sheet, a social service worker's report, and a medical report to be completed by the applicant's personal physician.

The completed social service worker's report and the medical report are submitted by the municipal social service worker to the Department of Community Services for consideration. If the application is approved, the person may then be placed in an appropriate facility with the assurance that maintenance costs will be shared. When the application for admission to Homes for Special Care is not approved, an appeal may be made.

All facilities providing care and supervision for four or more residents are licensed under the provisions of the Homes for Special Care Act and Regulations. Standards are ensured in Homes for Special Care by inspections from provincial Community Services staff.

The functions of licensing inspections and monitoring standards in Homes for Special Care were decentralized in 1987. One field assessment officer is now located in New Glasgow to cover the North Shore region, one is in Kentville to cover the Central and Western regions, and one is in Sydney to cover Cape Breton Island. These persons are provincial Community Services employees located in field offices.

Provincial staff responsible for inspections and program development have expertise in nursing care, dietetic services and the psycho-social needs of the residents. Special consultants from the Department of Housing and Fire Marshal's Office are available to advise the Department of Community Services on technical matters relating to the construction and renovations of the Homes.

The procedure of per diem rate-setting has been decentralized and is no longer the responsibility of the Rate Review Committee. All per diem rates in Homes for Special Care are now negotiated by the Home operator with the Regional Tripartite Committee. The membership of the tripartite committee consists of members from the Nova Scotia Union of Municipalities, the Associated Homes for Special Care and the Department of Community Services. The agreed-upon rate is then circulated to all municipalities as the per diem rate for provincial cost-sharing purposes. The rate is then a condition of licensing for the year. If this procedure is not followed, and no budget is submitted by the Home, the previous rate remains in effect.

The Department, in conjunction with the Associated Homes for Special Care, promotes and conducts education seminars regionally for staff of the Homes. The philosophy underlying these seminars is that of total care for residents, using resources within the Homes and the community to provide opportunities for residents to function to their fullest capacities. The Homes are to reflect a social model. The Associated Homes for Special Care have obtained funding through the Regional Industrial Training Committee to coordinate and effect workshops and seminars throughout the province in supervisory and management training and lifestyle management programs for staff in Homes.

The Activity Workers course was first presented at the Old Orchard Inn in Greenwich in 1988 with participants from the Valley, South Shore and Western regions of the province. There are 17 graduates of this first course, and ceremonies were held in June 1989. A second course was held at the Cape Breton Hospital in 1989 with participants from Homes throughout Cape Breton Island. There were 23 graduates of this course in January 1990. A third course was to be completed during the last week in May 1990 with graduation scheduled for June 2, 1990. There were 34 participants in this course from Homes in Halifax, Dartmouth and Halifax County, with four participants from the western end of the province.

The provincial government cost-shares municipal expenditures at 66 2/3% for persons requiring financial assistance in licensed Homes for Special Care.

A municipality, or two or more municipalities, may construct and operate Homes under the provisions of the Homes for Special Care Act. The actual responsibility for their administration then rests with the local municipalities within the provisions of the Municipal Housing Corporation Act. Their by-laws must be approved by the ministers of Community Services and Municipal Affairs.

All municipalities operating Homes for Special Care must appoint boards of management as stipulated by legislation.

During fiscal 1989/90 much activity in the development of new Homes for Special Care and the renovation of existing facilities took place:

- a 15-bed Home for the Aged in Canso opened
- a 35-bed Home for the Aged for Argyle was opened in December 1989
- consideration was being given to a 35-bed Home for the Aged for East Hants
- a 10-bed extension to Villa Acadienne is under construction
- a 15-bed extension to Valley View Villa was approved
- a 28-bed Home for the Aged for Musquodoboit Valley was approved
- a 35-bed Home for the Aged for Sydney Mines was approved, and
- major renovations were approved for Glen Haven Manor.

Classifications and Assessments

Malcolm R. McFarlane, Ph.D., Supervisor

The Classifications and Assessments Section ensures that policies and procedures are developed and implemented with respect to classifications, assessments, admissions, readmissions and discharges relating to adult facilities licensed under the Homes for Special Care Act. It is also responsible for ensuring that, where appropriate, all applications for admission and readmission to these facilities are properly classified and that regular reassessments of residents are conducted in these facilities by Section staff and community health nurses.

During fiscal 1989/90, some 3,693 applications were received requesting classifications for admission or readmission to Homes for Special Care and/or reclassifications within the Homes. Thirty-two of these applications were subsequently cancelled; 109 applications were not approved, of which 16 were appealed and three appeals were granted. The number of applications received during the previous fiscal year was 3,328, and for 1987/88 it was 3,262.

The two largest referral sources of the 3,552 applications approved or reapproved were from hospitals and applicants' own homes. Thus 1,400, or approximately 41%, originated from general hospitals. An additional 574 referrals from in-patient psychiatric facilities created a total of 1,974, or approximately 58% of all applications approved or reapproved from all hospitals; 1,262 applications, or approximately 37%, were approved or reapproved from individuals' homes. Table 34 provides a statistical breakdown of the sources of referrals and the types of approvals made.

A companion approach to classifications is the reassessment of residents in Homes for Special Care. In this regard, the community health nurses of the Department of Health and Fitness assist in the reassessment of residents in licensed Nursing Homes and Homes for the Aged. These reassessments are conducted twice per year, usually in May/June and December/January. Approximately 5,500 persons are assessed twice per year. The information obtained from the reassessments is used for a variety of purposes, including to determine whether residents are continuing to receive the type of care they require and whether cost-sharing for residents and staffing patterns for the respective Homes must be revised in accordance with changes in care requirements.

The Section is also charged with determining the eligibility of applicants seeking admission to the Home Life Supports Program. This program is intended to meet the needs of senior citizens, the mentally and physically disabled, and mentally handicapped persons who require full- or part-time care so they can remain in their own homes and communities. These individuals would otherwise require placement in Homes for Special Care. During fiscal 1989/90, 268 applications were received, assessed and found eligible for this program. The number of applications for the previous fiscal year was 343.

An integral part of this Section's mandate is to coordinate all information (social histories and psychological, educational and medical assessments, etc.) related to applications for admission to the programs for mentally handicapped children. This involves preparing the necessary documentation for the admission committee's decision. Approximately 48 applications for admission were made to the Mentally Handicapped Children's Program during the fiscal year. Approximately 57 applications were received for the previous year.

The Section has meetings with the Department of Health and Fitness to review the role and function of community health nurses with respect to their responsibilities for assessing residents in Homes for the Aged and licensed Nursing Homes. Moreover, meetings are continuing with the Coordinated Home Care Division to develop a timetable for the eventual integration of both services.

Adult Protection Services

Nancy Cochrane, M.S.W., Coordinator

The Adult Protection Services Section provides protection from abuse and neglect for persons 16 years of age and over who lack the physical or mental abilities to adequately care and fend for themselves.

The assessment of referrals received from the community are done by five adult protection workers who are located in the Kentville, Halifax, North Shore and Cape Breton regional offices, and by 60 field staff who have designations under the Adult Protection Act.

Statistics for the period April 1, 1989, to March 31, 1990, indicate the following trends:

1. A total of 767 referrals were received during this period. The Halifax and Cape Breton regions received 64% of the referrals. Table 36 shows the distribution of referrals by region.
2. Eighty-two percent (629) of the referrals dealt with allegations of neglect and the remaining 18% (138) with allegations of abuse. Table 37 shows the breakdown on the type of referral received. Allegations dealing with self-neglect accounted for 63% of the total number of referrals.
3. Sixty-four percent of the referrals were made on females. Allegations dealing with the neglect of females accounted for 39% of the referrals. Table 38 shows the type of referral received by the age and sex of the alleged victim.
4. Referrals for service came from a variety of sources. Forty-five percent of referrals were made by staff in health and community and social service agencies. Table 39 provides a breakdown of referral sources.
5. Eighty-two percent (629) of the referrals received were investigated. The remaining 18% (138) were closed at the intake stage as inappropriate referrals.

Applications for court intervention were made on 83 cases, and 81 orders were granted under the Act. (See Table 40.)

During fiscal 1989/90, training seminars were held for designates and staff. Meetings with designates in the regional and district offices to clarify policy and procedure issues have been ongoing.

The number of requests from the public for information on the Act increased during the fiscal year. Approximately 180 presentations to various community and government agencies were made by the Coordinator and adult protection staff.

Amendments to the legislation, pertaining to interim orders and the power of the public trustee under Section 13 of the Act, were recommended to the legislative committee of the Cabinet.

In summary, the statistical information for fiscal 1989/90 reflects some shifts in the type of referrals received and the age range of adults. Efforts were made through training, identification of resources, requests for legislative changes, etc., to ensure that these requests were handled effectively.

Dietetic Consultant Services

Fran Sutherland, M.Ed., P.Dt., Coordinator

In November 1989, 15 food service managers graduated with certificates in "Management of Food Service, Special Care Facilities."

The annual assembly of food service directors and dietitians was held in October 1989.

During 1990, 15 food service workers registered and/or graduated from the Associated Homes for Special Care and the Department of Community Services' Food Service Workers Program.

The Annual Cooks Workshop for day care and special care facilities cooks was held at the Nova Scotia Youth Training Centre in Truro. Twenty-seven cooks attended and received certificates from the Nova Scotia Institute of Technology Department of Continuing Education. In a follow-up to the cooks workshop, a number of cooks have obtained certification to journeyman status through the Nova Scotia Institute of Technology, and others continue in its program in the regions and community colleges. An upgrading program was held in Pictou and Colchester counties at the community colleges. A full class graduated from each.

The *Management of Food Services, Special Care Facilities, Manual* has been updated and distributed and reviewed in all seven regions of the province. It will be reviewed on an annual basis.

The *Meals on Wheels/Wheels to Meals Directory* was updated and circulated to municipalities, special care facilities, senior councils, hospitals, regional administrators and district supervisors. The number and variety of programs continues to develop and increase. The luncheon program for seniors in the City of Halifax was expanded during the past year. A directory is available from the Coordinator.

The Environmental Services Supervisors Program 1990 began in March. Nine students, representing all regions of the province, participated in the program. The program included supervisors of laundry, housekeeping and maintenance.

Direct services continue to be provided to the four Children's Training Centres, the Nova Scotia Youth Training Centre, the Shelburne Youth Centre and the Nova Scotia Residential Centre in developing the management of food services and menu planning.

The Food Service Cost Survey was conducted twice in 1990. The facilities were grouped according to type, and a summary was forwarded to each of the participating special care facilities.

The 1990 draft of the *Nutritional Care Manual for Long Term Care* has been circulated to all facilities attending the regional meetings or by request. The Nova Scotia Committee consisted of dietitians, supervisors and cooks from all regions of the province and all types of facilities. The manual was reviewed in December 1989.

A meeting of dietetic consultants from Newfoundland, Prince Edward Island, New Brunswick and Nova Scotia was held in 1989.

Place-setting for special care facilities competitions were held in three regions of the province—Cape Breton, northern Nova Scotia and the Valley. Winners participated in the provincial Table Tops—CFSEA (Canadian Food Service Executive Association). The northern competition was co-sponsored by the CFSEA branch.

Evaluation and goal setting continued with food service departments in special care facilities. Renovations and updates and work on construction meetings for special care facilities continued throughout the year.

Food service staffing was upgraded with the addition of dietitians to the staff in the majority of Homes for Special Care.

Participation on the Staffing Guidelines Committee continued in fiscal 1989/90.

The brochure for the Healthy Baby Program was updated in 1990.

The second provincial meeting of Meals on Wheels/Wheels to Meals was held in July 1990. Meals on Wheels programs around the province have been presented with signs for volunteers.

A project providing job experience for 24 senior Home Economics students was coordinated with Mount Saint Vincent University and the Halifax and Dartmouth special care facilities.

A pilot project sponsoring a level I Co-op Dietetic Intern in long-term care was initiated in cooperation with Northwood Care Incorporated. Home Economics' plans to expand the co-op students placements in other areas of the Department continue.

An Environmental Workers Course is in the preparation stage. The target is to pilot the project in early 1991 in the region of origin, northern Nova Scotia.

Participation in the "Planning with Seniors for the 21st Century" conference proved to be a valuable experience, and worth the time and effort.

Cooks Workshop, 1990.

Food Service Management Workshop, July 1990.

Environmental Services Supervisors Workshop, July 1990.

Deputy Minister Carmen Moir, seated, with Mr. Frank Willard, volunteer driver, and Ms. Mildred Borough, coordinator of Meals on Wheels, Halifax.

Table 25

Types of Rehabilitation Cases Referred

1989-90

Disability Categories	
Physical	784
Mentally disabled	255
Mentally handicapped	139
Drug dependency	94
Total new cases referred	1,277
Total cases carried over	1,305
Total cases	2,582

Services Provided	Number	Cost
Assessment: medical and vocational	702	$32,116
Technical aids	137	48,958
Special training costs	119	6,743
Family Benefits/Rehabilitation fund	249	161,870
Department of Advanced Education and Job Training VRDP expenditures	584	2,501,625
Clients approved for training:		
Schedule III	444	
Canadian Job Strategy	70	
Schedule III and Canadian Job Strategy	5	
Workers' Compensation Board	49	
Insurance companies	16	
Information from 523 closed cases:		
Number of cases closed as "Rehabilitated"	247	
Number of cases closed as "Not Rehabilitated"	276	
Number receiving Family Benefits or Municipal Social Assistance	640	

Table 26

Housing Statistics

January 1, 1989 - December 31, 1990

Family Benefits housing repair cases finalized Dollar value	373 $5,809,522.56
New units built under Rural and Native Housing Program Dollar value	4 $356,493.00
Units repaired under RRAP Housing Program Dollar value	97 $752,470.58
Units repaired under NSHC's Small Loans Program Dollar value	95 $573,464.78
Units built or purchased under Family Benefits Housing Program Dollar value	36 $6,442,905.00
Total number of units Total dollar value	605 $13,934,855.92

Table 27

Career Planning with Single Parents: Caseload by Counsellor and Counties Served

March 31, 1990

Base Office	Counties Served	No. of Counsellors	Caseload
Yarmouth Regional	Yarmouth, Digby, Annapolis	1	87
Shelburne District	Shelburne	1	17
Lunenburg District	Lunenburg, Kings, Queens	1	114
Halifax Regional	Halifax, Hants	2	412
New Glasgow Regional	Pictou, Colchester, Cumberland, Guysborough	1	142
Sydney Regional	Cape Breton, Inverness, Richmond, Victoria	3	390
Total		9	1,162

Table 28

Children's Training Centres Statistics

April 1, 1989 - March 31, 1990

	Dartmouth	Digby	Pictou	Sydney	Total
Permanent Admissions	3	—	—	4	7
Permanent Discharges:					
To own home	—	2	—	1	3
Foster home	—	—	—	—	—
Nova Scotia Youth Training Centre	—	—	—	—	—
Palmeter's Nursing Care Unit	—	—	—	—	—
Nova Scotia Hospital	—	—	—	—	—
Deceased	—	—	—	—	—
Transferred	—	—	1	—	1
Adult facility	—	—	—	—	—
Other	1	—	1	—	2
Group Homes	1	—	—	—	1
Regional Rehabilitation Centre	1	—	3	—	4
Total Permanent Discharges	3	2	5	1	11
Respite Admissions	60	6	47	7	120
Respite Discharges	59	6	45	7	117

Table 29

Nova Scotia Youth Training Centre

1989-90

		Girls	Boys	Total
1.	**Children in school, April 1, 1989**	45	84	129
2.	**Admissions during year**			
	(a) Children in care and custody	3	2	5
	(b) Children in care	9	9	18
				23
3.	**Discharges during year**			
	(a) To own home	9	13	22
	(b) Group Home	3	4	7
	(c) Foster/Boarding home	3	2	5
	(d) Institution	3	4	7
	(e) Supervised apartment	—	—	—
				41
4.	**Children in school, March 31, 1990**	39	72	111
5.	**Total days of care to all children**			33,003

6. **Classification of admission (No. 2) by ages**

Age	10	11	12	13	14	15	16	17	18	Total
Girls	1	—	2	2	2	4	—	1	—	12
Boys	2	—	1	2	2	3	1	—	—	11
										23

7. **Classification of discharges (No. 3) by ages**

Age	10	11	12	13	14	15	16	17	18	19	Total
Girls	—	—	—	—	1	3	1	—	11	2	18
Boys	—	1	2	—	1	—	2	5	12	—	23
											41

8. **Classification of children by ages**

Age	10	11	12	13	14	15	16	17	18	19	Total
Girls	1	2	3	5	4	7	8	6	3	—	39
Boys	1	—	4	6	11	20	10	10	9	1	72
											111

9.	**Total cost of operation** (excluding capital expenditures and maintenance of buildings and including adjustments for rents, meals and inventory adjustments):	$4,925,919.49
	Number of child care days, 1989-90	33,003
11.	**Per diem rate**	$149.26

Table 30

Regional Rehabilitation Centres Statistics

April 1, 1989 - March 31, 1990

Total in residence as of April 1, 1989	357
Total admissions, April 1, 1989-March 31, 1990	131
Discharges, April 1, 1989-March 31, 1990, to:	
Other Regional Rehabilitation Centres	2
Adult Residential Centres	12
Group Homes and Developmental Residences	18
Homes for Aged and Licensed Nursing Homes	9
Residential Care Facilities	13
In care of their family	20
Independent living	23
Hospitals	34
Died	16
Correctional centre	2
Drug and alcohol rehabilitation	—
Total discharges, April 1, 1989-March 31, 1990	149
Total in residence as of March 31, 1990	339
Total resident days	124,274

Table 31

Municipal Assistance Payments under the Social Assistance Act

Fiscal 1983/84 to 1989/90

Year	General Assistance	Homes for the Aged	Nursing Homes	Residential Care Facilities	Adult Residential Centres	Group Homes and Developmental Residences	Regional Rehabilitation Centres
1983-84	$25,605,816	$25,201,771	$12,361,888	$2,075,380	$9,492,993	$2,853,024	$11,741,755
1984-85	30,597,241	27,401,958	13,645,615	2,249,626	10,330,072	3,063,292	12,431,299
1985-86	35,901,905	28,896,729	14,638,114	2,510,181	11,035,494	3,250,253	13,037,882
1986-87	41,856,212	31,716,572	17,133,865	3,153,922	11,661,578	3,753,287	13,545,727
1987-88	48,129,639	34,676,356	20,057,314	3,702,568	11,766,289	4,747,957	14,073,674
1988-89	53,303,000	38,365,363	24,591,666	4,170,661	12,726,599	5,399,309	14,657,628
1989-90	58,402,800	43,856,764	29,533,009	4,698,958	14,232,601	6,133,928	15,981,833

Table 32

Municipal Social Services Costs*

1989/90

Item	Gross Municipal Expenditure	Federal and Provincial Share	Net Municipal Expenditure
Administration	$12,677,200	$8,439,000	$4,238,200
General Assistance	58,402,800	40,238,500	18,164,300
Maintenance of persons in:			
Homes for the Aged	43,856,764	29,384,032	14,472,732
Nursing Homes	24,533,009	19,787,116	9,745,893
Residential Care Facilities	4,698,958	3,148,302	1,550,656
Adult Residential Centres	14,232,601	9,535,843	4,696,758
Group Homes and Developmental Residences	6,133,928	4,109,732	2,024,196
Regional Rehabilitation Centres	15,981,833	15,981,833	0

* All figures are for the period April 1, 1989, to March 31, 1990, except for Administration, which covers the period January 1, 1989, to December 31, 1989.

Table 33

Homes for Special Care
Bed Statistics

1989/90

County	Population	Over 65	Residential Care Facilities Number	Residential Care Facilities Beds	Nursing Homes Number	Nursing Homes Beds	Homes for the Aged Number	Homes for the Aged Beds	Total Number	Total Beds
Annapolis	23,590	3,580	6	71	2	93	1	106	9	270
Antigonish	18,775	2,135	1	40	0	0	1	106	2	146
Cape Breton	123,625	15,310	9	123	3	361	4	349	16	833
Colchester	45,090	5,850	6	157	2	167	1	51	9	375
Cumberland	34,820	5,750	7	184	2	133	1	65	10	382
Digby	21,850	3,400	2	35	0	0	2	161	4	196
Guysborough	12,720	1,840	0	0	1	30	2	65	3	95
Halifax	306,415	27,620	10	211	6	767	6	1,120	22	2,098
Hants	36,545	3,970	2	23	0	0	3	255	5	278
Inverness	21,945	2,750	2	22	1	50	2	120	5	192
Kings	53,275	6,285	7	157	2	163	1	118	10	438
Lunenburg	46,485	7,075	2	31	1	35	4	288	7	354
Pictou	49,775	6,940	3	61	1	94	3	349	7	504

County	Population	Over 65	Residential Care Facilities		Nursing Homes		Homes for the Aged		Total	
			Number	Beds	Number	Beds	Number	Beds	Number	Beds
Queens	13,125	2,110	1	28	1	42	1	60	3	130
Richmond	11,845	1,640	0	0	0	0	2	99	2	99
Shelburne	17,515	2,225	2	25	1	26	1	65	4	116
Victoria	8,700	1,225	0	0	0	0	2	90	2	90
Yarmouth	27,075	4,025	2	22	1	79	2	138	5	239
Total	873,170	103,740	62	1,105	24	2,040	39	3,605	125	6,835

Note: Population figures are based on the 1986 Canada Census.

Table 34

Persons Approved to and from Homes for Special Care

April 1, 1989 - March 31, 1990

Approved From	Licensed Nursing Homes	Homes for the Aged I: Supervisory and Personal Care	Homes for the Aged II: Intensive Personal Care	Homes for the Aged: Psychogeriatric	Residential Care Facilities	Regional Rehabilitation Centres	Adult Residential Centres	Group Homes	Developmental Residences	Foster Homes	Total
Own home	24	626	386	8	88	34	29	57	10	—	1,262
General hospital	153	347	757	11	60	43	12	17	—	—	1,400
Nova Scotia Hospital	—	317	19	—	38	37	15	12	2	—	440
Other psychiatric facilities	4	15	10	2	36	38	17	12	—	—	134
Homes for the Aged	1	39	70	1	6	9	—	—	—	—	126
Licensed nursing homes	3	25	34	2	—	6	4	1	—	—	75
Residential care facilities	—	5	4	—	15	1	1	1	—	—	27
Regional Rehabilitation Centres	—	3	8	—	1	3	11	5	3	—	34
Adult Residential Centres	—	—	2	—	—	12	—	1	—	—	15
Developmental residences	—	—	—	—	—	—	1	1	2	—	4
Group Homes	—	—	—	—	1	1	1	3	—	—	6
Foster homes	—	—	—	—	—	—	—	—	—	—	—
Nova Scotia Youth Training Centre	—	—	—	—	—	—	—	3	1	—	4
Children's Training Centres	—	—	—	—	—	2	4	2	1	—	9
Other	—	4	3	—	4	1	2	1	1	—	16
Totals	185	1,381	1,293	24	249	187	97	116	20	—	3,552

Table 35

Homes for Special Care: Residents and Funding

1989-90

Types of Homes	Female Residents	Male Residents	Average Age	Residents Over Age 65	Residents Over Age 100	Publicly Supported
Homes for the Aged	2,506 (70.3%)	958 (26.9%)	83.6	3,407 (95.7%)	55 (1.6%)	2,524 (70.8%)
Nursing Homes	1,386 (70%)	601 (30%)	81	1,774 (90.1%)	18 (0.9%)	1,541 (78.3%)
Residential Care Facilities	565 (56%)	444 (44%)	74	617 (63%)	0	648 (54.8%)
Community Residences	151 (50.6%)	142 (47.6%)	29.2	0	0	296 (99%)
Adult Residential Centres	403 (52%)	373 (48%)	48	172 (22.1%)	0	775 (99.9%)
Regional Rehabilitation Centres	130 (34.4%)	247 (65.5%)	46	127 (33.6%)	0	330 (88%)

Table 36

Adult Protection Services: Referrals by Region

April 1, 1989 - March 31, 1990

Registered	Number of Referrals	Percentage of Total Referrals
Cape Breton	207	27%
Central	92	12
Halifax	284	37
North Shore	15	2
South Shore	54	7
Valley	61	8
Western	54	7
Total	767	100%

Table 37

Adult Protection Services: Types of Referrals

April 1, 1989 - March 31, 1990

Type of Referral	Number of Referrals	Percentage of Total Referrals
Neglect		
Self-neglect	483	63%
Caregiver neglect	146	19
Abuse		
Physical	41	5
Sexual	9	1
Psychological	61	8
Other	27	4
Total	767	100%

Table 38

Adult Protection Services: Referrals by Age and Sex

April 1, 1989 - March 31, 1990

Age	Male		Female		Total
	Neglect	Abuse	Neglect	Abuse	
16-25	2%	1%	1%	1%	5%
26-49	4	1	6	2	13
50-64	4	1	5	2	12
65-85	18	1	29	7	55
over 85	3	1	10	1	15
Total	31%	5%	51%	13%	100%

Table 39

Adult Protection Services: Referral Sources

April 1, 1989 - March 31, 1990

Referral Source	Number of Referrals	Percentage of Total Referrals
Health	199	26%
Family	153	20
Community/Social service agencies	146	19
Friend/Neighbour	130	17
Physicians	38	5
Police/RCMP	31	4
Other	70	9
Total	767	100%

Table 40

Adult Protection Services:
Court Interventions

April 1, 1989 - March 31, 1990

	Number	Percentage of Total Number
Referrals received	767	100%
Referrals closed at intake	138	18
Referrals assessed	629	82
Court orders applied for	83	11
Court orders granted	81	11

Chart 6

Municipal General Assistance to Persons in Need

1983/84 - 1989/90

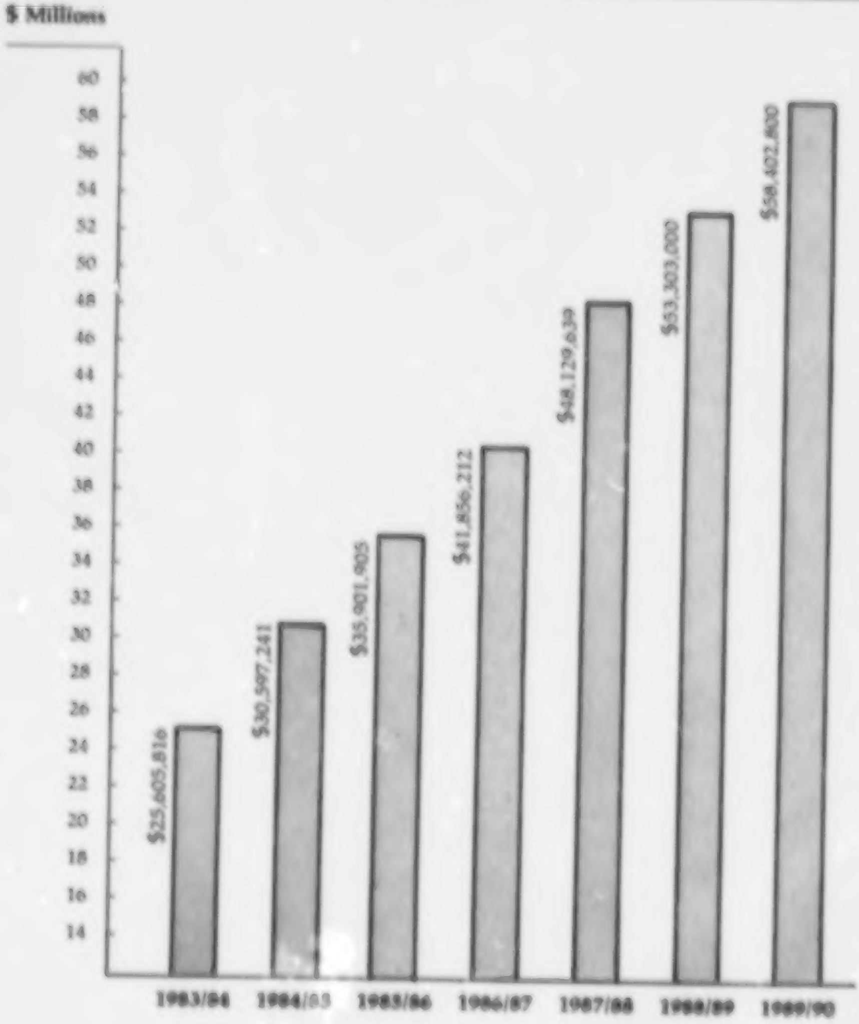
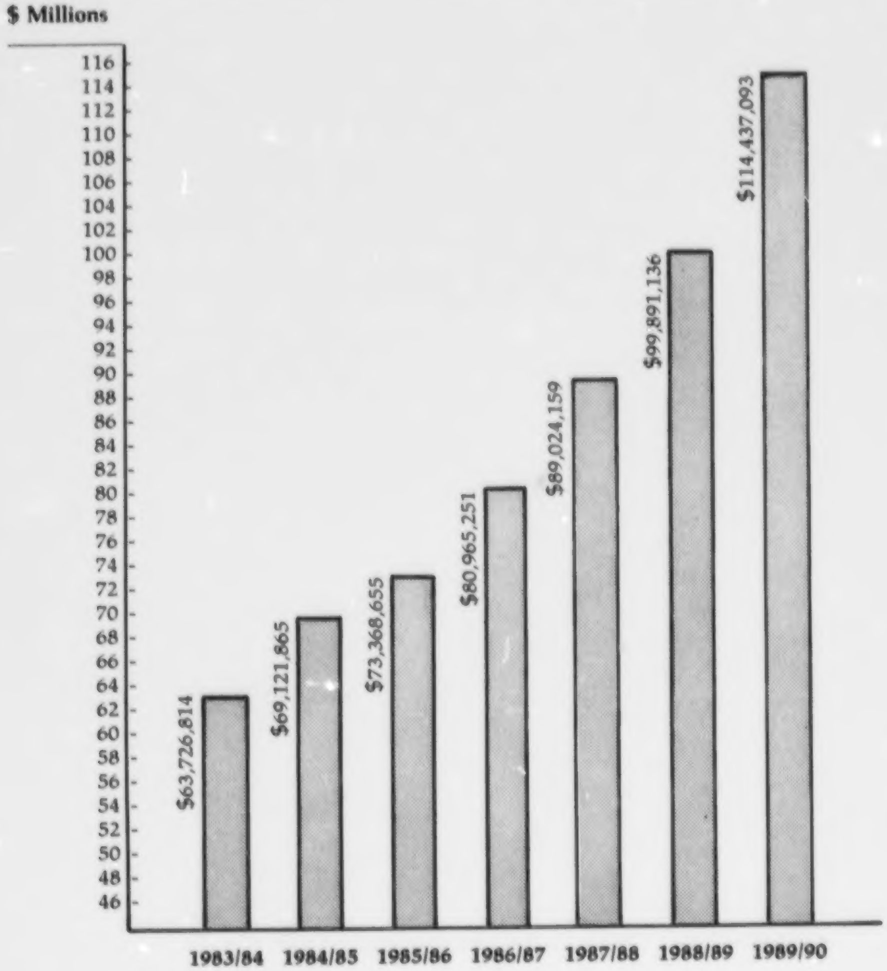


Chart 7

Homes For Special Care: Municipal Assistance to Persons in Need

1983/84 - 1989/90



Research, Planning and Management Information Services Division

Bessie Harris, M.S.W., Administrator

The Research, Planning and Management Information Services (MIS) Division provides support services to the other six divisions of the Department and to the offices of the Minister and Deputy Minister. It operates in seven sections:

- Policy, Planning and Research
- Staff Training
- Community Services Training Programs
- Library
- Information Services
- Management Information Systems, and
- Indian Affairs.

Policy, Planning and Research Section

Elizabeth McNaughton, M.S.W., M.A.
Director, Policy, Planning and Research

This section continues to be responsible for program design, implementation and evaluation; policy analysis; research; and federal-provincial-territorial relations and negotiations. This past year, staff were again heavily involved in federal-provincial matters. Negotiations relating to the Young Offenders Act, the Vocational Rehabilitation of Disabled Persons Agreement, the Canada Pension Plan, and the Canada Assistance Plan continued. Negotiations to establish a longer-term Agreement to Enhance the Employability of Social Assistance Recipients were also begun. Staff of the Division participated on a number of federal-provincial committees related to the various negotiations.

Staff of the Division continue to be involved on the management committee responsible for the Agreement to Enhance the Employability of Social Assistance Recipients and the evaluation of the initiative. As well, staff have chaired the Home Care MIS Committee and are assessing the impact of changes to the federal unemployment insurance program on social assistance caseloads.

The evaluation of the Young Offenders Community Development Project has been completed and is currently being reviewed by the Department and the individual projects.

The major research project, "Mothers and Children," a follow-up to *Vulnerable Mothers, Vulnerable Children*, a study published in 1981, being conducted under contract to the Institute for the Study of Women at Mount Saint Vincent University with funding from Health and Welfare Canada, is nearing completion. Staff of the Division, along with an advisory committee of professionals, are actively involved in monitoring the progress of the project, which is due to be completed in the fall of 1990.

Research, Planning and Management Information Services Division staff.

The Department of Community Services, along with the City of Halifax, is involved in another major research project conducted by the Economic Council of Canada and Statistics Canada. Through social assistance records and data from income tax files, dependency on social assistance over time is being examined. As part of this project, the success of a number of employment initiatives undertaken by this Department and the City of Halifax is also being assessed.

Evaluation of the Adult Protection Program continued during the year. As well, staff participated in evaluation efforts related to the Healthy Baby Program and the electronic banking initiative for Family Benefits recipients. A follow-up study of residents of the Nova Scotia Residential Centre was also begun.

Staff continued to participate in a number of interdepartmental endeavours such as the Interdepartmental Committee on the Status of Women, the Health and Fitness and Community Services Committee, and the Housing and Community Services Committee, and a staff member of the Division participated in the first phase of the pay equity initiative.

Division staff were involved in the planning, management and hosting of the first national seminar held for senior social service managers in government. This event attracted 38 participants from across Canada.

Staff Training

Joan Parks, M.S.W., Supervisor

The purpose of the Staff Training Section is to orient, update and upgrade the skills of personnel so they may provide the highest quality of service to clients.

A range of methods such as surveys, interviews, small group meetings and input from supervisors are used to identify staff training needs, set staff development priorities and develop the annual Staff Training Plan. Training programs are designed in consultation with the various program divisions of the Department. The Staff Training Advisory Committee assists in developing training programs and has representation from regions, facilities and Head Office.

The annual Staff Training Plan sets out a schedule of training seminars and opportunities for the coming year. The plan is circulated in the form of a calendar to all offices, Family Courts and institutions in the early fall.

Child Protective Services Core Training, 1990.

During 1989-90, one hundred in-service seminars, workshops and presentations were offered to about 1,875 staff in the Department's field office, Head Office, courts and institutions across the province. Staff from the children's aid societies, child caring facilities and other social service agencies were invited to participate in various training events.

During the course of the year, the Staff Training Section focused much of its efforts in the area of Family and Children's Services. Casework supervisors in child welfare settings participated in a two-part program, Supervising Child Abuse and High Risk Cases, delivered by staff of the Institute for the Prevention of Child Abuse in Toronto. An intensive two-week program was initiated for new child protection staff across the province. Twenty-two individuals participated in part one of the child protective services core training program which dealt with topics such as values and self-awareness, using one's authority effectively, causes and signs of abuse, risk assessment, working with the community and preparation for court. An initial training program was also developed for family skills workers from across the province. Through a series of four regional child welfare seminars, staff were introduced to proposed changes in the Children's Services Act, the new philosophy it represented and its implications for practice. Regional seminars were also held, entitled Working with Angry Adolescents.

Emphasis continued to be placed on training for supervisors and managers. Two more streams of the Personnel Management course were completed. Other programs held were Facing the Media, a follow-up to Personnel Management, and successful orientation programs.

In addition, sessions were organized for many other groups of staff such as Family Benefits workers, child care staff, home care agency heads and adoption workers.

Twenty-eight staff have been trained in special training areas. They assisted the training unit in delivering Crisis Intervention, Stress Management and Suicide Intervention programs on a regional basis.

Four orientation workshops were organized for approximately 60 new field staff to assist them in understanding the structure, organization and programs of the Department. Three clerical orientation workshops were held for 35 participants. The written orientation course for field staff is now being utilized in field offices and facilities.

The Training and Conference Committee met several times a month to review requests from staff to attend external training events such as annual conferences and skill development workshops. During 1989-90 approximately 441 staff attended training courses above and beyond those sponsored by the Department.

The Staff Training Section manages an audio-visual library containing about 400 films, videotapes, and slide programs which are distributed to departmental offices, agencies and facilities for in-service training and public education.

Community Services Training Programs

Robert G. Haley, M.S.W., M.Ed., E.C.O.M., Chief Instructor

In addition to meeting the Department's own staff development needs, three decentralized training programs are offered for Homes for Special Care.

The Personal Care Workers' Course provides the knowledge and skills required to care for residents in facilities with nursing care, especially licensed Nursing Homes and Homes for the Aged. This course is co-sponsored by the Associated Homes for Special Care and the Department of Community Services. It is offered throughout Nova Scotia in facilities that meet the established course criteria.

The Residential Care Workers' Course is a modified version of the Personal Care Workers' Course. It is offered in facilities, such as residential care facilities, where nursing care is not provided and no internship is required for this training. The students taking this course are not required to learn many of the techniques and skills required to provide care in nursing care sections of Nursing Homes and Homes for the Aged.

The Developmental Workers' Course is based on the developmental model, with major emphases on goal planning, behaviour management and behaviour modification techniques. It is designed for staff in Adult

Residential Centres, regional residential centres and Group Homes for the mentally handicapped and mentally disabled. This course was developed by the staff in the above facilities with the Staff Training personnel of our Department.

Library

Jane Phillips, B.A., M.L.S., Librarian

The Department of Community Services Library provides literature and information support services to Department staff throughout the province. Materials are circulated not only to Head Office staff but also to staff in the regional and district offices and residential facilities. The Library also provides services to provincial social agencies, other government departments and libraries, students, university staff and members of the public. Over 700 books were loaned to these groups this year, and 185 new titles were purchased by the Library. Current individual issues of the 110 periodical and newsletter titles the Library subscribes to were routed to Head Office staff.

As well as books and periodicals, the Library collection includes annual reports, public accounts, legislation and other documents of federal and provincial governments, and Statistics Canada publications. Material required by staff but not contained in the Library collection may be borrowed from libraries across Canada through the interlibrary loan service coordinated by the Nova Scotia Provincial Library. The Provincial Library also provides the Department Library with computerized literature searches and responds to in-depth reference questions.

The first ever National Advanced Seminar for Senior Social Services Managers was hosted by Nova Scotia this year. The Library provided literature support for this seminar and prepared a selected bibliography on Canadian social services and social services management issues for participants from the federal and provincial governments.

The Library was fortunate this year in acquiring a microcomputer to automate a variety of functions. Specialized software has also been purchased and next year should see many improvements and changes in Library service.

The Library participates in library information exchanges through its membership in the Nova Scotia Government Libraries Council.

Information on Library resources and services is given at Staff Training orientation sessions.

Information Services

Throughout the year Information Services was involved in the development of pamphlets for various programs of the Department, window displays, and media campaigns such as one on foster care. The Public Information Officer participated in meetings of the Nova Scotia Information Council and began to develop an overall information plan for the Department.

Community Services News, a quarterly newsletter for all Department staff, continued. An advisory committee of representatives from institutions, field offices and Head Office was coordinated by the Public Information Officer and assisted in the development and management of the newsletter.

Work was begun on a pamphlet about careers in the Department of Community Services. This pamphlet is to be used for public distribution and job recruitment.

Media releases on departmental activities, grants, program and related changes continued throughout the year. An effort was made to expand public awareness of the Department's programs and activities by increasing the number of advertisements placed in journals and newspapers for seniors, children and youth, and other groups.

Management Information Systems

T.J. Conrad, B.Sc., Director

The Management Information Systems and Computer Services Section (MIS) provides funding, human resources and computer equipment for the planning, development and operation of automated systems in support of departmental objectives. MIS focuses on the provision of operational, tactical and strategic types of systems for all service areas of the Department.

In 1975 the Department of Community Services, with support from Health and Welfare Canada, initiated the development of an integrated, computer-based management information system. This system has continued to mature with new programs and services being added to benefit management and field staff and improve service to clients. The highlights of this year's progress are described below.

Computer Communications Network

The network now includes all regional and district offices and has 27 locations around the province. Counting terminals, printers, controllers and microcomputers, the Department currently supports 558 computing devices in the network.

Mailbox

Since implementing the Mailbox electronic mail system in April 1989, system usage has expanded to include more than 475 users in 27 locations. MIS is planning enhancements to Mailbox that would make it easier to use and provide minor functional improvements. The system is used extensively by the Department's senior management to communicate across the province.

Word Processors and Personal Computers

The demand for word processors and personal computers is much greater than available funding is capable of providing; however, last year 35 new personal computers were installed. At present, approximately 95 personal computers are available for departmental staff. They are being used for word processing, spreadsheets, budget preparation, database applications, preparation of overhead presentations, and graphics.

Family Benefits

In October 1989, Nova Scotia became the first province in Canada to offer its social assistance clients the option of receiving their benefits by direct bank deposit instead of by way of paper cheques.

New inquiry screens were installed in April 1990 that provide improved access to cases by client name, and access to additional information previously not available online.

Progress was made this year towards the implementation in autumn 1990 of an online system to provide access to program performance indicators by area, district, region and province for the current month and previous months, allowing the analysis of performance over various periods of time. This system will provide management and staff with program performance information previously not available.

Family Court Enforcement

Work continues on the new mainframe-based enforcement system scheduled for implementation in 1990 in the Dartmouth and Kentville Family Courts. The application will be ready to move to one or two more Courts later in the fiscal year. This automated system will allow the Department to monitor the increasing number of orders for maintenance, which require payments of financial support from one spouse to another and are enforced by the Family Court under the Family Maintenance Act.

Family and Children's Services Case Management

In April 1989 a child welfare case management system was implemented. This system supports services for protection, children in care, adoption, single parents, foster parents and family counselling and is now active at seven locations. Work is currently progressing on the financial component of the system for the private agencies, with expected implementation during the 1991/92 fiscal year.

Coordinated Home Care Program

In April 1990 an interim data collection and statistical reporting system was implemented for the Coordinated Home Care Program. This system produces monthly and quarterly reports for statistical analysis in the areas of home care, worker activity and health. A study of home care automation requirements will be conducted in the coming year.

Indian Affairs

Allan Clark, B.P.E., M.U.R.P., Coordinator

The Micmac population of Nova Scotia has four major organizations: the Union of Nova Scotia Indians, the Confederacy of Mainland Micmacs, the Native Council of Nova Scotia, and the Nova Scotia Native Women's Association. Approximately 14,000 Micmacs live in Nova Scotia, including about 8,000 status Indians.

The Nova Scotia government established a Cabinet Committee on Aboriginal Affairs in 1984. This committee now includes the Ministers of Education, Health and Fitness, Lands and Forests, and Advanced Education and Job Training, and the Attorney General, with the Minister of Community Services as Chairman.

Highlights of this past year were:

- The Cabinet Committee on Aboriginal Affairs met with Native organizations on several aboriginal issues.
- Two 1989 Interim Conservation Agreements were signed: between the Confederacy of Mainland Micmacs and the province, and between the province and the Union of Nova Scotia Indians and the Native Council of Nova Scotia.

- The Canada-Nova Scotia-Indian Child Welfare Subsidiary Agreement was signed, giving legislative authority to the Micmac Family and Children's Services Agency to carry out their mandate.
- The government of Nova Scotia provided financial assistance to a number of Native projects such as the Shubenacadie Multi-Purpose Building, archaeological digs, the Native Council of Nova Scotia, youth travel grants, and the Native Friendship Centre.
- An interprovincial committee meeting on aboriginal affairs was held in Victoria.
- A committee on Native tourism conducted a Native tourism product assessment study.

Community Services

Field Services and Personnel Division

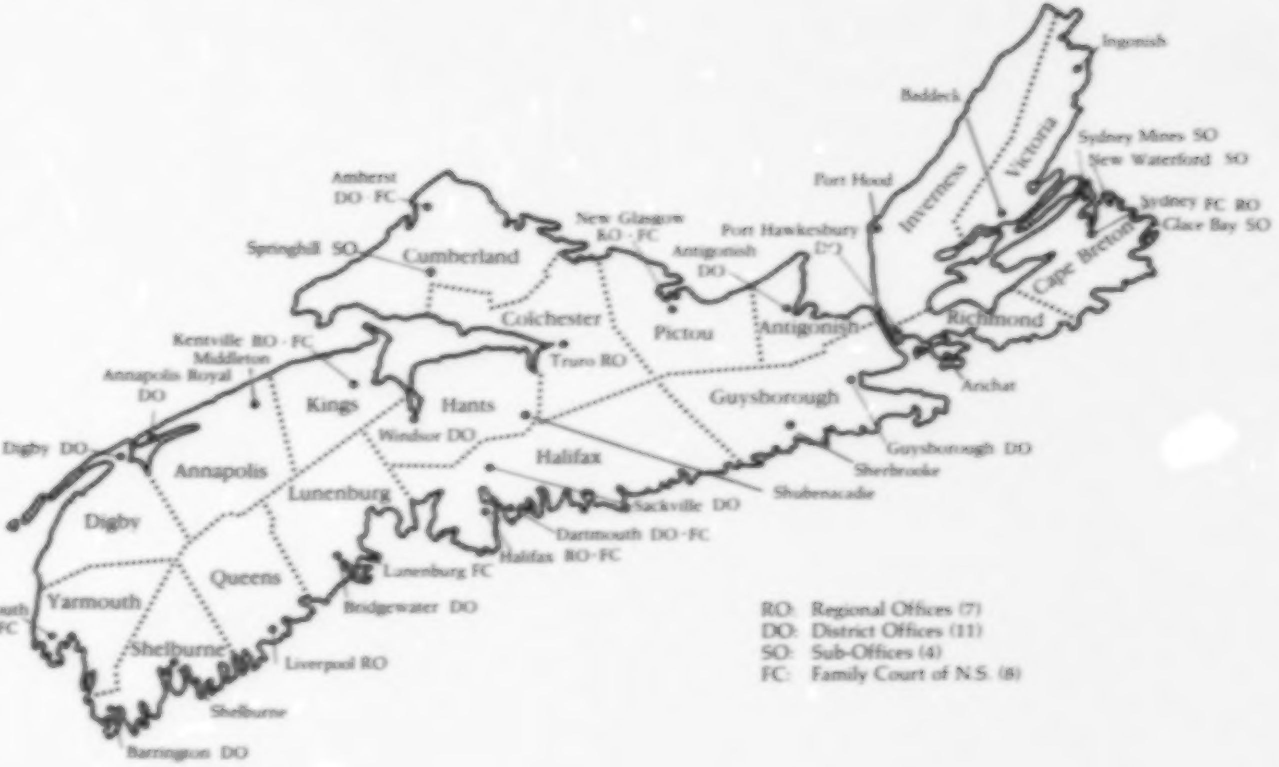
Joseph A. MacKinnon, M.S.W., Director

The Field Services and Personnel Division, established in 1978, is responsible for the overall management of seven regional offices, eleven district offices and the Family Court throughout the province. The Division provides a province-wide program of developmental and vocational assessment services to a wide range of children and adults and is also responsible f[illegible] the provision of personnel services to all staff of the Department.

Regional and district offices and the Family Court provide the following services to the public:

- financial assistance—Family Benefits and Municipal Social Services in certain areas
- rehabilitation services
- family and children's services in certain areas
- young offender services
- adult services in the Family Court
- community service projects in certain areas, and
- Development and Vocational Assessment Services.

Space allocations, including the acquisition of additional and/or expanded space, renovations, and alterations to existing facilities are dealt with through the Field Services and Personnel Division in consultation with the Department of Government Services.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New Waterford SO
Port Hood
Inverness
Sydney FC RO
Glace Bay SO
Cape Breton
Port Hawkesbury
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New Glasgow
RO · FC
Antigonish
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Springhill SO
Cumberland
Colchester
Pictou
Antigonish
Kentville RO · FC
Middleton
Truro RO
Annapolis Royal
DO
Kings
Hants
Guysborough
Windsor DO
Digby DO
Halifax
Guysborough DO
Annapolis
Sherbrooke
Lunenburg
Shubenacadie
Digby
Sackville DO
Dartmouth DO · FC
Halifax RO · FC
Queens
Lunenburg FC
Yarmouth
RO · FC
Yarmouth
Bridgewater DO
Shelburne
Liverpool RO
Shelburne
Barrington DO
RO: Regional Offices (7)
DO: District Offices (11)
SO: Sub-Offices (4)
FC: Family Court of N.S. (8)

Field Services and Personnel Division staff

Personnel Services Section

The Department of Community Services is the third largest department in the provincial government. The Personnel Section is responsible for a comprehensive program of personnel services for the entire Department. The total departmental staff complement as of March 31, 1990, was 1,011, which includes 400 staff in the field offices and an average of 200 casuals. (See Tables 41 and 42.)

The Personnel Services Section operates under the direction of the Director of Field Services and Personnel. It consists of a manager, a supervisor of personnel services, a personnel clerk and a secretary. The Section is guided by broad policies, regulations and procedures established by the Civil Service Act and Regulations, and the Human Rights Act, Freedom of Information Act, Occupational Health and Safety Act, and Pay Equity Act. Services provided include:

- the recruitment, selection and placement of all staff in the Department
- the coordination of personnel services and procedures for the entire Department, including a centralized personnel system that provides salary and wage administration, an automated personnel record control system, performance appraisal, and related services
- career counselling, and
- consultation to the Minister, Deputy Minister and divisional heads on personnel-related matters.

Twenty-nine new positions were added to the staff complement during the fiscal year. The Section processed 102 appointments and/or transfers during fiscal 1989/90 and 79 separations made up of a combination of 30 resignations, 10 retirements and 39 transfers. The Personnel Services Section is responsible for all personnel transactions and for the coordination of such transactions between the Civil Service Commission, Management Board and the Department of Finance.

The Department of Community Services is committed to ensuring equal opportunity to all candidates competing for positions in the Department through its affirmative action program. A total of 24 permanent or casual affirmative action candidates were appointed to the staff of the Department during fiscal 1989/90.

The provincial government's computerized Human Resource Management System is now fully operational in the Department of Community Services. We are capable of processing personnel transactions electronically to the Civil Service Commission, the Department of Finance and Management Board.

Developmental and Vocational Assessment Services

Alan Cuvelier, B.A., Coordinator

On September 1, 1989, the Psychological Services Section was restructured, resulting in a new name and mandate. The Section is now called Developmental and Vocational Assessment Services (DAVAS) and provides, exclusively, a testing service to all programs within the Department of Community Services and related agencies. Areas serviced by technicians were also reassigned to reflect the testing needs of various regions. This redistribution of areas was based on a study conducted by the Coordinator of DAVAS during the 1988/89 fiscal year. The following chart provides a review of Section staff and the regions to which services are provided:

Title	Location	Regions Served
Coordinator	Halifax Regional Office	N/A
DAVAS Secretary	Halifax Regional Office	N/A
Assessment Technician	Halifax Regional Office	Halifax, South Shore and Western regions

Assessment Technician	Truro (Nova Scotia Youth Training Centre)	Central and Valley regions
Assessment Technician	Cape Breton Regional Office	Cape Breton and North Shore regions

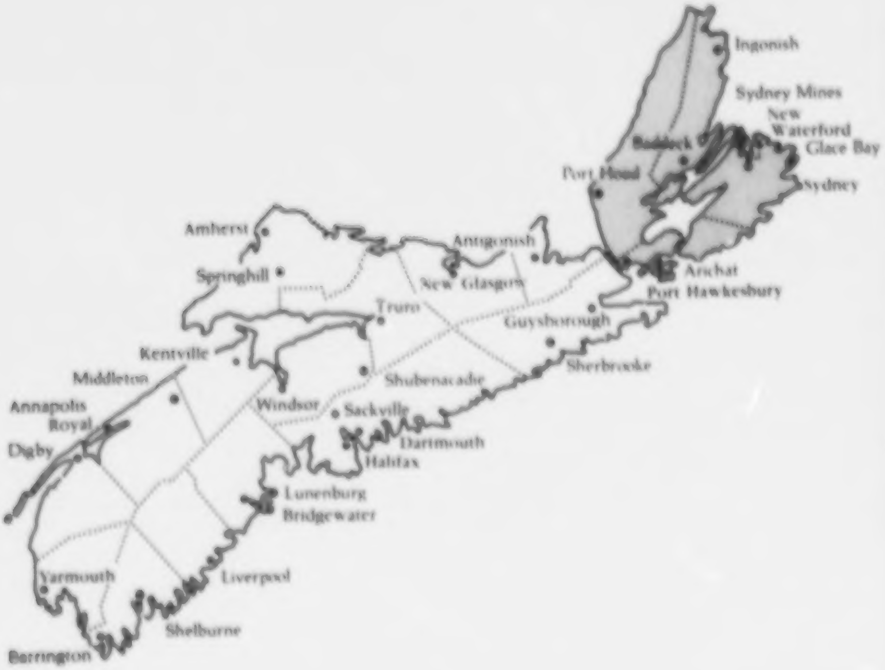
The service provided by this program is unique. For example, it offers an individualized approach to the evaluation of all clients. The approach utilized to assess clients includes a comprehensive analysis of various aspects of learning and skill development, which incorporates the assessment of mental ability, language skill development, academics, visual motor coordination and auditory discrimination skills. Assessment of social maturity, vocational aptitudes and vocational interests are also included in test batteries, dependent upon the client's needs. This information is then combined with observations, discussions with the client and information furnished by the worker, to provide direction for the client with regard to vocational goals, appropriate level of training, academic needs, social needs, approaches to counselling, learning, etc., along with referral to other professionals for specific needs or review.

During the past few years, Developmental and Vocational Assessment Services has strived not only to ensure that the most up to date tests are utilized but has also strived to provide assessment services to special needs groups. An innovative battery to assess the vocational potential of visually impaired adults has been designed and will soon also be provided to clients in other Maritime Provinces. Work is presently being conducted to complete a battery for hearing impaired adults to assess their vocational potential and needs.

During the 1989/90 fiscal year, Developmental and Vocational Assessment Services provided evaluations of 643 clients. These clients ranged in age from 1 to 57 years. About 75% of the evaluations were vocational assessments and 25% were developmental assessments.

Developmental and Vocational Assessment Services continues to provide evaluations for placement in programs, such as the Nova Scotia Youth Training Centre, Children's Training Centres and the Nova Scotia Rehabilitation Centre, along with updates on children involved in these programs. Evaluations are also conducted to determine eligibility for other programs, such as In-Home Support, rehabilitation, Family Benefits, etc. Further to this, evaluations are conducted on youth committed to the Shelburne Youth Centre, so as to assist in program planning. Finally, as requested by Family Court Judges, evaluations are conducted on adults and children.

Regional Offices
Cape Breton Region


Ingonish
Sydney Mines
New Waterford
Glace Bay
Baddeck
Port Hood
Sydney
Amherst
Antigonish
Springhill
New Glasgow
Arichat
Port Hawkesbury
Truro
Guysborough
Kentville
Sherbrooke
Middleton
Shubenacadie
Annapolis Royal
Windsor
Sackville
Digby
Dartmouth
Halifax
Lunenburg
Bridgewater
Yarmouth
Liverpool
Shelburne
Barrington

OFFICES

Cape Breton Regional Office — Sydney
Port Hawkesbury District Office — Port Hawkesbury
New Waterford Sub-office — New Waterford
Sydney Mines Sub-office — Sydney Mines
Glace Bay Sub-office — Glace Bay
Family Court — Sydney
Port Hawkesbury (circuit)
Port Hood (circuit)
Ingonish (circuit)
Arichat (circuit)
Baddeck (circuit)

Cape Breton Regional Office

Frank Capstick, Acting Regional Administrator

The Cape Breton Regional Office is located in the Provincial Building, 360 Prince Street, Sydney, and maintains sub-offices in New Waterford and Sydney Mines for community service workers, and a sub-office in Glace Bay for delivery of the Family Benefits Program and other Community Services programs.

The Cape Breton Regional Office mainly provides the Family Benefits Program to Cape Breton and Victoria counties. All four counties on Cape Breton Island are served by the Cape Breton Regional Office in service areas of the Family Court, rehabilitation, community services, coordinated home care, adult protection, Homes for Special Care and services to the mentally handicapped.

Family Benefits

Since the opening of our decentralized office in Glace Bay, the Family Benefits recipients in this area have better access to program services. The Family Benefits Division anticipates opening a sub-office in North Sydney in the near future. In the past year 1,800 new applications were processed. A field staff of 14 carries a load of 6,800 cases.

Rehabilitation Services

Rehabilitation Services offers vocational services to physically and mentally disabled and mentally handicapped persons through the Vocational Rehabilitation for Disabled Persons Act. An average of 260 persons were provided assessment, counselling and referral services by three counsellors in the Cape Breton Regional Office.

An average caseload of 419 single-parent Family Benefits recipients in the Cape Breton Region were served by three career counsellors. Under the single-parent program, qualified single-parent recipients are provided counselling and financial assistance to overcome the barriers that prevent them from becoming employed.

Municipal Social Services Program

The Municipal Social Services Program, under the direction of the assistant regional administrator, provides consultation to all Municipal Social Services units on Cape Breton Island through the coordinator of financial programs. A regional policy approved by all municipal units on Cape Breton Island ensures the delivery of a quality Municipal Social Services Program.

The great majority of Municipal Social Services employees are employed by their municipal units but maintain a close liaison with our regional office.

Contractual agreements exist between the Department of Community Services and the municipality of North Sydney to provide Municipal Social Services programs in this area. The staff are employees of the Department of Community Services, but the responsibility for policy rests with the municipal unit.

Coordinated Home Care Program

The regional coordinator and assistant regional coordinator for the Coordinated Home Care Program manage the coordinated delivery of a range of health, housing and social services to clients. All 10 homemaker agencies on Cape Breton Island have been chosen as entry points into the Coordinated Home Care Program. They provide access to all municipal units on Cape Breton Island with the exception of Louisbourg. As of March 31, 1990, approximately 1,800 clients were receiving Coordinated Home Care Program services in the Cape Breton region.

Adult Protection Services

The Adult Protection Act was proclaimed on June 6, 1986. One adult protection worker is located in the Cape Breton Regional Office and some departmental employees are empowered to act as designates. Approximately 30 new referrals are made each month. The majority of referrals are for persons over the age of 60 who are reported to be in a state of neglect. A very small number are actual abuse cases and very few cases require court intervention. In many instances the adult protection worker is able to utilize community resources to resolve most of the situations that have been referred.

Homes for Special Care

The field assessment officer for Homes for Special Care monitors the standard of care received by the 1,424 residents in the 38 Homes for Special Care located on Cape Breton Island. The field assessment officer prepares all recommendations in relation to the licensing of the facilities and, with the administrative staff of the Homes for Special Care, works towards upgrading and maintaining acceptable standards of resident care. This applicant also classifies and assesses applicants seeking placement in Homes for Special Care from hospitals in the Cape Breton Region. These Homes include four Nursing Homes, 10 Homes for the Aged, 11 residential care facilities, 10 Group Homes, two Adult Residential Centres and one rehabilitation facility.

Community Services

The Community Services program provides assistance to individuals and groups to upgrade their housing. The program also provides day care services by determining eligibility for subsidized day care and recommending relicensing of all private day care centres in Cape Breton. A casework supervisor, day care coordinator and secretary provide these services from the New Waterford office and a field worker delivers the program in Sydney Mines.

Family Court, Sydney

The Family Court is located in the Provincial Building in Sydney and provides services to the Municipality of the County of Cape Breton, the Municipality of the County of Victoria and part of the Municipality of the County of Richmond.

The Family Court combines two disciplines, judicial and social. Three Judges hear actions under the Family Maintenance Act, Young Offenders Act, Children's Services Act and particular sections of the Divorce Act and the Criminal Code of Canada.

Four Youth Court workers provide probation and counselling services to young people who come into conflict with the law. One social worker provides intake, assessment and short-term counselling to families and individuals.

Two enforcement officers are responsible for the collection of 2,150 maintenance payments orders by a Judge. Collections for fiscal 1989/90 totalled $3,103,892.44. All staff, including clerical, accounting and court reporters, contributed to the goal of providing quality service to the public.

Children's Aid Society of Cape Breton

Frank Capstick, Acting Executive Director
Hildegarde O'Neill, Director, Glace Bay Office
Sandra MacNeil, Director, North Sydney Office
Ian MacPherson, Director, Sydney Office

Since decentralization in 1988 a change has taken place in the service delivery of the agency, with both protection and placement services being directed out of all offices, providing a more coordinated approach to the child welfare program.

Protection Services

Protection services continue to occupy a major portion of staff time in all offices, and a total of 1,400 cases were carried throughout the year. This represents a 2% increase over the previous year and continues the trend of steadily rising caseloads. In the past year the agency has sought to deal with the particular problems of teenagers in conflict with their families with the designation of one protection worker in each office to deal exclusively with adolescent cases.

Placement Services

Children requiring placement are served through one of a number of programs offered by the agency. By far most are placed in one of the 100 approved foster homes throughout the coverage area. The agency also operates two Group Homes with a total capacity of 11 and the Boys Residential Centre in New Waterford. These facilities generally operate at near maximum capacity.

The agency assumed responsibility for the program at Bairncroft Home in September 1989 which presently has a capacity of eight plus two emergency beds. The program has been refined to reflect the treatment of adolescents in conflict with their parents.

Adoption Services

The Society continues to receive a steady stream of referrals seeking information on adoption. As in recent years, the number of children available for adoption continues to fall well behind the demand, and this trend is expected to continue in the future as the waiting period extends to five years or longer. A large number of requests have been made for information about private and third party adoptions, international adoptions, and one's biological parents or children.

Single Parent Program

The Single Parent Program has continued to operate during the past year with the public becoming much more aware of this service.

Outreach Program

With the implementation of an outreach program in Victoria County, a large number of referrals to this program covering child welfare and general family and individual concerns have been made. This program seeks to provide front-line social work, a referral service, and a research project into the types and levels of services needed in Victoria County.

Port Hawkesbury District Office

Gordon MacMaster, District Supervisor

Established to meet the needs of both Inverness and Richmond counties, the Port Hawkesbury District Office serves a combined population of 36,000. The office is located in the Provincial Building on MacSween Street, Port Hawkesbury.

Family Benefits

The Family Benefits Program is overseen by two full-time caseworkers who share an average caseload of approximately 1,050 cases. As well as providing financial assistance to disabled persons, single parents (male and female) and foster parents, Family Benefits maintains Senior Citizens Financial Aid Programs and makes referrals to outside agencies where necessary.

Adult Protection

New to the Port Hawkesbury District Office this year, an adult protection worker has been assigned to ensure the safety and well-being of individuals of 16 years and older. In situations of abuse and neglect, some adults may lack the physical or mental capabilities to adequately defend themselves. Therefore, in accordance with the Adult Protection Act, referrals throughout the Inverness-Richmond area are investigated by the worker, who has responded to approximately 35 referrals since the program has been in place.

Community Services Program

The Community Services Program is another new feature at the Port Hawkesbury District Office, providing assistance to people with special housing needs. In the past year, this program has helped to acquire approximately $400,000 in home improvement loans for clients.

Municipal Social Services Program

Through a contract between the Department of Community Services and the Town of Port Hawkesbury, the Municipal Social Services Program employs a full-time worker whose caseload consists of approximately 130 clients each month. An additional staff of three provides homemaker services in the town. Municipal Social Services offices are also maintained in Port Hood and St. Peters, by Inverness and Richmond counties, respectively.

In the past fiscal year the Municipal Social Services Program has provided more than $500,000 in General Assistance and towards maintaining persons in Homes for Special Care.

Family Court, Port Hawkesbury

The Family Court, serving the Town of Port Hawkesbury and Inverness and Richmond counties, hears all actions under the Family Maintenance, Children's Services and Young Offenders acts. Monthly collections average approximately $35,000 to $40,000, and collections for fiscal 1989/90 totalled $469,704.22.

One and a half Family Court officers maintain the jurisdictions of Inverness and Richmond counties, overseeing 350 maintenance orders. The Youth Court worker of Inverness and Richmond counties maintains an average caseload of 12-13 young offenders.

Family Court is held every alternate Tuesday in Port Hawkesbury and Arichat, and every alternate Thursday in Port Hood. The office continues to provide the services of a Family Court reporter for the Inverness-Richmond area.

Children's Aid Society of Inverness-Richmond

Gordon MacMaster, Executive Director

The Children's Aid Society of Inverness-Richmond was incorporated in 1981. The society is responsible for the legislated programs contained in the Children's Services Act for the protection, adoption, care and custody of children. Approximately 331 referrals were made to the agency in fiscal 1989/90, an approximately 10.5% increase over the previous year.

The programs offered by the Society are both preventive and protective. Agency protection workers respond to and investigate referrals regarding allegations of physical abuse, sexual abuse and neglect. The society also acts as a support or referral system, and workers may become involved with individuals and families in family care. The preventive programs continue to succeed in combatting the problem of child abuse and neglect.

The "Good Touches, Bad Touches" program, initially introduced to elementary school students from grade primary to grade six, has carried on with the objective of teaching children how to recognize and resist sexual abuse. For children from grades primary to three, this message is discussed through the use of the C.A.R.E. Kit, a new program which utilizes illustrated message cards, discussion cards, puppets, posters, etc. The program is broken down into three parts. In the first section, the children learn that each person owns and is responsible for his or her own body and feelings. Part two introduces the subject of sexual abuse through a discussion of touching, and part three deals with self-protection and reporting. Children are given the opportunity to practice assertive behaviour and to identify adults who they can go to for help.

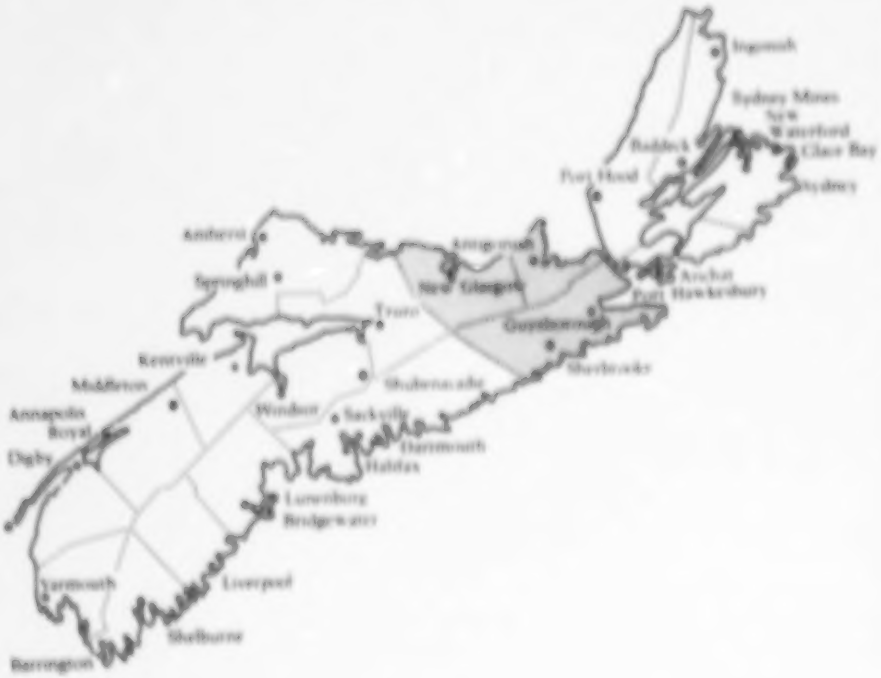
The Tutorial Program met with a second year of success, having been instituted in 1988 for children in families who are receiving protection services. These children were all experiencing special problems that were reflected in their academic performances. Most suffered from low self-esteem and poor motivation which resulted in a decreased initiative towards improvement or lack of confidence to try new things. The objective of this program was to provide these children with the special attention and support that would result not only in academic improvement, but in a heightened sense of self-worth. This year 15-20 children from the Inverness-Richmond area participated in the program.

The Children's Aid Society continues to offer the services of a family skills worker to provide aid to clients in areas such as meal planning, budgeting and housekeeping skills. The worker also assists in the acquisition of improved housing and acts as a trustee to some Family Benefits clients.

The "Home Based Nurturing Program" is a validated approach for teaching parents and their children new, nurturing ways of interacting. This program strives to lessen the risk of maltreatment by providing instruction to parents and their children from birth to five years of age. Under the guidance of a family care worker, activities are carried out through the participation of all family members in the setting of their own home. Any family that needs or desires healthier ways of living and interacting may take part in the program.

In the past year a school social worker from the agency had been assigned to travel to six schools throughout the two counties in an effort to provide junior and senior high students with an individual with whom they may openly discuss their problems and concerns. Unfortunately, because of an increasing workload and the growing number of referrals, this service had to be withdrawn in March 1990.

Regional Offices
North Shore Region


Ingonish
Sydney Mines
New Waterford
Glace Bay
Baddeck
Port Hood
Sydney
Amherst
Antigonish
Springhill
New Glasgow
Arichat
Port Hawkesbury
Truro
Guysborough
Kentville
Sherbrooke
Middleton
Shubenacadie
Annapolis Royal
Windsor
Sackville
Digby
Dartmouth
Halifax
Lunenburg
Bridgewater
Yarmouth
Liverpool
Shelburne
Barrington

OFFICES

North Shore Regional Office — New Glasgow
Antigonish District Office — Antigonish
Guysborough District Office — Guysborough
Family Court — New Glasgow
Antigonish (circuit)
Guysborough (circuit)
Sherbrooke (circuit)

North Shore Regional Office

Cyril Reddy, Regional Administrator
Douglas Burgess, Casework Supervisor

The North Shore Region encompasses all of Pictou, Antigonish and Guysborough counties and has a total population of 85,000. The regional office, located in the Town of New Glasgow, is the focal point of services delivered within the region. Under the direction of the regional administrator, it is administered on a joint-service basis with the Children's Aid Society of Pictou County. A combined staff of 40 is located in the regional office.

Family Benefits Program

In 1989-90 the average monthly caseload served through the Family Benefits Program was 1,579, with a total expenditure of $9,418,632. This expenditure was a 7% increase over the previous year's. Three social service workers under the direct supervision of the casework supervisor, and with the assistance of summer employees, are responsible for the effective delivery of this active and high-profile program. The clerical staff of our office also provide a great deal of assistance to senior citizens who apply for the various financial aid programs. All applications for day care subsidies in Pictou County are also processed by a member of our Family Benefits staff.

Family Benefits Program (Decentralized)

Ervin Currie, Supervisor

A five-member staff unit is responsible, under the immediate direction of their supervisor, for all decisions relating to eligibility and continuing eligibility of almost 5,000 recipients of Family Benefits in Colchester, Cumberland, Pictou, Antigonish and Guysborough counties. This successful decentralization effort has continued to improve the quality of service to recipients of payments.

Municipal Social Services

The Municipal Social Services Program is administered by the Department of Community Services on a contractual basis with the towns of Stellarton, Westville, Trenton and Pictou. The field staff are employees of the Department of Community Services, but the responsibility for policy rests with each individual municipal unit.

The Municipal Social Services Program for the Town of New Glasgow is provided through a contractual arrangement with the Children's Aid Society of Pictou County.

The program is delivered for the Municipality of the County of Pictou by four employees, including the director.

During fiscal 1989/90, expenditures for General Assistance in all municipal units amounted to $3,926,000, while expenditures on behalf of residents in Homes for Special Care were $5,935,000, for a total cost of $9,861,000.

Rehabilitation Services

This program provides services to individuals over the age of 16 who because of physical or mental handicaps require skills or occupational training to enable them to become self-sufficient.

The rehabilitation program also provides counselling to single mothers to assist them in becoming self-sufficient through training, upgrading and the provision of employment. Two field workers are attached to the program. One worker, whose efforts are concentrated on the disabled, provides this service in the counties of Pictou, Antigonish and Guysborough. The worker responsible for single parents provides this service to all four counties in the North Shore and Central regions.

Three SARs projects were established in fiscal 1989/90 and involved 29 individuals. All of these projects were completed by March 31, 1990, with 65% of the participants successfully obtaining employment.

Adult Protection Services

An adult protection worker was appointed to the staff of the North Shore Regional Office on November 1, 1989, to coordinate the program in the Northern and Central regions. Designated employees of the Department of Community Services continue to participate in the delivery of adult protection services in all counties.

We have experienced an increase in referrals to this program as the public becomes more aware of the Department's role in insuring the protection of our senior citizens and handicapped and disabled persons.

Coordinated Home Care Program

The provincial coordinator of home care located at the North Shore Regional Office has been most helpful in streamlining and increasing the effectiveness of this high-profile program for our senior citizens.

The counties of Pictou, Antigonish and Guysborough, under the guidance of the regional home care coordinator, through six entry agencies, are delivering quality services to seniors, the disabled and families at risk.

The high level of cooperation between the departments of Community Services, Health and Fitness, and Housing and the local homemaker agencies and coordinated home care advisory committees is instrumental in ensuring the effective implementation of this program.

Homes for Special Care

Nine Homes for Special Care, with a total licensed capacity of 618 beds, are located within Pictou County. The larger facilities are Glen Haven Manor in New Glasgow, Valley View Villa in Riverton, and Edward Mortimer Place and the I.O.O.F. Home, both in Pictou. The sole adult residential care facility is located in Riverton, and the two residential care facilities are Sunset Haven in New Glasgow and Shady Oaks Rest Home in Union Centre. Two Group Homes are under the management of Highland Residential Community Services in Pictou County: one on Temperance Street, New Glasgow, and the other on Foord Street, Stellarton.

A total of 451 residents in these Homes for Special Care were subsidized with public funding as of March 31, 1990.

The field assessment officer for Homes for Special Care is located in the North Shore Regional Office and is responsible for all aspects of licensing and for the classification of residents from hospitals to Homes for Special Care in both the North Shore and Central regions.

Family Court, New Glasgow

James F. Hahnen, Casework Supervisor

A staff of 12 under the direction of the casework supervisor provide enforcement, youth services and clerical support services to the Family Court. This includes the new intake social worker position.

The Family Court, which hears all actions brought before it under the Family Maintenance Act, the Young Offenders Act, the Children's Services Act and the Infants' Custody Act, experienced substantial growth in fiscal 1989/90. A total of 1,253 enforcement cases were registered at the Court during the year. About $1,867,365 was collected through the enforcement program within Pictou County during fiscal 1989/90.

Children's Aid Society of Pictou County

Cyril Reddy, Executive Director
Judy Zinck, Casework Supervisor

The Children's Aid Society of Pictou County, in its seventy-sixth year of operation, again experienced a substantial increase in workload. The Society, through its staff and board of directors, is enlarging and reinforcing its traditional programs and developing new services to meet the needs of present-day society.

Our resources were utilized to their capacity as we carried out our legislated mandate under the Children's Services Act in an effective and compassionate manner. The following services are provided through our agency:

- Protection Services
- services to children in care
- Municipal Social Services (Town of New Glasgow)
- Adoption Services
- single-parent program
- foster home program
- family skills program, and
- assessment services.

Protection Services

The seven field staff attached to the protection program responded to 304 referrals relating to suspected child abuse or neglect, a 25% increase over the previous year. An additional 106 requests were made for the Society's services, including home studies, adoption inquiries, custody reports, self-referrals and reports required by the Family Benefits program. Twenty-one children were taken into the care of the agency, and 26 received necessary services through the voluntary care program until they could be returned to their homes.

Services to Children in Care

The agency had 61 children in its care and custody as of March 31, 1990. More than 75% of our children are over 12 years of age, which clearly dictates the need for increased services to our adolescents.

The number of adolescents who referred themselves to our agency and requested placement outside their natural homes increased to 43 last year.

Municipal Social Services (Town of New Glasgow)

On the basis of a contractual agreement with the Town of New Glasgow, the Society is responsible for the delivery of the town's Municipal Social Services program. The staff attached to this program provided financial assistance to an average caseload of 227 persons per month at a cost of $741,000. The 104 residents of the Town of New Glasgow who reside in Homes for Special Care were maintained at an annual cost of $1,162,000. The staff assigned to this program provide quality service and are most cooperative with our child welfare staff in resolving problems that relate to mutual clients.

Adoption Services

Our adoption program experienced an extremely busy year, with 12 children being placed for adoption. The agency was also involved with 35 private adoptions and received nine inquiries related to agency adoptions.

Single Parent Program

Many single parents initially consider placing their children for adoption. However, with increased support services, more are choosing to keep their babies after the children are born. The agency ensures that single parents are aware of all options available to them and assists them with their plans for their children.

Foster Home Program

The foster home program remains our number one placement resource. About 60% of our foster homes are located in the rural areas, and 40% are within the five towns in Pictou County. Many long-term and new foster parents have committed themselves to ensuring that children in need are provided with quality homes. The manner in which our foster parents have responded in emergency and difficult situations is appreciated by all concerned.

Recruitment of new foster parents and increasing the skills of our present foster parents is an ongoing process. The agency received 19 inquiries from prospective foster parents during the last year and presently has an inventory of 74 active foster homes.

Family Skills Program

Our two life skills workers have had a very busy year with caseloads of 16-20 families each month. The need for this program is becoming increasingly evident as more and more referrals are being received from the community.

The family skills workers have devised an intensive parenting program which is time consuming, but the results have been most positive. About 60% of their caseload are single parents who require assistance in areas such as budgeting, food preparation and parenting skills. Interaction with other resources in the community has been a priority and many speaking engagements have provided the community with knowledge of the workers' role.

Adolescent Assessment Centre

Hilary Amit, Director

The development, construction and opening of Nova Scotia's first adolescent assessment centre on November 10, 1989, was a major highlight during the past year. This awesome task was achieved through the commitment and expertise of the board of directors, the Department of Community Services, the people of Pictou County and a staff willing to accept a major role in this new initiative.

The centre is at full capacity with a growing waiting list. The staff, under the guidance of their director, are providing comprehensive assessments, which are most helpful to referring agencies in establishing treatment plans for children in their care. All referring agencies from within and outside our designated area are pleased with the results being achieved.

Antigonish District Office

L.A. Mills, District Supervisor

The Antigonish District Office of the Department of Community Services is located on James Street, Antigonish, and provides departmental services to residents in Antigonish County and the Municipality of the District of St. Mary's. The geographical area served by the office is located in the eastern part of northern Nova Scotia and has a population of 23,000.

Family Benefits

The Family Benefits caseload in the area served by the office as of March 31, 1990, was 497. This service is available to disabled people, disabled people with dependent children, people with dependent children, and foster parents. The Family Benefits worker is also responsible for interpreting emergency or long-term housing projects to clients, and works closely with Community Services program personnel.

Municipal Social Assistance

The municipal social assistance program is delivered on a contractual basis for the three municipal units (the Town of Antigonish, Antigonish County and the Municipality of the District of St. Mary's) by employees of the Department of Community Services. Two social service workers and a teaching homemaker under the direction of the casework supervisor deliver a quality service.

In-Home Support Program

Most senior citizens and disabled persons would rather remain in their own homes than enter Homes for Special Care. To facilitate this wish, a program has been developed to provide those persons who qualify with financial assistance. The assistance is granted where it can be demonstrated to be necessary to enable the recipient to remain in his or her own home and modestly enhance his or her lifestyle.

Coordinated Home Care Program

The Coordinated Home Care Program was formally implemented within the jurisdiction of the Antigonish District Office on March 20, 1989.

Rehabilitation Services

Rehabilitation Services are provided to residents of the Antigonish District Office area through the North Shore Regional Office in New Glasgow.

Day Care

A designated employee in the Antigonish District Office provides licensing services for day care centres, and all applications for subsidized day care are handled by personnel at the district office.

Homes for Special Care

Two Homes for Special Care are located in the Town of Antigonish, and one is located in the Village of Sherbrooke. The total capacity of these three homes is 185 guests, many of of whom are financially supported through the Municipal Social Services Program.

Family Court, Antigonish

The enforcement services attached to the Family Court for Antigonish and Guysborough counties were decentralized to the Antigonish District Office in June 1988. This service is now more accessible for those attending the Family Court.

Youth Court and community services are provided by one Youth Court worker, who serves both Antigonish and Guysborough counties. Service is provided to children under 16 years of age who have been charged and found guilty of an offence.

Guysborough District Office

Harold M. Roberts, District Supervisor

The Guysborough District Office of the Department of Community Services provides services to the Municipality of the District of Guysborough, the Town of Mulgrave and Town of Canso. The office is located in the Chedabucto Centre, just outside the Village of Guysborough. The Guysborough District Office was established in the fall of 1977.

Family and Children's Services

Two caseworkers provide child welfare services to families and children, including:

- child protection services
- counselling to unmarried mothers and single parents
- family support and related counselling services
- adoption services, including placement of children for adoption
- recruitment and assessment of foster homes
- supervision for children committed to the care and custody of the Minister
- provisions for the temporary removal of children (voluntary care)
- preparation of custody reports as requested by the Family Court

- licensing of day care facilities in the area and assessing all day care centres each year
- completion of day care subsidy applications
- planning and preparation for dispersion of the Christmas Daddies Fund
- arrangements of some summer camping programs at Camp Canso, Glasgow Head, Guysborough County, and
- carrying out prescribed adult protection services as outlined under the provisions of the Adult Protection Act.

A family skills worker provides assistance to protection families and teaches in the areas of nutrition, child care, budgeting and household management. This service began in February 1989.

Family Benefits

The Family Benefits Program provides services to Family Benefits recipients in the Municipality of the District of Guysborough and the towns of Mulgrave and Canso. The service provides financial assistance, usually of a prolonged nature, to disabled individuals; disabled fathers and/or disabled mothers with dependent children; unmarried mothers and fathers with dependent children; deserted mothers or fathers with dependent children; foster parents; and aged people.

The worker in this program also handles all home improvement requests from recipients in the program. Assistance is also provided to applicants under the Senior Citizens Financial Aid Programs.

Municipal Social Services Program

Municipal Social Services has two workers, one permanent and one casual, serving on contractual agreements with three municipal units in the county. The workers administer short-term financial assistance to individuals determined to be in need in the Municipality of the District of Guysborough and the towns of Canso and Mulgrave. The service provides for people seeking placement in a community residence program or admission to a Home for Special Care. The Municipality of the District of Guysborough has a 50-bed Home for Special Care, Milford Haven, situated in the Village of Guysborough. This facility opened in October 1988.

The Town of Canso has a new 15-bed Home for Special Care, Seaside Manor, which opened in July 1989.

The In-Home Support Program offers financial assistance to seniors and disabled individuals wishing to remain in their home with support from a relative, as an alternative to placement in a Home for Special Care.

Coordinated Home Care Program

Homemakers provide assistance and support to elderly and disabled citizens. A working supervisor/coordinator and seven homemakers, one part-time homemaker and one home care assessor work out of the Old Guysborough Memorial Hospital Building to provide service to the Municipality of the District of Guysborough. The service continues to teach parenting skills, budgeting, nutritional needs and household management to families who need assistance. The caseload is primarily geared to the needs of seniors and the disabled.

The Town of Mulgrave has one working supervisor, one homemaker, and a home handy person. The Town of Canso has a working supervisor, one homemaker, one part-time homemaker and a home handy person. The Coordinated Home Care Program was introduced to Guysborough County and the towns of Mulgrave and Canso on February 20, 1989. Access to the program is through a single entry point in each community homemaker agency. Coordinated Home Care will utilize a multidisciplinary assessment procedure that involves bringing together community services to decide what help a person will need. Joint assessments will be coordinated by a community health nurse assessor and a homemaker agency social assessor. The service has been effective in improving the quality of life in Guysborough County.

Family Court, Guysborough

Family Court is held in Guysborough every second Thursday by a circuit judge from New Glasgow. The Family Court hears all actions under the Family Maintenance Act, Children's Services Act, Young Offenders Act and certain sections of the Criminal Code of Canada. The Family Court officer is involved in the enforcement of many statutes over which the Family Court has jurisdiction. The enforcement program was established at the office in November 1982.

Central Regional Office

Harvey J. MacArthur, M.S.W., Regional Administrator

The Central Region of the Department of Community Services includes the counties of Cumberland and Colchester, which together have a population of 78,455.

The Central Regional Office, located at 58 Willow Street, Truro, is under the direction of the regional administrator, who is responsible for the overall delivery of services throughout the region. The staff of 48 provides, through a joint agreement between the Department of Community Services and the Children's Aid Society and Family Services of Colchester, the various community services to the 44,000 residents of Colchester County.

Family Benefits Program

The 1989/90 fiscal year was the first full year of operation of the decentralized Family Benefits Program. Staff and clients in particular are benefiting from the reduction in processing time of the necessary data, which results in better service. On average there are 2,550 Family Benefits recipients in the region.

Rehabilitation Services

Rehabilitation Services offers vocational planning and counselling services for disabled Nova Scotians who are 16 years of age or older. There are two field staff in the region, who concentrate on interviewing clients concerning their options and suitability for training and set in place the necessary financial supports for clients ready for training. They also concentrate on locating employment and training opportunities for their clients.

The region is served by a field staff person who provides career planning services to single parents who are in receipt of provincial Family Benefits. This staff person covers two regions—Central and North Shore—and works in close liaison with other community services.

Adult Protection Services

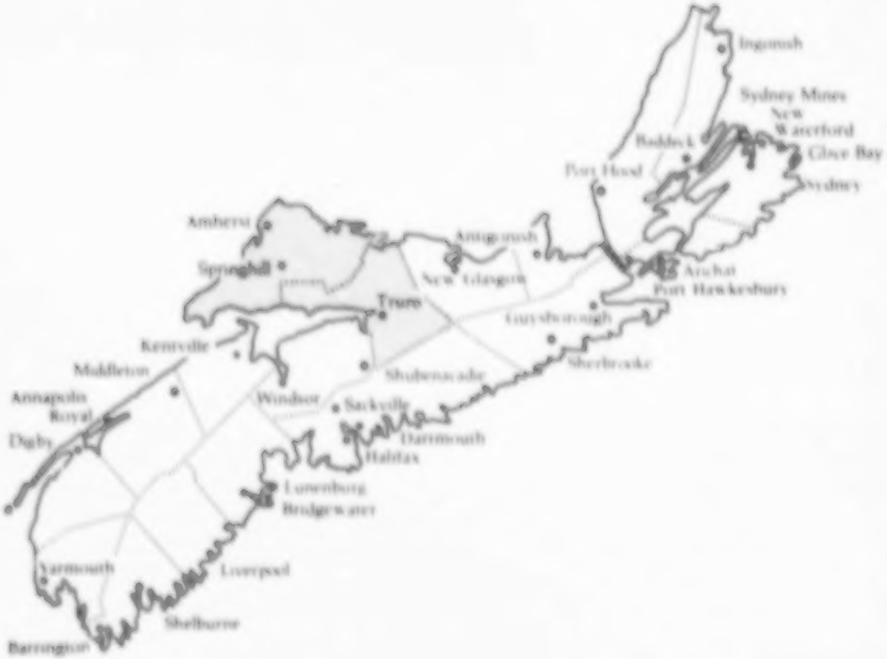
The Central Regional Office continues to conduct intake, assessments and investigations of all referrals in Colchester County. This past year the program service was enhanced with the appointment of a full-time field staff person who can assume duties in ongoing cases investigated by staff designates. The number of cases during fiscal 1989/90 was 48.

Social Assistance Recipients (SARs) Program

The SARs Program helps social assistance participants increase their employability through training and work experience. Training is provided through courses, life skills, job search techniques and on-the-job training. Work experience is provided through host employers from the public and private sectors.

Regional Offices

Central Region


Ingonish
Sydney Mines
New Waterford
Baddeck
Glace Bay
Port Hood
Sydney
Amherst
Antigonish
Springhill
New Glasgow
Arichat
Port Hawkesbury
Truro
Guysborough
Kentville
Sherbrooke
Middleton
Shubenacadie
Annapolis Royal
Windsor
Sackville
Digby
Dartmouth
Halifax
Lunenburg
Bridgewater
Yarmouth
Liverpool
Shelburne
Barrington

OFFICES

Central Regional Office — Truro
Cumberland District Office — Amherst
Springhill Sub-office — Springhill
Family Court — Amherst
Truro (circuit)
Shubenacadie (circuit)

The 1989/90 fiscal year saw the completion of two more SARs programs. The programs included participants from the towns of Truro and Stewiacke and the Municipality of Colchester. Forty-five people started in these two programs. To date 18 of the participants (40%) are employed, five (11%) have been relocated, 12 (27%) are in receipt of unemployment insurance benefits, three (7%) are in other training, two (4%) are unknown and five (11%) returned to social assistance.

Coordinated Home Care Program

Coordinated Home Care was introduced in Colchester County in September 1988 and in Cumberland County in March 1989. The entry agency for these services in both counties is the homemaker agency sponsored by the children's aid and family services agency in each county. Coordinated Home Care services are based on the recommendation of an individual client assessment which determines the service, or combination of services the client requires, e.g., homemaker services, home nursing, home repairs, snow removal and volunteer programs such as Meals on Wheels. Eighty-five percent of the clientele are seniors. The demand for service continues to increase and the total regional caseload for the program as of March 31, 1990, was 876.

Family Court, Truro and Shubenacadie

In December 1989 the Family Court was relocated to the Provincial Court Building at 540 Prince Street, Truro. At this time the occupied space is temporary, pending the completion of total renovations. This complex will accommodate both the provincial and family courts.

The Shubenacadie Court is undergoing similar renovations which will provide more adequate space for both the provincial and family courts.

On October 16, 1989, Her Honour Judge Corinne E. Sparks relocated to the Family Court in Halifax. While awaiting the appointment of a resident Judge, the Court is presided over by Judges from surrounding counties.

The Court continues to be busy, as indicated by the following year-end statistics: new files for maintenance, children's services and adult protection totalled 324, up 31 from the previous year; active orders totalled 707, up 59 from the previous year; collections were $966,876, up $116,882 from the previous year; the collection rate for the year was 84% (low month 75%, high month 92%); new files for young offenders were 34; and the young offender caseload was 32 (two females, 30 males).

The Youth Court worker is very active in the development of the A.L.I.V.E. program for adolescents. At year-end, the youth worker was actively involved with two groups: one for five boys and one for six girls.

The Alternate Measures Program continued to be a viable resource, as 84 youths were involved and 65 youth successfully completed the program. The remainder of the youth are still involved. The non-recidivism rate is 90%.

Children's Aid Society and Family Services of Colchester County

Harvey J. MacArthur, M.S.W., Executive Director

The Children's Aid Society and Family Services of Colchester County is located at 58 Willow Street, Truro. In 1989 the agency completed its seventy-fifth year of service. The Society is fortunate in that it continues to have a very active and supportive board of directors from the Colchester area, insuring extensive community representation.

The agency is responsible to the Minister of Community Services for the provision of the following services:

- Protection Services
- supervision of children committed to the legal care of the Society by the Court, and children placed in care
- licensing and supervision of foster homes
- adoption services
- services to unwed parents
- custody reports
- Municipal Social Services to the towns of Truro and Stewiacke, including approval and financial assistance for admission to Homes for Special Care
- Homemaker Services, and
- family counselling services.

Within the protection program, an additional family skills worker has been added. The role of these two workers is to work directly with protection families in their homes, teaching and providing guidance in the areas of parental skills, homemaking skills, life skills, budgeting and nutritional skills. The family skills workers usually become involved with families before the family is in a crisis situation. Therefore these positions play a very important preventive role and will greatly enhance our child welfare services.

The number of children in the legal care of our agency continues to remain substantially low as compared to seven years ago (in 1983 there were 89 children and in 1990 there are 31 children in legal care). Twenty-two of our 31 children in care are placed in foster homes, which continue to be our most important resource in lieu of placement within their own families.

A total of 323 new intakes on families, along with 40 reopened cases were referred to the agency for protection services; 66% were closed at intake, either by help given or referral to other support systems within our agency or the community at large. The remaining one-third of the referrals became part of our protection caseload.

This year marked the completion of the first stage of the computer-based children's services information system. Thanks to our staff, under the capable guidance of Mrs. Margaret AuCoin, we now have all of our children services case files on computer. This provides for ease of access for necessary information, goal planning for our clients, and storage of information for research and trends to enable us to better plan our services. The second and final stage, involving necessary financial support systems, is now in progress.

The Parent Counsellors Program was approved as of January 1, 1990. Preparations are being made for the provision of specialized services to children with behaviour problems beyond the control of normal resources.

An additional protection worker was approved to assist in the provision of intake services and to work with Native families who do not reside on the Reserve.

Our annual in-service day was held in February and our board of directors once again assumed the responsibility of manning the phones while the staff was away. The staff really appreciates this day and finds it most worthwhile. They also feel that they must have a special board of directors if it is willing to take on such a responsibility.

Municipal Social Services

The Children's Aid Society and Family Services of Colchester County, through a contract with the Town of Truro, is responsible for the administration of financial assistance and the services related to the municipal social assistance program to citizens residing within the boundaries of Truro.

The provincial Social Assistance Act (Part 11) authorizes the municipal level of government to provide financial assistance on a cost-shared basis to people in need for a short time or those who require supplementation to an income that is insufficient to meet their needs.

Municipal social assistance is calculated on a budget deficit system; that is, payments are calculated by totalling the costs of basic items such as food, clothing, shelter, fuel, utilities, household supplies and personal requirements, and then deducting from that total any financial resources the applicant might have. Items of special need may also be included (drugs for example). The municipal assistance program may, in addition, grant emergency assistance to cover urgent and immediate needs.

The Act provides for the payment of maintenance costs on behalf of residents in Homes for Special Care.

The municipal social assistance program for the Town of Truro is delivered by a staff of three Municipal Social Services workers and one full-time clerical staff member.

Coordinated Home Care Program

The homemaker agency of the Children's Aid Society and Family Services of Colchester County is the designated entry point in Colchester County for the Coordinated Home Care Program. Through this program, it is possible for the elderly, the disabled, or young families at risk to receive nursing and/or homemaker services and to be referred to housing, Meals on Wheels or other volunteer services in our area. The homemaker agency follows up on referrals, usually with a joint home assessment done by a social and health assessor. Goals are then set for the client, and a plan for service is put in place.

The Coordinated Home Care Program for Colchester County presently employs one full-time coordinator, one full-time social assessor, one part-time social assessor, one full-time intake worker/bookkeeper, 17 full-time homemakers and two part-time homemakers. The success of this program is indicated by the number of active cases as of March 31, 1990.

Job Orientation and Motivation

Job Orientation and Motivation is an Outreach Project federally funded by Canada Employment and Immigration and employs two workers. The project is co-sponsored by the Children's Aid and Family Services of Colchester and Parents Without Partners of the Truro area.

This project is employment oriented; that is, the long-term goal of clients is to become an active part of the work force. The objectives of the project are to decrease the number of single-parent women relying on assistance and to improve the job capabilities of those who are employed below their potential. Of the clients the project dealt with over the past year, 40 have secured full-time employment and 40 are attending or have completed training programs. One client is attending a community service workers' course in New Glasgow, two clients have graduated from the Nova Scotia Agricultural College, and four clients will graduate from Success Business College. Three former clients are graduating from the Nova Scotia Teachers College in June 1990, and 20 clients have attended G.E.D. upgrading classes and are now awaiting their results. Two clients have enrolled in high school for September 1990, and one client is enrolled at Mount Saint Vincent University for fall 1990.

In March 1990 the project received approval of a three-year contract renewal from Canada Employment and Immigration.

Cumberland District Office

Don Russell, M.S.W., District Supervisor

The Cumberland District Office provides service throughout Cumberland County. The District Office is located at 24 Crescent Avenue in Amherst, in the Family Service Centre Building. It is operated on a joint service basis with Family and Children's Services of Cumberland County. A combined staff of 26 provide the services outlined below.

Family Benefits Program

Under this program, long-term assistance is provided to disabled individuals, persons with dependent children, or foster parents. Assistance is also provided to applicants under the Senior Citizens Financial Aid Programs, involving Property Tax Rebate, Rental Assistance, and Seniors' Special Assistance. Family Benefits in Cumberland County now operates on a decentralized basis out of New Glasgow and is linked by a computerized information system.

Rehabilitation Services

Rehabilitation counselling and assessment services are provided to people over the age of 16 who, because of physical, psychological or social handicaps, need assistance to improve their occupational skills with the goal of eventual employment and self-sufficiency. Rehabilitation counselling services are also offered to single parents.

Community Services Program

Operated as a district sub-office in the Municipal Provincial Building in the Town of Springhill, Community Services provides service to individuals throughout the county with special housing needs.

Day Care Subsidization and Licensing

Family Benefits staff members process all applications for day care subsidization, supervise licensing procedures for new day care centres, and conduct a yearly assessment of all existing day care centres.

Adult Protection Services

An investigation is conducted upon receipt of a complaint that an adult is a victim of abuse or is incapable of protecting himself, as outlined in the provincial Adult Protection Act. Existing community services are used to provide assistance where necessary. Five designates authorized by the Minister carry out the services to be provided under the Adult Protection Act in Cumberland County.

Municipal Social Services Program

The Municipal Social Services Program provides short-term financial assistance to people in need. Assistance is also given to individuals who require placement in a Home for Special Care, including Nursing Homes and homes for the disabled.

Municipal Social Services for the Town of Amherst are provided from the Family Service Centre. The towns of Springhill and Oxford and the Municipality of Cumberland County provide this service from their respective offices. The Town of Parrsboro operates under contract with the County of Cumberland for this service.

Family Court, Amherst

The Province of Nova Scotia operates a Family Court for Cumberland County from an office located at 16 Church Street in Amherst. The Court has a staff of seven, in addition to the Judge, who hear cases each day of the week. The Court has jurisdiction in family matters, including maintenance, child protection and custody. It also acts as a Youth Court for children from ages 12 to 15 charged with offences under the Young Offenders Act (Canada) or provincial statutes.

Family and Children's Services of Cumberland County

Don Russell, M.S.W., Executive Director

This agency, located at 24 Crescent Avenue in Amherst, provides child welfare services and services to families throughout Cumberland County. This community-based, private, non-profit agency provides the following services:

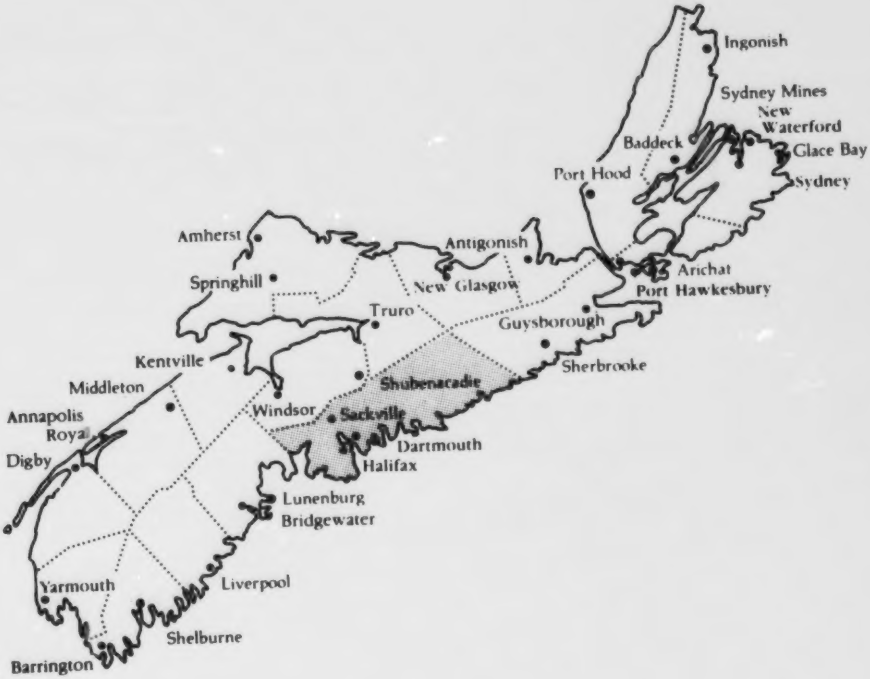
- child protection services
- service to single parents
- placement of children for adoption
- foster home care for children committed to the care of the agency and those admitted to care on a voluntary basis
- family counselling and individual counselling
- family skills counselling for those who require teaching homemaker services, and
- residential care for six teenage boys or girls in a Group Home.

Coordinated Home Care

The Department of Community Services sponsors a home care program for seniors living in their own residences. This program involves a homemaker service provided by Family and Children's Services of Cumberland, home nursing provided by the provincial Department of Health and Fitness and housing assistance through the provincial Department of Housing. Access to any service under the Coordinated Home Care Program is through the homemaker agency at 24 Crescent Avenue in Amherst, toll-free telephone number 667-0870.

Regional Offices

Halifax Region


Ingonish
Sydney Mines
New Waterford
Glace Bay
Sydney
Baddeck
Port Hood
Amherst
Antigonish
Arichat
Port Hawkesbury
Springhill
New Glasgow
Truro
Guysborough
Sherbrooke
Kentville
Shubenacadie
Middleton
Windsor
Sackville
Annapolis Royal
Dartmouth
Halifax
Digby
Lunenburg
Bridgewater
Yarmouth
Liverpool
Shelburne
Barrington

OFFICES

Halifax Regional Office — Halifax
Dartmouth District Office — Dartmouth
Sackville District Office — Sackville
Family Court — Halifax
Dartmouth

Halifax Regional Office

Joan M. MacKinnon, M.S.W., Regional Administrator

The Halifax Regional Office is located at the Metro One Building, 6061 Young Street, Halifax. From this office the regional administrator directs service delivery for the region including specific direct committee tasks, e.g., the Regional Rate-Setting Committee, Halifax Region. This committee, of which the regional administrator is chairman, sets the per diem rates in 36 Homes for Special Care in the region. The regional administrator also acts as co-chairman of the liaison committee with CEIC on the Agreement to Enhance the Employability of Social Assistance Recipients initiative.

Programs and services that operate from the Halifax Regional Office include Family Benefits, Day Care Services, career counselling for single parents, the In-Home Support Program and specialized foster home placement for mentally handicapped children, vocational assessment, Adult Protection and Coordinated Home Care.

Family Benefits Program

The Family Benefits Program is offered to the cities of Halifax and Dartmouth and to the Municipality of the County of Halifax. Under the direction of a regional field supervisor, 15 caseworkers and one term worker process new applications and determine ongoing eligibility yearly for 6,000 individuals and families who receive Family Benefits. Approximately $3.4 million is paid out monthly in benefits to clients in the region. A supervisor, two chief clerks, an applications clerk, a data entry clerk and three support staff are responsible for all decision-making functions vis-à-vis payments and for the flow of information from the office to the client and back.

Day Care Services

Two staff members assess parent financial eligibility for subsidized day care.

Career Counselling Services

The career counselling program for single parents has two field staff working from the regional office and a part-time staff person funded through Halifax City Social Services. They concentrate on interviewing clients concerning their options and suitability for training and set in place the necessary financial supports for clients who are ready to participate in training. They serve on the local liaison committee with CEIC, which helps select suitable projects for social assistance recipients. Each of the three counsellors has a contact with one of the three municipalities in the metro area and each contacts these individuals for referrals to SARs projects. This ensures that both Family Benefits clients and clients on municipal social assistance receive opportunities for training and future employment.

This year two additional staff were hired to assist in developing an inventory of clients, their needs and interests in terms of employment. The two have worked hard at getting to know the social assistance recipients better, and at developing new strategies to create better awareness of options available to them for employment and training and to help both to understand and solve problems related to employment.

In-Home Support and Foster Care for Handicapped Children

One worker assesses family needs for financial help for handicapped children. The In-Home Support Program allows assistance with personal care needs, special needs, respite and prosthetic devices. Currently, more than 100 families receive assistance. Parents are opting for this help and fewer requests are being made for foster care for handicapped children.

Adult Protection

Two staff workers in the Halifax Region respond to referrals related to Adult Protection. Adults who are disabled to the point where they are unable to protect themselves from abuse by another adult qualify for help under the Adult Protection Act. Most respond to services offered; however, there has been a surprising increase in the number of cases where Court intervention is required. If the abused individual owns the home, the Court may have an intervention order placed against the abuser requiring the abuser to refrain from entering the premises. If adults are incompetent and refuse services, it may be necessary for their protection to have them placed in a Nursing Home.

Coordinated Home Care

The entry agencies for Coordinated Home Care in the cities of Halifax and Dartmouth are the Community Care Services offices of Halifax City Social Services and Dartmouth City Social Services. Halifax County Homemakers is the entry agency for the County of Halifax. Through this program, it is possible for the elderly, the disabled or a young family at risk to receive nursing or homemaker services and to be referred for housing, Meals on Wheels, or follow-up referrals, usually with a joint home assessment done by a social and a health assessor. Goals are then set for the client, and a plan for service is put in place. A Cabinet committee composed of the ministers of Health and Fitness, Housing, Municipal Affairs, Community Services and the Senior Citizens' Secretariat is responsible for the implementation of the program, and the departments of Community Services and Health and Fitness have the lead roles in service, delivery, and policy formulation.

Family Court, Halifax-Dartmouth

Calvin Bungay, Casework Supervisor

The Halifax Family Court is located in the old Richmond Street School on Acadia Street, and the Dartmouth Court is located at Queen's Square. Four Judges in Halifax and two in Dartmouth hear cases under the following statutes:

- Family Maintenance Act
- Maintenance Orders Enforcement Act
- Children's Services Act
- Infants' Custody Act
- Young Offenders Act
- Young Persons Summary Proceedings Act
- Education Act
- Court Protection Act
- Divorce Act
- Criminal Code offenses dealing with husband and wife and parent and child (Section 236-Common Assault, and Section 810-Threat.)

Counselling Section

Caseworkers, acting as youth workers and after-care officers, provide supervision and counselling services to children who come into conflict with the law. Community Diversion projects and Community Service projects as restitution are popular alternatives in the rehabilitation of young offenders. Assistance is also rendered to families of the children where appropriate. One staff person in each Court provides intake, assessment and referral services to all clients who come to the Court.

Enforcement Section

This section is an integral part of the Family Court operation and is responsible for all payments made to the Court with respect to Court orders and fines. It forwards payment to recipients and maintains the overall accounting system. The Dartmouth Court is now computerized for accounting purposes.

Children's Aid Society of Halifax

Marilyn R. Peers, R.S.W., Executive Director
Gail MacDougall, R.S.W., Coordinator of Resource Services
Barrie MacFarlane, R.S.W., Coordinator of Program Services
Roger Godin, R.S.W., Unit Director
Barbara Williams, R.S.W., Unit Director
Donelda MacDonald, R.S.W., Unit Director

Family Care Services

Family Care Services is a specialized child welfare service that offers help on behalf of any child considered or found to be neglected, abused or exploited. The focus is to help parents give care that meets their child's needs, thus protecting the child from further neglect or abuse and promoting the child's well-being. Family care workers also provide supportive assistance to single, pregnant women before and after the birth of their child.

Child Care Services

Child Care Services provides for the care of children and youth who are unable to return to the care of their parents, for whom the stresses of parenting are too great. Children who require placement away from their own families are cared for primarily by foster parents. The agency operates Genesis House, a staffed Group Home that provides care for eight adolescents. These youth are assisted by staff to handle the complexities of their relationships in the home and community. Older youth have moved into independent living situations with the goal of continuing their education and training and becoming self-supporting. The Annual Achievement Awards provided through the financial support of the public have since 1981 assisted more than 35 of these young people who have demonstrated exceptional academic and personal achievement. The agency has 158 children and youth in permanent care.

Adoption Services

Adoption Services are provided for children who cannot be raised by their natural parents and need and can benefit from new and permanent family ties established through legal adoption. In this way they are able to become members of a family that can give them the love, care, protection and opportunities essential for their healthy personal growth and development. Twenty-one were placed in adoption homes in 1989-90.

Foster Care Services

Foster Care Services provides substitute family care for a planned period of time for a child when his or her own family cannot provide care for a temporary or extended period, and when adoption is either not yet possible or not desired. A number of foster parents who have had a child in care for several years or more have made a commitment to their foster child to live permanently as part of their family. The agency has 89 foster homes in this program.

Dartmouth District Office

Duncan K. Rosnok, District Supervisor

The Dartmouth District Office is located in the Professional Centre at 277 Pleasant Street, Suites 100 and 205, Dartmouth.

Rehabilitation Services

The Rehabilitation Services Program provides services to clients in the City of Halifax, the City of Dartmouth and the County of Halifax with the exception of the Bedford-Sackville area, which is covered by a rehabilitation counsellor in the Sackville District Office.

Three rehabilitation counsellors provide vocational rehabilitation services to individuals with physical, mental or emotional disabilities who are at least 16 or older. These services include medical, social and vocational assessments; vocational counselling; and the services relating to physical restoration and vocational training. The primary objective is to enable the disabled individual to obtain gainful employment. From April 1, 1989, to March 31, 1990, some 235 referrals were received, 183 new cases were opened, 184 clients were approved for training and 32 people found jobs.

Family and Children's Services

The Family and Children's Services Program serves the City of Dartmouth and the County of Halifax with the exception of the area serviced by the Sackville District Office (Bedford-Sackville and Halifax County West).

The Single Parent Program comprises three single-parent workers and one case aide. They are responsible for providing counselling and supportive services to single parents to help them plan for their children and themselves before and after the birth, and to help them follow through with their plans. The workers arrange accommodations, financial support and medical care; provide information about legal rights, childbirth and alternatives open to the mother concerning her child's future; provide counselling to birth parents considering third party adoptions; provide temporary care for a child awaiting adoption placement; provide temporary care to give the mother time to make suitable plans to keep her child; and provide respite care to the single parent for her child. The goal of the Single Parent Program is to assure that the needs of both the parent and the child are met and to help each mother arrive at the plan of choice for her child. During fiscal 1989/90, service was provided to 286 single parents, of which 124 were referrals received to the program during this period of time.

The Foster Home Program has two social workers with B.S.W. qualifications. The program is responsible for recruitment, orientation, assessment and approving foster families for placements of children taken into care at the Dartmouth and Sackville district offices.

The workers provide supervision and support for foster families and prepare and present orientation programs. The Orientation Training Program for new foster parents is presented through six group sessions over a six-week period. Workers in this program also participate in weekly permanency planning and adoption planning meetings for children in care. They provide liaison between foster parents and the agency, and they are also active in the local foster family association meetings. At the end of the fiscal year, 152 homes were in use (110 were special foster homes) and the number of homes approved totalled 183.

Social service workers provide agency and private adoption services. The two agency adoption workers are responsible for the City of Dartmouth and Halifax County. They provide assessments of prospective adoption families for placement of children for adoption with a specific emphasis on the placements of children with special needs. The adoption program also offers pre-adoption orientation meetings and post-adoption services. Fourteen children were placed during the past fiscal year.

The private adoption program has a broad jurisdiction. This service is available to all areas of Halifax County, including the cities of Dartmouth and Halifax and the Town of Bedford. The private adoption program carried forward 99 cases from the previous year, 119 new cases were added and 121 cases were completed or closed, leaving an active caseload of 97. In addition, four international adoptions are in process.

The Children in Care Program employs three social service workers and one social worker, and a social service worker in the capacity of a case aide. They are responsible for 141 children in the care and custody of the Minister of Community Services as of March 31, 1990. The majority of children represented in the 141 are age 13 or older. Therefore these workers are primarily involved with problems and resources related to adolescents. The goal of this program is to locate, secure and maintain adequate facilities and resources for the children in care through a foster family placement, adoption home, group facility or independent living situation. The workers must always take into consideration the best interests of the children and their long-term goals.

Independence Home, a facility providing an independent living situation for four girls, is supervised through the Children in Care Program at the Dartmouth District Office. Independence Home is staffed by two volunteers and is available to all girls 16 or older in the care of the Minister or other child welfare agencies in the province. The goal of the facility is to maintain girls who are completing their education or involved in primary job placements. The Independence Home program supports and directs residents towards basic skills that will assist them towards meeting their individual needs in the community.

The Protection Program is organized to receive reports of child abuse and neglect from the community it services. It is organized into three separate, functional units: Intake, Family Services, and Child Care.

The Intake Unit consists of four social workers who investigate all reports of child abuse and neglect received from the community. During the investigation, they determine if children are in need of protection. They will also assist families, if required, to obtain resources and services necessary to stabilize the family situation. It may be determined that ongoing monitoring and support is required by the Protection Program. These cases are then transferred to the Family Services Unit. A total of 810 intakes were received from April 1, 1989, to March 31, 1990.

The Family Services Unit consists of seven social workers and is designed to work with families over a longer period of time, from a few months to a few years. These are usually families that have multiple problems and require supervision, support and constant motivation to accept and use community rehabilitation services. During 1989-90 the caseload of the Family Services Unit increased significantly because of an increased number of referrals to the Protection Program. Two social workers are responsible for delivering child protection services on the Eastern Shore of Halifax County. The person responsible for the eastern end of the district works from a sub-office in Sheet Harbour.

The Child Care Unit comprises two full-time social workers who work with all children placed in foster care by a social worker doing either intake or family services work. A large percentage of the children are voluntarily admitted to care.

There is a provision for a family skills worker to be attached to the Protection Program who would be available to the other Family and Children's Services programs in the Dartmouth District Office. His or her responsibility will be to help the referred families to maintain a daily household routine as closely as possible; and to assist families in their individual needs for affection, attention and acceptance (i.e., in the areas of physical care, nutrition, health care, budgeting, etc.)

Three case aides are responsible for transporting children in care to and from appointments, visits, foster home placements, shopping, etc., and for completing social histories of applicants for admission to the mentally handicapped children's program. The case aides are also responsible for carrying out certain administrative tasks as designated by the district or casework supervisor.

During 1989-90 the Dartmouth District Office provided field placements for three students from the Maritime School of Social Work: one student in the adoption program and two students in the Protection Program.

Sackville District Office

Graeme M. Fraser, M.S.W., District Supervisor

The Sackville District Office is located at the Cobequid Multi Service Centre, 70 Memory Lane, Lower Sackville. This office first was established in Sackville in 1975. As one of the original agencies making up the Cobequid Multi Service Centre, it moved into the centre when it opened 10 years ago. In the intervening time, both this office and the centre have experienced remarkable growth. As a result of dramatically increased service demands, the present staff complement of the Community Services office, at 22.5, is more than triple what it was a decade ago.

Family and Children's Services

The Family and Children's Services program involves the investigation of referrals regarding children under 16 who are alleged to be abused or neglected, counselling and support to families experiencing difficulty in parenting with a view to the prevention or alleviation of abuse and neglect, and placement and supervision of children in the care of the agency either on a temporary or a permanent basis.

During the past year approximately 560 new referrals were made. After several years of dramatic increases, this represents modest growth.

As is the pattern across the province, the number of children in permanent care and custody declined slightly, to 35. At any given time, a small number of children are in the care of the Department pending a court decision, while the largest group is in the care of the agency for a period of time through a voluntary agreement with their families. The total number of children in all categories of care has averaged approximately 90 at any given time during the past year; this is a somewhat higher number than during the previous year.

A significant number of referrals involved very serious breakdowns in relationships between adolescents and their parents. In spite of the development of various Group Homes for troubled adolescents over the past 10 to 15 years, the extent of the problem seems to be growing much faster than the resources to deal with it. Adolescent drug abuse, sexual abuse, prostitution and threatened suicide are among the problems that are of greatest concern.

The Sackville office was one of three offices involved in piloting a computer case management system. The system now has been in operation for one year. It has taken a considerable amount of time and effort on the part of staff, but it is proving to be very beneficial in providing ready access to information.

During the past year a family skills worker joined the staff and has proven to be a very valuable addition to the office's services. Her role is to develop improved knowledge and skills of appropriate child care, budgeting, homemaking, food preparation, etc., on the part of selected families involved with the office.

Family Benefits

The Family Benefits Program provides financial assistance to disabled persons and single parents with dependent children who do not have other means of support.

The number of recipients and the volume of work had grown to the point that the office was not able to deliver the program in accordance with departmental standards. As a result, in the fall of 1989 a third caseworker was added. At that time approximately 85 cases previously served from our Halifax office were transferred to this office, bringing the total number of recipients to approximately 1,070, involving an annual expenditure of over $7 million.

Vocational Rehabilitation Services

Vocational Rehabilitation Services continue to be provided to the Bedford-Sackville area on a half-time basis. This program provides assessment and counselling and facilitates job training and placement for disabled persons. The number of active clients usually ranges between 50 and 60. The program retains a relatively low profile because of an inability to serve more clients.

Valley Regional Office

Barry Costello, R.S.W., Regional Administrator
Vernon Totten, Casework Supervisor

The Valley Regional Office of the Department of Community Services has a staff complement of 11.5 and is located in the F.W. Robinson Building on Main Street in Kentville. The services of the Valley Regional Office encompass all of Kings and Hants counties. The Hants County office is located at Curry's Corner in Windsor.

From the regional office at Kentville, the Department provides services to approximately 58,000 residents of Kings County, including the towns of Kentville, Berwick and Wolfville. The services provided by the Kentville office are are follows:

- Family Benefits
- rehabilitation services to the disabled
- rehabilitation services to single parents
- Day Care Services
- Adult Protection Services
- classifications and licensing, and
- home care services.

FAMILY & CHILDREN SERVICES BUILDING

Honourable George Archibald, Minister of Agriculture and Marketing, and Mrs. Geraldine Browning, President of Family and Children's Services of Kings County.

Family Benefits Program

The Family Benefits Program continues to grow in the area served by the Valley Regional Office. This service is provided by three Family Benefits workers, who also provide Day Care Services to approximately 103 residents of Kings County. The day care centres are located in Kentville and Wolfville.

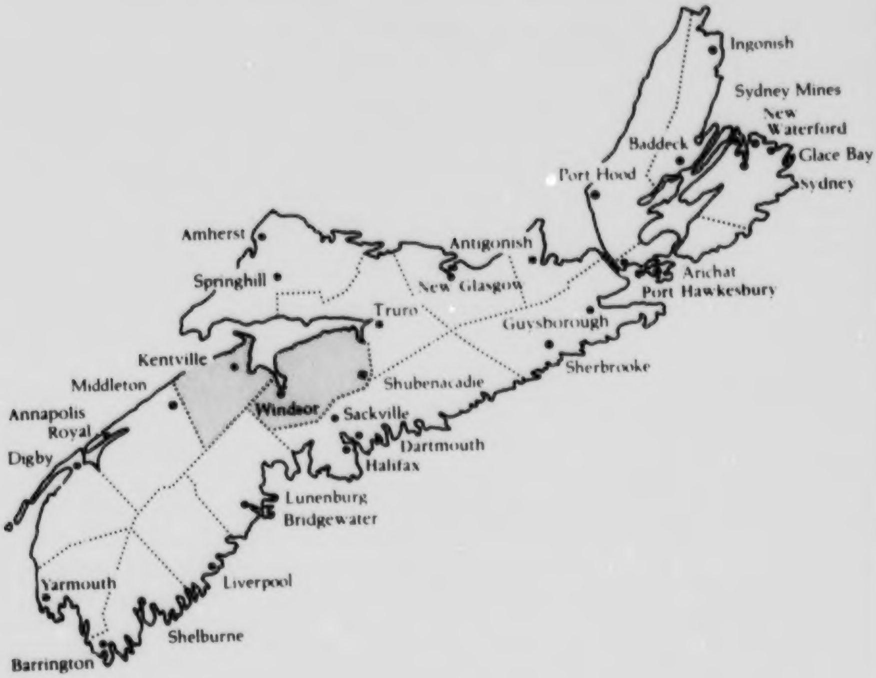
The Family Benefits Program provides benefits under the Family Benefits Act and Regulations to: unmarried parents, divorced mothers and fathers, single disabled persons, spouses of prisoners with dependent children, and foster parents.

Rehabilitation Services

Rehabilitation Services are provided to the population of Kings and Annapolis counties by one caseworker who works out of the Valley Regional Office. This service is provided to members of the disabled population who are 16 or older and unable to be gainfully employed because of physical, psychological or social handicaps. The service in this program can be offered by way of counselling and by assistance with the purchase of prosthetic devices that will allow the disabled individual to become self-sufficient.

Regional Offices

Valley Region


Ingonish
Sydney Mines
New Waterford
Glace Bay
Sydney
Baddeck
Port Hood
Antigonish
Arichat
Port Hawkesbury
Amherst
Springhill
New Glasgow
Truro
Guysborough
Sherbrooke
Kentville
Shubenacadie
Middleton
Windsor
Sackville
Annapolis Royal
Digby
Dartmouth
Halifax
Lunenburg
Bridgewater
Yarmouth
Liverpool
Shelburne
Barrington

OFFICES

Valley Regional Office — Kentville
Hants District Office — Windsor
Family Court — Kentville
Windsor (circuit)
Middleton (circuit)

Rehabilitation services for single parents of Kings County are provided by a counsellor working out of the Bridgewater office who provides this service two days per week. Services to single parents include counselling and/or monetary assistance, or a combination of both. With the addition of the Social Assistance Recipients (SARs) Program, a strong emphasis was placed on the training component for social assistance recipients. The object of the training in relation to the SARs initiative is to ensure that recipients will develop transferable skills through a combination of training and work experiences that will assist them in securing employment in the Kings County area.

Day Care Services

Day Care Services are available to preschool children in the towns of Kentville and Wolfville, as well as in the County of Kings. These registered centres make services available to families who may qualify for financial assistance under the provincial day care and subsidy program. The number of children in these two centres varies from month to month but for the most part ranges in the high eighties.

Adult Protection

Under this Act, services are provided for adults who are victims of abuse or neglect. The Adult Protection Program is administered under the Adult Protection Act. One caseworker out of the Kentville office provides services under this program to the western part of the province, including the South Shore. In the area served by the Valley Regional Office, the adult protection worker is assisted by six designates.

Classifications and Assessments

This service is provided by one assessment officer located in the Kentville office whose area of responsibility includes Hants, Kings, Annapolis, Digby, Yarmouth, Shelburne, Queens and Lunenburg counties.

Coordinated Home Care Program

The home care program regional coordinator for the Valley Region is located in the Kentville office and is responsible for Hants and Kings counties. The three entry agencies for the Coordinated Home Care Program in this region are Hants Homemaker Services, Homemaker Services of Kings County, and Wolfville Home Care—a new agency established in February 1989 to serve residents of the Town of Wolfville. In response to the demand for service, homemaker staff has increased to 18 full-time homemakers and assessors in Kings County, 2.5 positions in Wolfville and 25 positions in Hants County.

Family Court, Kentville, Windsor and Middleton

Vernon J. Totten, Casework Supervisor

The Family Court is located in the Provincial Building at 136 Exhibition Street in Kentville. This Court is a circuit court that serves the counties of Kings and Annapolis, and West Hants.

Services are provided by three Family Court Judges. These Judges sit in Kentville, Windsor and Middleton. The Court has a staff complement of two enforcement officers, one casework supervisor responsible for the enforcement program, three court reporters, one steno-receptionist, one bookkeeper, and one Youth Court worker.

The number of orders in the Court as of March 31, 1990, is 2,369. Collections totalled $1,600,595.69 for the same period.

Tracking provisions have proven to be a valuable tool in enforcing orders when a payer's address becomes unknown. The enforcement program is now completely dependent on the automated system for everything from calculations of defaults to the production of maintenance cheques to clients. The Court has converted from a personal computer system to a mainframe-based system.

Services to young offenders are provided by one Youth Court worker out of the Kentville office. This worker is responsible for all cases that come before the Court under the Education Act. The Youth Court worker carries 48 cases.

Family and Children's Services of Kings County

Barry Costello, R.S.W., Executive Director
Bob Myles, R.S.W., Assistant Executive Director

Family and Children's Services of Kings County provides legislated protective services for children in Kings County whose well-being may be at risk because of abuse or neglect. Through counselling and the use of community resources, staff help parents to provide a safe and caring environment for their children.

Board, Family and Children's Services of Kings County.

Social workers in the protection program worked with the families of approximately 950 children during the year, some requiring intensive and long-term help, some requiring alternative care arrangements and some requiring short-term assessment, counselling and/or referral to a more appropriate service.

Fiscal 1989/90 was an intensive year for the workers and programs of Family and Children's Services of Kings County. The rate of new referrals to the agency remained high at 478. The key factor was the number of validated high-risk cases, especially in the area of child sexual and physical abuse. We saw 53 referrals of suspected sexual abuse and 72 referrals of suspected physical abuse.

Foster Care Services

Foster care services includes approximately 56 foster families who provided for the care of 191 children during the year; 81 of these were in the permanent care and custody of the agency and unable to return to the care of their parents by court decision. The majority of these children live with foster families. The agency arranges a home visit shortly after an application to foster is received, and an information package is provided to prospective foster parents at that time. Training for foster parents is on an individual basis, e.g., one foster home may wish to care for teenagers, while another may wish to care for infants.

Staff, Family and Children's Services of Kings County.

The Foster Parents' Association of Kings County was active during the year and is helping to provide training opportunities for foster parents. Foster families must have special qualities to help children feel secure and accepted during an often traumatic and frightening time in their lives. Fostering includes working with and preparing children to return to their own families, preparation of children for adoption placement, and sometimes offering permanent care to children. A long-term commitment is sought between foster parents and a child who is unable to return home or is being placed for adoption.

Although many of these children need help to develop independent living skills, the need for foster homes for older children continues to be a concern. Specialized foster families are being sought more often for children with special and demanding needs.

Adoption Services

Adoption services are focusing more than ever on recruiting and assessing adoption homes for older children and siblings. Family and Children's Services of Kings County placed five children for adoption during the fiscal year ending March 31, 1990.

Educational meetings with prospective adopting applicants continue to focus on the needs of the adopted child and the adopting parents, and on the paramount need for homes for hard-to-place children. In addition to agency adoption placements, 23 private adoptions were processed. The agency views adoption as the alternative of choice if children cannot remain with their own families.

Single Parent Services

Single Parent Services provided counselling to 27 single, pregnant women, and follow-up supportive services after the birth of their children. Most single women choose to raise their own children and often require supplementary support and resources to do so. In 1989-90, three single parents counselled relinquished their children to the agency for adoption. Many single parents require follow-up help because of isolation, lack of family support, inadequate income, poor housing and/or lack of child-rearing skills.

Family Skills Program

This program, which began in 1979, continues to teach parenting skills, budgeting, nutritional needs and household management to families who need assistance to provide their children with a better quality of care. Presently the agency employs two experienced family skills workers. This supportive program often prevents children from having to come into the care of the agency. Forty-six families were served during fiscal 1989/90.

Hants District Office

Wendy Trull, R.S.W., District Supervisor
Joyce L. Kerr, Senior Caseworker

The Hants District Office, with its 11 staff, occupies the Fred Blenkhorne Building at Curry's Corner, located within the Town of Windsor. With a total complement of 56 full- and part-time staff housed in three buildings in Windsor, the Department of Community Services and the Family and Children's Services of Hants County, through a joint-service agreement, provide community programs to the approximately 38,000 residents of Hants County.

Coordinated Home Care

The new Coordinated Home Care Program was implemented in Hants County in December 1988. It allows simplified access to services through a single entry point. In-home assistance is provided for eligible senior citizens (aged 65 years and older), disabled persons and families at risk. The program is jointly sponsored by the departments of Community Services and Health and Fitness.

Family Benefits Program

Approximately 800 Family Benefits recipients are served by two Family Benefits workers in this office. Financial Assistance is provided to the aged, disabled persons, single parents with dependent children, and foster parents. These workers also help to process applications for Senior Citizens Financial Aid Programs and Diabetic Assistance.

Day Care Services

The Department of Community Services subsidizes a day care centre in the Town of Windsor which is a registered facility for 60 children. Family Benefits personnel process all applications for the 30 seats available for subsidy in this centre.

Municipal Social Services Program

Municipal Social Services has two main components: General Assistance, which is normally short-term assistance; and assistance for residents in Homes for Special Care. Four Municipal Social Services workers are employed at this office, providing services to five municipal units: East Hants, West Hants, Windsor, Hantsport and Wolfville. The General Assistance caseload averages 300 people per month. The Homes for Special Care caseload averages 215 per month.

Adult Protection Services

Under the Adult Protection Act, adults can be given service if they are victims of abuse or neglect or if they are unable to care for themselves by reason of physical disability or mental infirmity. An adult protection worker based in Kentville is responsible for the administration of the Act in Hants County. In addition, four Municipal Social Services staff are designates under the Act.

Rehabilitation Services

Rehabilitation Services are provided half-time by a rehabilitation counsellor from this office to approximately 40 people in Hants County who may possess a variety of social, physical and psychological handicaps. The thrust of this program is to assist individuals in need who are 16 years of age and older to develop occupational skills that will help them to take their place in society. The counsellor based in the Hants District Office also provides Rehabilitation Services on a half-time basis to the District Office in Lower Sackville.

Homemaker Services of Hants County

Homemaker Services of Hants County became the local entry agency for Coordinated Home Care in Hants County on December 19, 1988. Persons seeking home support in Hants County can access the program by calling one toll-free number: 1-798-4452.

Following a request for service, a home care social assessor and/or community health nurse assessor will visit the home. Based on the assessed need for services, any one or combination of the following services may be provided: homemaking, home nursing, housing referrals and volunteer services such as Meals on Wheels and Wheels to Meals.

Home care services are being provided to an average of 300 individuals each month. Nursing services in Hants County are provided by the Victorian Order of Nurses and certified nursing assistants in West Hants, and by Department of Health and Fitness community nurses and certified assistants in East Hants. Homemaking services are provided throughout the county by Homemaker Services of Hants County.

SARs Program

The Social Assistance Recipients (SARs) Program is a provincial initiative aimed at providing appropriate training and full employment for social assistance recipients. Hants County is about to embark on this program by following an inventory and assessment process and linking clients with training and employment opportunities.

Family Court, Windsor and Shubenacadie

Three Family Court Judges sit in Hants County: two in Windsor and one in Shubenacadie. The majority of cases coming before the Court are under the following Acts: the Children's Services Act, Young Offenders Act, Family Maintenance Act, Adult Protection Act and Infants' Custody Act.

A Youth Court worker and a court reporter are based within the Hants District Office. Enforcement services for the Windsor and Shubenacadie courts are provided from outside Hants County.

Family and Children's Services of Hants County

Wendy Trull, R.S.W., Executive Director
Shirley J. Morrison, M.S.W., Casework Supervisor

Family and Children's Services of Hants County is a private agency providing child welfare programs throughout the county. A board of directors oversees the service delivery, promoting a wholistic and preventive approach to child welfare. The board is comprised of volunteers from the community and elected officials from the municipalities. The agency employs 18 people qualified to provide the following services.

Child Protection and Family Support

Supported by two family skills workers, four protection workers follow through on reports of child abuse and neglect. New legislation in the fall of 1991 will complement the non-intrusive approach to families in need practiced by social workers at the agency. Services to the Indian Brook Reserve have been taken over by Micmac Family and Children's Services. During the last year, over 300 families received supportive intervention through the agency.

Foster Care

The foster care program provides both short- and long-term care for children in the homes of qualified foster parents. A greater expectation is being made of foster parents to provide professional expertise in parenting foster children. The agency worker recruits, trains and supports foster parents through a series of orientations, group meetings and home visits. Currently, the agency has 25 approved foster homes for placement of children, from newborns to adolescents. Children come into care either through voluntary care agreements or as ordered by the Family Court.

Adoption Services

Agency adoption is a process by which a legal relationship of parent and child is established between persons who are not related by birth. Children are placed through the agency with adoptive parents who have been thoroughly screened prior to placement. This year, the first group orientation will be held for adoptive applicants.

Recent legislative changes provide the birth parent(s) some input into the selection of an adoption home and provide an opportunity for post-adoption non-identifying communication between the two parties.

The agency also processes and supervises a number of non-agency adoptions. Last year, two children were placed for adoption with families in Hants County and nine non-agency adoptions were handled by staff.

Services to Single Parents

Supportive guidance and counselling is offered to unmarried parents who require help in planning for their expected child. Supportive services extend to families when the infant is brought home from the hospital. During the past year, 13 single parents requested assistance in planning for their infant children.

Children in Care and Custody

The agency provides for the care of children who are unable to remain at home with their original parents. Last year four children came into the care and custody of the agency and five left the agency's auspices. At year's end the agency was responsible for 38 children in care.

Family Support Program

Family Support staff provide practical support and guidance to families who experience child-related difficulties. These practical services are offered in conjunction with those of the social workers involved and focus on child care, budgeting with a limited income, planning nutritious meals, child management, and effective use of community resources. Families are selected for this program on the basis of their needs and willingness to accept additional services from the agency. Currently, two staff members are employed in this program, one as a family skills worker through the Coordinated Home Care Program and the other as a case aide.

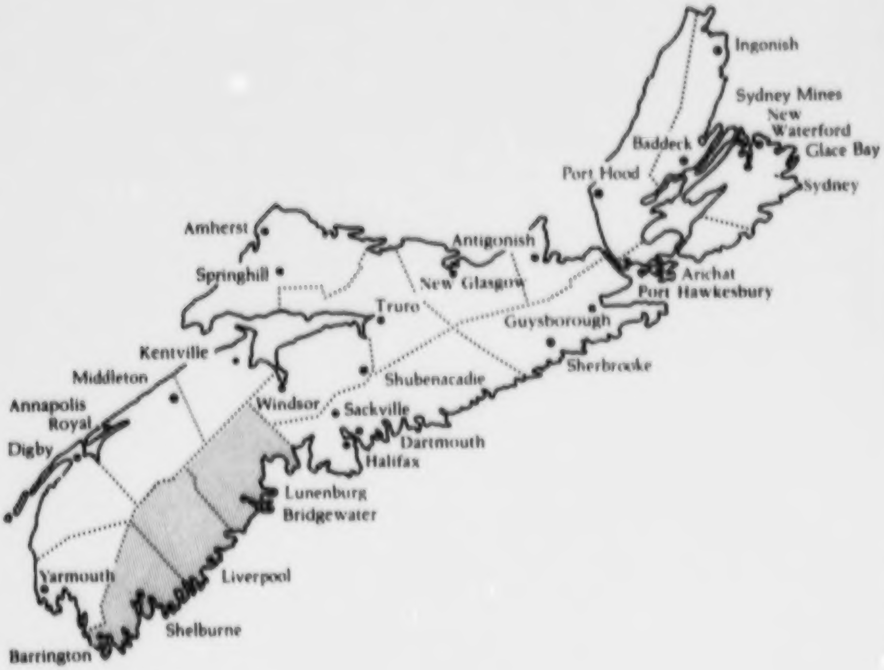
In 1990 a new parenting program for mothers was initiated with a similar program to be offered for fathers in the fall.

Windsor Group Home

Located in the Town of Windsor, this residential resource is undergoing program transitions. In close liaison with the new Valley Adolescent

Regional Offices

South Shore Region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Guysborough
Kentville
Sherbrooke
Middleton
Shubenacadie
Annapolis Royal
Windsor
Sackville
Digby
Dartmouth
Halifax
Lunenburg
Bridgewater
Yarmouth
Liverpool
Shelburne
Barrington

OFFICES

South Shore Regional Office — Liverpool
Lunenburg District Office — Bridgewater
Shelburne District Office — Barrington
Family Court — Lunenburg
Liverpool (circuit)
Barrington (circuit)
Shelburne (circuit)

Assessment Centre, the Windsor Group Home will reopen in the spring of 1991, with a strong emphasis on family involvement with the youth in care.

Hants County Christmas Daddies Show

The agency has conducted its own Christmas Daddies Show since 1977. Utilizing local cable television and radio, the program has a distinct local flavour. The organization of the show requires many volunteers, and considerable commitment and support has been shown by the community.

The 1989 Christmas Daddies Show was a resounding success, with actual donations exceeding the amount pledged by 104%, and approximately $24,000 was raised. Together with proceeds from the mainland Nova Scotia Christmas Daddies Show, 791 Hants County children were able to have a better Christmas.

South Shore Regional Office

Patrick Lachance, M.S.W., Regional Administrator

The South Shore Regional Office is located in the new C.J. Burke Building located at 301 Henry Hensey Drive in Liverpool and encompasses the Town of Liverpool and the County of Queens, providing joint services to approximately 13,000 people. The regional office is under the direction of the regional administrator, who is responsible for the overall service delivery throughout the South Shore Region, including the Liverpool, Lunenburg and Shelburne district offices. The regional office is actively involved with various SARs programs, as well as two summer student placements.

Family Benefits Program

Approximately 350 Family Benefits clients are served by one Family Benefits caseworker from this office, providing financial assistance to various categories of recipients. Personal and financial data are validated and reported in writing to the Family Benefits Division in Halifax, enabling the Director of Family Benefits to determine eligibility. This service is provided to disabled persons, mothers with dependent children, foster parents, disabled fathers with dependent children, and unemployable women. The Family Benefits caseworker also serves as the adult protection designate and assists with Diabetic Assistance applications and Senior Citizens Financial Aid Programs.

Municipal Social Services

Municipal Social Services is provided by three caseworkers with the assistance of one accounting clerk under a contractual arrangement between the Minister of Community Services and the Town of Liverpool and the County of Queens under the following categories: municipal General Assistance, Homes for Special Care, and In-Home Support Services. The three caseworkers responsible for this program provide assistance to clients applying for short-term financial aid and placement in Homes for Special Care as well as with In-Home Support Services. Personal, financial and social data are collected and assessed by three staff members to determine eligibility. Two of these caseworkers also act as adult protection designates.

Rehabilitation and Single Parent Programs

Both programs continue to be delivered in Queens County by workers from the Lunenburg District Office. Services are provided to individuals by way of counselling and/or monetary assistance, or a combination of both, helping to develop occupational and social skills necessary to become self-sufficient.

Young Offender and Court Services

This program, including enforcement, continues to be delivered to Queens County from one worker at the Lunenburg District Office.

Coordinated Home Care Program

The regional coordinator for this program is located in the Liverpool office. She works closely with program personnel in Lunenburg, Queens and Shelburne counties to ensure the effective delivery of Coordinated Home Care services throughout the South Shore Region. A total of 965 individuals are receiving services through this program, up from 781 one year ago.

A high level of volunteer activity in the region, combined with active participation of homemaker agencies, Department of Health and Fitness, V.O.N., Department of Housing and all municipal units, continues to address the important needs of this program's clientele.

Family and Children's Services of Queens County

Patrick M. Lachance, M.S.W., Executive Director

Family and Children's Services of Queens County is a private child-protection agency with a board of directors drawn from throughout the county and is responsible for children's legislated services in Queens County. The agency operates under a joint-service agreement with the Department of Community Services and shares office space and administration. Three social workers provide the following services to children and adults: investigation of referrals of children who are alleged to be abused or neglected; counselling and support to families experiencing difficulty in parenting, with a view to the prevention or alleviation of abuse or neglect; and placement and supervision of children in the care of the agency either on a temporary or permanent basis. Social workers in the protection program worked with the families of approximately 357 children during the year, some requiring intensive and long-term help, some requiring alternative care arrangements and some requiring short-term assessment, counselling and/or referral to a more appropriate service.

Foster Care Program

Currently 13 children are in the care and custody of the agency, two children are in voluntary care, and seven foster homes are active. During the past year, the Foster Family Association of Queens County was formed and became quite active.

Homemaker Services

The Homemaker Services Program is entering its thirteenth year of operation. The Queens County homemaker program employs a total of 14 people who provide support and assistance to approximately 214 elderly and disabled citizens.

Family Skills Program

The Family Skills Program employs one family skills worker who teaches skills in budgeting, nutritional needs, child care, and household management to families who need assistance with the quality of care their children are receiving. This supportive program often prevents children from having to come into the care of the agency.

Queens Association for Early Childhood Intervention

The agency continues its funding for this program which meets the needs of physically handicapped children from birth to age 5.

Family Court, Liverpool

Family Court continues to be held by a circuit judge who sits in Liverpool one day per week.

Lunenburg District Office

James L. Kenny, Acting District Supervisor

Municipal Social Services

Municipal Social Services is provided through a contractual arrangement between the Department of Community Services and the five municipal units of Lunenburg County. A joint social services committee with representation from each of the five municipal councils provides harmony in policymaking. Three permanent caseworkers and one part-time worker provide General Assistance services and placement in Homes for Special Care for eligible persons.

The General Assistance program includes financial aid to needy persons, community residence services and supervised apartments for the mentally handicapped, Homemaker Services, and the In-Home Support Program for senior citizens and disabled persons.

Homes for Special Care include residential care facilities, Group Homes, Nursing Homes, Homes for the Aged and Adult Residential Centres. At present, approximately 355 persons are maintained in these facilities by the five municipal units of Lunenburg County.

Family Benefits

The Family Benefits Program provides financial assistance to approximately 1,000 recipients. Two field staff conduct this program, and 306 applications were processed over the last fiscal year.

Vocational Rehabilitation

The Vocational Rehabilitation program for disabled persons offers vocational assessment and counselling services to disabled Nova Scotians who are vocationally handicapped. Other services offered by this program are technical aids, training, and assistance with job placements. One rehabilitation counsellor provides services to Lunenburg and Queens counties. The active caseload as of March 31, 1990, was 89 cases. The rehabilitation counsellor is also actively involved with the coordination and implementation of the SARs employment initiative for both counties.

Single Parent Program

The Career Planning with Single Parents Program provides service to single parents in receipt of Family Benefits payments. The career counsellor is responsible for Lunenburg, Queens and Kings counties.

The services provided include vocational assessment; individual and group counselling; formulation of an individualized vocational plan; identification of and referral to community resources, training and educational opportunities and funding sources; and assistance with job search and placement.

As of March 1989 there were 90 active cases in the region. The majority were involved in full- or part-time education or training programs. Others were employed, engaged in vocational planning, or job-searching.

Day Care Services

The Department of Community Services subsidizes a day care centre in Bridgewater and another in Lunenburg. These day care services are for preschoolers and, as of the close of the fiscal year, there were 90 subsidized families. Inspections of 26 nursery schools in Lunenburg and Queens counties are also handled by the Lunenburg District Office.

Adult Protection Services

During the period January 1, 1989, to December 31, 1989, 41 new referrals were made for adult protection services.

Youth Court, Lunenburg and Liverpool

The Youth Court is held in the towns of Lunenburg and Liverpool. One probation officer serves both Lunenburg and Queens counties. One hundred and sixty-one hearings were held during the year, and the number of youth on probation on March 31, 1990, was 45. In Lunenburg County, collections under the Family Maintenance Act amounted to $740,926.54 for the fiscal year ending March 31, 1990.

Family and Children's Services of Lunenburg County

Janet Moore, Assistant Executive Director

Family and Children's Services of Lunenburg County is located in the Provincial Building at 99 High Street, Suite 105, in Bridgewater. The agency has been in existence since 1941 and provides services to a population base of approximately 48,000. Under the mandate of the Children's Services Act, the agency provides the following services:

- Adoption Services
- counselling to unmarried parents
- foster care program
- services to children in care and custody
- a Group Home for adolescents
- child protection services
- family skills training
- family therapy, and
- a visiting homemaker service.

The agency presently has the following staff complement: one executive director, one assistant executive director, seven and one-half social workers, two family skills workers, one family therapist, one homemaker coordinator, one assistant homemaker coordinator, one home care assessor and four support staff.

Adoption Services

The Agency completed six adoption placements during the year. Three of these were subsidized adoptions and the children placed were over the age of 10 years. The other three placements were children under the age of 2 years. Nineteen private adoptions were processed. An adoption support group was established over the past year with the twofold purpose of education and support.

Unmarried Parents Program

Over the past year, 11 girls were referred for counselling and for planning for the unborn children. Of this number, seven kept their babies, two placed for adoption and two have yet not delivered. The trend continues that the females we are seeing are in their early teens and have no preparation for parenting but generally plan to keep their children.

Foster Care Program

The foster care program continues to be the primary placement resource for children who cannot remain with their own families. An active Foster Parent Association in Lunenburg County not only provides support to the members but has a strong education component.

Children in Care and Custody

At the end of March 1990 this agency had 53 children in care and custody. Forty-six of these children are over the age of 13—thus placements are a continual challenge and innovative ideas are needed for adolescents requiring services.

Group Home

The Group Home opened as a staffed facility in August 1989. The facility accepts adolescents who have experienced problems in the foster care system and need a more treatment-oriented facility. The home is licensed for five children, with one emergency bed.

The Group Home was the setting for an Alternate Education Program. This was a coordinated effort with the agency, school board and mental health clinic to provide an education program for children with behavioural and learning problems who could not function within the normal school system.

Child Protection Services

During the year the agency received 218 new referrals, and at the end of March 1990 it had 212 protection cases. During the year 19 children were taken into care and 58 children were placed on voluntary care agreements. The delivery of child protection services continues to place the highest demands on our staff.

Family Skills

The position of family skills worker provides an excellent resource to child protection staff. Family skills workers provide a very practical service in a non-threatening and encouraging manner. At the end of March 1990 this program was serving 21 clients.

Family Therapy

The family therapist provided individual therapy to 22 individuals, marital or mediation counselling to 26 couples and family therapy to 107 families.

Visiting Homemaker Program

This year marked the tenth anniversary of homemaker services in Lunenburg County. At the end of March 1990, 479 clients were receiving service under the Coordinated Home Care Program. This program has enabled many of our seniors to remain in their own homes where they are much happier and more content.

Shelburne District Office

Raymond G. Harris, District Supervisor
Donald K. Archer, Community Services Worker
Karl White, Community Services Worker
Carolyn Timmins, Home Care Coordinator and Assessor

The Shelburne District Office is a joint-service office located in the Administrative Centre in Barrington. The office provides departmental and children's aid society services to the five municipal units of Shelburne County.

Family Benefits Program

The Family Benefits Program provides services to an average of 350 recipients each year. The services are available to disabled people, people with dependent children, and foster parents.

Single Parent Program

The Single Parent Program caseload is presently 10. This program allows financial assistance and counselling for single parents to participate in training or employment.

Rehabilitation Services

Rehabilitation Services provides vocational counselling and financial assistance to handicapped persons to attend training. The present caseload is 21. Two clients are attending community college.

Day Care Services

Our responsibility with day care is to determine eligibility for subsidized day care and to recommend licensing of private day care centres. Presently we have 10 subsidized seats and four private day care centres.

Adult Protection

Services under the Adult Protection Act are provided within the meaning of the Act. During the past year we have dealt with 15 referrals, with five actual cases.

Services to Seniors

Assistance is also provided to seniors with referrals, completion of applications and follow-up in the financial aid programs for seniors and the income security programs.

Municipal Assistance Program

The Municipal Assistance Program is administered by the Department of Community Services on a contractual basis with the towns of Lockeport, Shelburne and Clarks Harbour and the municipalities of the districts of Barrington and Shelburne. The five municipal units have a joint social service committee responsible for policy. The average General Assistance caseload is 40. We are also responsible for classification and placement in Homes for Special Care and the In-Home Support Program. Presently we have 160 residents in Homes for Special Care throughout the province and 10 In-Home Support recipients. Liaison with the Municipal Social Services Committee generally occurs on a monthly basis.

Coordinated Home Care Program

The Coordinated Home Care Program for Shelburne County became effective in April 1989. This program is basically a coordination of services formerly provided by community health nurses for the

Department of Health and Fitness and the Homemaker Services Program under the five municipal units of Shelburne County. Presently 150 recipients are receiving the services.

Children's Aid Society of Shelburne County

Raymond G. Harris, Executive Director

The Children's Aid Society of Shelburne County provides the following services:

- Adoption Services
- protection services
- foster care
- unmarried mothers services
- family counselling
- family support and services, and
- other services, such as out-of-province requests, services to the mentally handicapped, and custody reports.

We have added a half-time adolescent worker who is responsible for adolescent counselling in Shelburne County. The present caseload is 19.

A family skills worker is responsible for developing life skills with clients, assisting with household management and acting as a liaison to other community services. The present caseload is seven.

Thirty-nine children are in care. The agency has a child protection caseload of approximately 81.

The agency also operates the Receiving Home, capable of accommodating six children. The Receiving Home is available for children coming into care on a short-term basis while an assessment is completed and a recommendation for more permanent care is put into place.

One goal for the agency in 1991 is to lay the groundwork for a Group Home to be established in Shelburne County.

Western Regional Office

F.A. "Sandy" Bowes, B.A., Regional Administrator
Michael J. Kendrick, B.A., M.S.W., M.Th., Assistant Regional Administrator

The Western Region encompasses Yarmouth, Digby and Annapolis counties. The regional office is located in Yarmouth, with district offices in Digby and Annapolis Royal. The regional administrator is responsible for program development, coordination and supervision, and the operation of both the regional and district offices.

Two persons were employed through the provincial employment program at the Western Regional Office during the 12-month period ending March 31, 1990. One individual served as a case aide for the provincial Family Benefits Program and the Municipal Social Services Program, one provided clerical services to these programs and one provided labour services to a Home for Special Care.

The Western Regional Office is accountable for program delivery to a population of approximately 27,000 people within the County of Yarmouth.

Family Benefits Program

The Family Benefits Program has two caseworkers who help individuals apply for financial assistance. Personal and financial data are validated and reported in writing to the Family Benefits Division in Halifax, enabling the Director of Family Benefits to determine eligibility. Annual reviews and changes in the financial status of clients are carried out by social service workers, who have a combined caseload of about 900 clients.

Rehabilitation Services

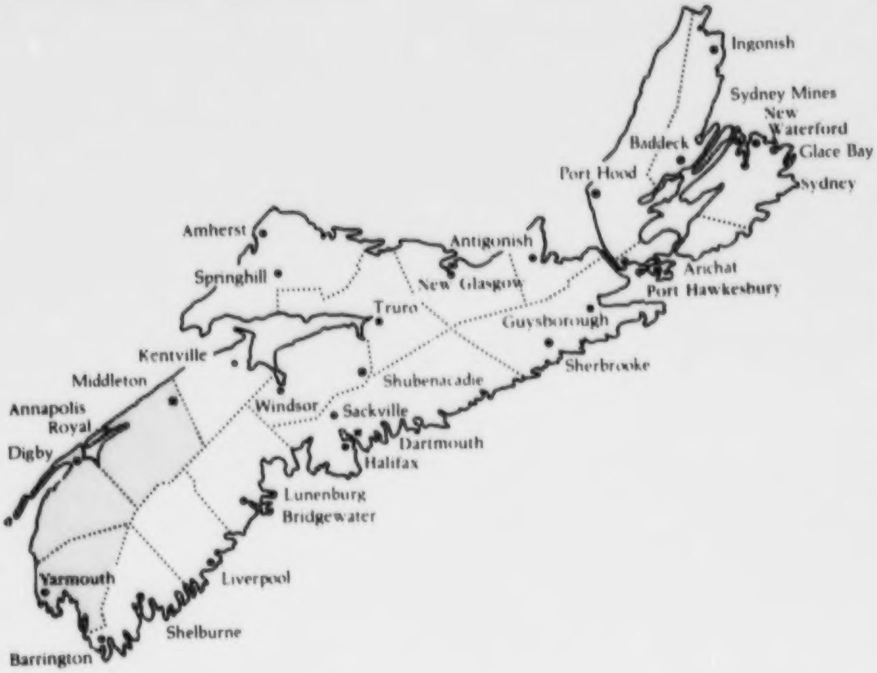
Rehabilitation Services for the counties of Yarmouth and Digby are provided by one caseworker. Another caseworker provides counselling services to single parents in Digby, Yarmouth and Annapolis counties.

Municipal Social Services Program

The Municipal Social Services Program is provided on a contractual basis between the Minister of Community Services and the Town of Yarmouth, the Municipality of the District of Yarmouth, and the Municipality of the District of Argyle. The three caseworkers responsible for this program provide assistance to clients applying for short-term financial aid and placement in Homes for Special Care. Personal, financial and social data are collected and assessed by these staff members to determine eligibility.

Regional Offices

Western Region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Port Hood
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Amherst
Antigonish
Springhill
New Glasgow
Arichat
Port Hawkesbury
Truro
Guysborough
Sherbrooke
Kentville
Shubenacadie
Middleton
Windsor
Sackville
Annapolis Royal
Dartmouth
Halifax
Digby
Lunenburg
Bridgewater
Yarmouth
Liverpool
Shelburne
Barrington

OFFICES

Western Regional Office — Yarmouth
Digby District Office — Digby
Annapolis District Office — Annapolis Royal
Family Court — Yarmouth
Digby (circuit)

Homemaker Services

Homemaker Services are provided under the Municipal Social Services Program to the elderly and disabled throughout the County of Yarmouth. Supervised by Department staff, homemakers are employees of the municipalities. One full-time and 25 part-time homemakers comprise the staff, with direct supervision provided by a coordinator.

Family Court, Yarmouth

The Family Court has its offices in Yarmouth, with circuit courtroom facilities located in Digby, Barrington and Shelburne. A court supervisor is responsible for staff involved in programs relating to maintenance collection and enforcement, the Young Offenders Act and the other statutes over which the Family Court has jurisdiction.

Family and Children's Services of Yarmouth County

F.A. "Sandy" Bowes, B.A., Executive Director
Michael J. Kendrick, M.S.W., Acting Executive Director

Family and Children's Services of Yarmouth County, located in the Provincial Building, 10 Starr's Road in Yarmouth, has been in existence since 1913. It is in its seventy-sixth year of operation, providing services to a county population base of approximately 27,000. This private child and family caring agency with a board of 25 directors also has a complement of five field staff, a family skills worker, adolescent counsellor, family counsellor, case aide, secretary, bookkeeper, switchboard operator, casework supervisor and director. During the summer of 1989 the agency was again fortunate to employ a university student under the federal Challenge '89 program in the capacity of family skills case aide. This was a temporary replacement as the permanent family skills worker requested a leave of absence to further her education. Under the mandate of the Children's Services Act, the agency provided the following services:

- child protection
- services to children in care and custody
- adoptions (agency and private)
- foster homes
- services to single parents
- family skills

- adolescent counselling
- family counselling, and
- a residential centre at Hebron.

Child Protection Program

For the past several years, services to children in this area have been handled by three field staff and an intake worker who investigated referrals using a team approach. The agency received 170 protection referrals and closed 168 for the year. Seven children were apprehended, an increase of six from the previous fiscal year. The number of voluntary care agreements was 30.

Care and Custody Program

During our 76 years of operation, 895 children have been committed to the care and custody of the agency. At the end of the fiscal year, 30 children remained in custody. The majority of these children were between the ages of 10 and 20.

Foster Home Program

Foster parents were active during the year and a banquet was given in their honour during National Foster Family Week. The Foster Parent Association of Yarmouth County was also active and a driving force for change. Sixteen foster care inquiries were received during the year and six home studies were completed and approved. At the end of the fiscal year the agency had 38 homes, with 23 in use. Orientation and information sessions were provided to new foster parents.

Adoption Services

During fiscal 1989/90, 13 agency adoption inquiries were received. At the end of the year, 30 applicants were in the evaluation process awaiting home studies. Nine children were placed for adoption during the year, either directly through the agency or through other agencies. Nine private adoptions were also processed and completed.

An information session was given during this time to prospective adopting couples concerning waiting time for placements and the lack of children available for placement.

Single Parent Program

The program showed minimal change during the year compared to the previous year, as seven individuals were counselled. Of these, five were under the age of 19. The program continued to emphasize individual options, and the trend was for single parents to keep their children.

Family Skills Program

During the year the agency provided support and education to families at risk, and the focus of the program was to enhance better child care and household management. Referrals were received through the protection program, where there were noted problems and additional service was needed. At the end of the fiscal year the program supported a small, intensive caseload of seven.

Adolescent Counselling

This was a revived program the agency had between 1980 and 1982. This program is needed to provide counselling services to a small number of children ages 12 to 16, bridging the gap between the problems encountered at home and at school. The service commenced operation in January 1990 and, at the end of the fiscal year, 13 children were receiving counselling services.

Marriage and Family Counselling

This was a new program that commenced in January 1990 for a two-year period. At the end of the fiscal year, 15 separate cases had been referred and the individuals involved had received the benefits of counselling from this service.

Residential Centre

Brian Amirault, Director

This facility, located in the community of Hebron, Yarmouth County, has been in operation since August 1974, under the umbrella of the board of directors of Family and Children's Services of Yarmouth County. During the fiscal year the centre had 25 adolescents pass through the facility. It has a maximum capacity of 12 children.

Because of problems during the year, the centre was forced to take a new look at staffing and to increase staff. Since the facility is operated on a 24-hour basis, the 11 counsellors, housemother, stenographer and director are better equipped to provide a comprehensive program for individuals with serious problems who come to the centre for help.

Children at the centre attended schools in the area and were kept busy with extracurricular activities such as programs offered at the Y.M.C.A., outings, and a trip to Ottawa and the United States.

Digby District Office

G. Greg Wiseman, District Supervisor

The Digby District Office is located on Warwick Street in the Town of Digby and serves the entire population of Digby County, including its three municipal units: the Town of Digby, the Municipality of the District of Digby and the Municipality of the District of Clare. A staff complement of 17 provides the varied services offered. The staff includes five clerical workers, three municipal workers, two Family Benefits workers, four child welfare workers, one family skills worker, one senior caseworker (Youth Court) and the district supervisor.

Municipal Social Services Program

Municipal Social Services are provided on a contractual basis with the three municipal units in the county. The program is composed of General Assistance and financial assistance to individuals determined to be in need, including individuals in a community residence program, services to people seeking admission to a Home for Special Care and through the In-Home Support Program, where assistance is granted to seniors and disabled people who are able to remain in their homes through the support they receive from relatives.

Family Benefits Program

The Family Benefits Program provides financial assistance, usually of a prolonged nature, to disabled individuals, disabled fathers and/or disabled mothers with dependent children, unmarried mothers and fathers with dependent children, deserted mothers and fathers with dependent children, aged people and foster parents.

The program is administered by two caseworkers. One worker is responsible for services to the Town of Digby and the Municipality of the District of Digby, and the other worker serves the residents of the Municipality of the District of Clare, where he or she also completes day care subsidy applications from parents whose children attend La Garderie Familiale de Clare (Clare Family Day Care).

The workers in this program handle all home-improvement loan requests from program recipients and process applications for Senior Citizen Financial Aid Programs. Both workers are also designates under the Adult Protection Services legislation.

Rehabilitation Services

Rehabilitation Services (which include the Vocational Rehabilitation Services for Disabled Persons and the Career Planning with Single Parents programs) is provided by two caseworkers from the Western Regional Office. These workers are in the Digby office on the average of one day per week.

Family and Children's Services

This program involves supervising and providing services to children in care and custody, foster home recruitment, child protection and family support services, counselling to unmarried mothers and single parents, and private and agency adoptions. The program's workers are also instrumental in arranging for needy children from the area to attend the Department's Camp Hilles at Paradise, Annapolis County, during the summer. Four workers deliver this program.

Family Skills

Through an arrangement between the Department of Community Services and Family and Children's Services of Yarmouth County, the Digby office and, in particular, its family and children's service program enjoy the services of a family skills worker who commenced employment on April 1, 1989.

This worker operates throughout Digby County and receives referrals from family and children's services workers and then proceeds to spend quality time in working closely with families who may have a variety of needs or are experiencing crises.

Adult Protection Services

Since the proclamation of the Adult Protection Act on January 6, 1986, the office investigates reports to determine if an adult is in need of protection. The new legislation and this program are specifically designed to provide help and offer services to elderly, disabled and/or mentally infirm persons incapable of protecting themselves from abuse or neglect. A recognized adult protection worker situated in Kentville services the Digby area in concert with four district office staff who have received designations to perform certain duties under this legislation.

Coordinated Home Care and Homemaker Services

This province-wide program started in Digby County in December 1988. The program is aimed at supporting seniors, disabled persons and others in need who require help to enable them to remain in their own homes. This program encompasses elements of nursing care and a homemaker service and is dependent on an in-home assessment. The entry points for the Coordinated Home Care Program are the local homemaker agencies sponsored by the Town of Digby, the Municipality of the District of Digby and the Municipality of the District of Clare.

Two homemaker coordinator/Coordinated Home Care Program assessors are responsible for the coordination and supervision of the three units' homemaking staff and for the home care services offered within Digby County.

Youth Court/Family Court

Family Court is held in Digby on Tuesday of each week. Youth Court is held in Digby on the second Tuesday of each month. The Young Offender and Court Services Program for Digby and Annapolis counties is administered by a Youth Court worker who provides services to youths who appear before the Family Court under the Young Offenders Act, the Education Act, and the Summary Proceedings Act. Family Court is held at Little Brook, in Clare, usually once a month or as required. Youth Court for Annapolis is held in Middleton when required.

Other services associated with the Youth Court are the Alternative Measures Program, the Community Service Orders Program and the Volunteer Services Program. Those related Youth Court services are provided for Digby County by the Southwest Alternative Measures Program Association situated in Yarmouth, and for Annapolis County by the Community Development Project situated in Kentville.

Annapolis District Office

Stan Locke, District Supervisor

The Annapolis District Office is located in Annapolis Royal and employs two Family Benefits workers. The workers carried a combined caseload of 642 at the end of the 1989/90 fiscal year. The Family Benefits workers are also designates under the Adult Protection Act, are responsible for relicensing and subsidization of day cares in the area, handle all home improvement loan requests from clients, process applications for Senior Citizens Financial Aid Programs and are active in Annaco Housing, which is the county Canada Mortgage and Housing Corporation delivery group.

Family and Children's Services of Annapolis County

Located in the Municipal Building in Annapolis Royal, Family and Children's Services of Annapolis County employs eight social workers who provide child protection services, foster care, unmarried mother services, adoption services, marriage and family counselling, and family skills services. It also sponsors the homemaker agency for Annapolis County.

Protection Services

During 1989-90, 139 referrals were made regarding children. Thirty-seven reported cases of physical abuse, 35 cases of neglect and 27 cases of sexual abuse were investigated. Fourteen cases in which teens were in conflict with their parents and eight cases of emotional abuse were also handled.

Fifteen children were removed from their homes, nine of those were teenagers, three were of elementary school age and three were preschoolers. One case was dismissed by the Family Court and the child was placed in the permanent care and custody of the agency. Two cases, involving five children, remained before the Court at year-end.

Children in Care and Custody

Eleven children were committed to the care and custody of Family and Children's Services of Annapolis County during the 1989/90 fiscal year. Five left the agency's care and custody upon reaching the age of majority. The fiscal year ended with 49 children in care and custody; 21 children were received into voluntary care, and nine remained in foster placement. One child was placed for adoption.

Adoption Services

This agency dealt with three agency adoptions during the past fiscal year. Adoption inquiries totalled 47 and 20 families were awaiting assessment. Thirty post-adoption requests were made for information or for assistance with sharing information within families. Private adoptions totalled eight. The community showed increased interest in international adoption procedures.

Foster Care

The agency has employed the services of a foster care worker for varying periods of time over the past several years. This person assesses new applications and evaluates existing ones.

Twenty-six foster care inquiries came to the attention of the foster care worker this year, 12 of which provided families that have subsequently become approved foster homes. At year-end the agency had 40 foster homes available, some of which had children but were willing and able to accommodate more.

The foster home worker maintains an ongoing relationship with the foster family to provide necessary emotional support and to keep the lines of communication open, with the hope of preventing unnecessary foster placement breakdowns. This year saw the formation of a local branch of the Federation of Foster Family Associations of Nova Scotia.

Marriage and Family Counselling

Marriage and family counselling is one of the services provided by Family and Children's Services of Annapolis County. During the 1989/90 fiscal year, 59 cases were opened in the counselling program; 24 of these were self-referrals, 10 were referrals from agency staff and the remaining 25 were referrals from professionals within the community.

As well as maintaining an active and varied counselling caseload, the marriage and family therapist continued to work with the Sexual Abuse Survivors Anonymous (SASA) group and participated in other community groups and committees.

Family Skills Program

The family skills program has developed into a very busy and important activity of the agency. This program provides teaching guidance and support in the development of life skills. Some of the areas addressed with clients are budgeting, child care and development, safety in the home, nutrition, hygiene, housing and employment. Thirty-four referrals were received during the past fiscal year. The majority of referrals were from the protection programs, but some community referrals were also accepted.

Homemaker Services

Homemaker Services of Annapolis County has had a busy and productive year. Since entry into the Coordinated Home Care Program just over a year ago, more than 450 requests have been received for services. In 1989-90, with the addition of seven more part-time staff, the homemaker agency has provided 13,827 direct hours of service. Demand for service has certainly increased and it is expected that this demand will be ongoing, as the scope of this program is not yet known.

Table 41

Regional and District Offices and the Family Court

By County

CAPE BRETON REGION	— Cape Breton, Richmond, Victoria and Inverness counties
Regional Office	— Sydney
District Office	— Port Hawkesbury
Sub-Offices	— New Waterford, Sydney Mines, Whitney Pier, Glace Bay
Family Court	— Sydney (serving the Cape Breton Region)
NORTH SHORE REGION	— Antigonish, Guysborough and Pictou counties
Regional Office	— New Glasgow
District Offices	— Antigonish, Guysborough
Family Court	— New Glasgow (serving Antigonish, Guysborough and Pictou counties)
HALIFAX REGION	— Halifax County
Regional Office	— Halifax
District Offices	— Dartmouth, Sackville
Family Courts	— Halifax (serving City of Halifax and part of Halifax County) — Dartmouth (serving City of Dartmouth and part of Halifax County)
VALLEY REGION	— Kings and Hants counties
Regional Office	— Kentville
District Office	— Windsor
Family Court	— Kentville (serving the Valley Region)
WESTERN REGION	— Annapolis, Digby and Yarmouth counties
Regional Office	— Yarmouth
District Offices	— Digby, Annapolis Royal
Family Court	— Yarmouth (serving the Western Region)
CENTRAL REGION	— Colchester and Cumberland counties
Regional Office	— Truro
District Office	— Amherst
Sub-Office	— Springhill
Family Courts	— Amherst (serving Cumberland County) — Truro (serving Colchester County)

SOUTH SHORE REGION — Lunenburg, Queens and Shelburne counties
Regional Office — Liverpool
District Offices — Bridgewater, Barrington
Family Court — Lunenburg (serving South Shore Region)

Table 42

Personnel in the Seven Regions

March 31, 1990

	Cape Breton	Valley	Halifax	North Shore	Western	Central	South Shore	Total
Regional Administrators	1	1	1	1	1	1	1	7
Assistant Regional Administrators	1	—	—	—	1	—	—	2
District Supervisors	1	1	2	2	2	1	2	11
Casework Supervisors	4	2	6	3	1	2	—	18
Supervisors of Family Benefits Program	1	—	1	1	—	—	—	3
Supervisors of the Family Court	1	—	1	—	—	—	—	2
Senior Family Court Officers	1	—	2	—	—	—	—	3
Field Staff	41	16	86	25	21	14	16	219
Clerical Staff	27	11	43	19	14	11	10	135
Total Field Staff								400

Financial Services Division

Arnold R. Jones, Director

Fiscal Planning and Control

Clem Hennebury, B.Comm., Coordinator

The Coordinator is responsible for preparing the departmental budget and supervising its control throughout the year. Over recent years, budget preparation has become more complex; as a result the Coordinator is responsible for training the line managers on all aspects of budget preparation and control.

Data Verification and Accounting

Roger Angevine, Supervisor

The Supervisor is responsible for developing and maintaining acceptable accounting procedures for the entire Department and for maintaining a constant review of the Department of Finance's computer programs to ensure that the most current and accurate expenditure information is available to senior management and all budget subject managers.

Claims, Contracts and Data Processing

George Collier, Supervisor

The Supervisor is responsible for the preparation of all claims for cost-sharing with the Government of Canada. This Section is also responsible for the data entry of all expenditure and recovery items into the Department of Finance's computer, and for the production of monthly and special financial reports.

Administrative Services

Roger Whitman, Supervisor

The Supervisor is responsible for account and bank reconciliations, purchasing, inventory, equipment maintenance, incoming and outgoing mail, and the financial aspects of the three programs for senior citizens.

Financial Coordinator, Homes for Special Care

Brenda Murray, B.Comm., Coordinator

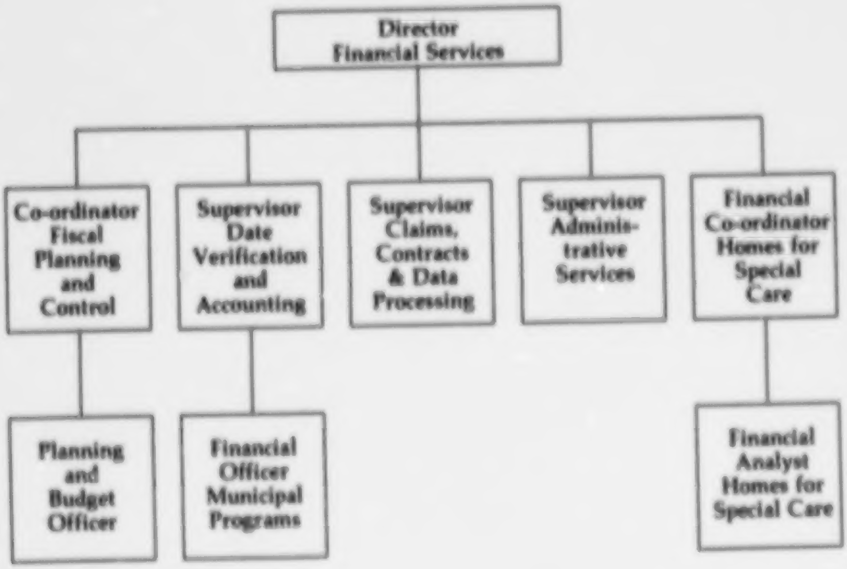
The Coordinator is responsible for the financial analysis necessary to establish a reasonable shareable per diem rate for all Homes for Special Care. At present there are more than 220 such Homes.

Staff, Municipal Claims Section, Financial Services Division.

Ms. Monica Pickles and Mr. Don Johnson, mail, printing and supply services.

ORGANIZATION CHART: FINANCIAL SERVICES DIVISION

March 1990


Director Financial Services
Co-ordinator Fiscal Planning and Control
Supervisor Date Verification and Accounting
Supervisor Claims, Contracts & Data Processing
Supervisor Administrative Services
Financial Co-ordinator Homes for Special Care
Planning and Budget Officer
Financial Officer Municipal Programs
Financial Analyst Homes for Special Care

The Financial Services Division provides the financial support services for the entire Department.

Financial Expenditures, 1989-90

Administration

HEAD OFFICE

Senior Management	553,520
Senior Citizens' Secretariat	527,353
Family Court — Judicial	1,820,200
Direct Grants	2,739,258
Audit Services	338,580
Financial Services	2,104,773
Appeal Services	203,846
Staff Training	24,324
Total	8,311,854

HOME CARE

Administration	868,108
Home Care Subsidy	7,589,784
Total	8,457,892

FIELD SERVICES — HEAD OFFICE

Administration	419,351
Psychological Services	193,512
Total	612,863

FIELD SERVICES — FIELD OFFICES

Administration	3,130,420
Rehabilitation Services	1,036,061
Family Benefits	3,607,419
Community Services	266,584
Municipal Contracts	1,428,003
Family/Youth Court Services	4,424,033
Children's Services	2,455,883
Day Care Services	87,535
Total	16,435,938

TOTAL ADMINISTRATION	33,818,547

Family and Children's Services

CHILDREN'S SERVICES

Administration	1,121,860
Maintenance — Foster Homes	5,288,140
Maintenance — Community Residential Facilities	3,566,454
Apprehension Costs	1,027,760
Voluntary Care	1,560,556
Payments to Children's Service Agencies	8,823,603
Payments to Private Agencies for Unmarried Mothers	679,300
Payments to Transition and Safe Houses	1,243,787
Early Intervention	222,062
Total	23,533,522

DAY CARE SERVICES

Administration	363,566
Payments to Child Development Centres	210,428
Day Care Subsidy	7,075,676
Total	7,649,670

NOVA SCOTIA RESIDENTIAL CENTRE

Administration	404,993
Operating and Maintenance	387,342
Academic/Vocational and Social Services	348,262
Daily Living Program	1,143,435
Total	2,284,032

TOTAL FAMILY AND CHILDREN'S SERVICES	33,467,224

Rehabilitation and Community Services

SERVICES FOR THE HANDICAPPED

Administration	717,127
Maintenance — Foster Homes	298,964
Maintenance — Nursing Homes	35,000
Adult Protection Services	355,773
Total	1,406,864

COMMUNITY SERVICES

Administration	192,278
Summer Programs	534,156
Total	726,434

REHABILITATION SERVICES

Administration	680,609
Payments for Rehabilitation Workshops	4,545,509
Work Activity Projects	1,671,349
Disabled Persons Commission	9,974
Total	6,907,441

NOVA SCOTIA YOUTH TRAINING CENTRE

Administration	714,158
Operating and Maintenance	970,933
Daily Living Program	2,005,114
Academic/Vocational and Social Services	998,912
Total	4,689,117

CHILDREN'S TRAINING CENTRES

Administration	1,139,063
Daily Living	2,570,605
Operating and Maintenance	1,359,816
Total	5,069,484

TOTAL REHABILITATION AND COMMUNITY SERVICES	18,799,340

Young Offenders Administration

YOUNG OFFENDERS PROGRAMS

Administration	826,214
Maintenance of Children	432,979
Total	1,259,193

SHELBURNE YOUTH CENTRE

Administration	836,595
Operating and Maintenance	843,596
Academic/Vocational and Social Service	587,785
Daily Living Program	1,673,628
Total	3,941,604

TOTAL YOUNG OFFENDERS ADMINISTRATION	5,200,797

Public Assistance

MUNICIPAL SOCIAL SERVICES

Administration	631,426
Payments for General Assistance	43,194,820
Payments for Residential Care Facilities	3,148,302
Payments for Nursing Homes	19,787,116
Payments for Homes for the Aged	29,384,032
Payments for Group Homes and Developmental Residences	4,109,732
Payments for Adult Residential Centres	9,535,843
Payments for Regional Rehabilitation Centres	15,981,832
Construction Assistance — Homes for Special Care	90,000
Payments for Municipal Administration	7,437,506
Civil/Family Legal Aid	3,394,300
Total	136,694,909

FAMILY BENEFITS

Administration	587,243
Family Benefits Review Board	54,158
Family Benefits Payments	150,565,470
Diabetic Assistance	420,769
Pharmacare Program	10,655,700
Total	162,283,340

SENIOR CITIZENS FINANCIAL AID PROGRAMS

Administration	410,898
Rental Assistance for Senior Citizens	1,387,647
Property Tax Rebate for Senior Citizens	3,988,868
Special Social Assistance Payments	10,128,298
Total	15,915,711

TOTAL PUBLIC ASSISTANCE	314,893,960

Other Social Services

POLICY, PLANNING AND RESEARCH

Administration	614,198
Research Projects	5,801
Total	619,999

DATA PROCESSING SERVICES	2,949,088
SOCIAL SERVICES TRAINING PROGRAM	406,571

MANAGEMENT INFORMATION SERVICES — DESIGN	900,824
NOVA SCOTIA SOCIAL SERVICES COUNCIL	21,807
NOVA SCOTIA SENIOR CITIZENS' COMMISSION	44,680
TOTAL OTHER SOCIAL SERVICES	4,942,969
Total Department	411,122,839

Ordinary Recovery Detail

ADMINISTRATION	
Government of Canada	12,855,725
Other	266,863
Total	13,122,588
FAMILY AND CHILDREN'S SERVICES	
Government of Canada	16,773,379
Municipalities	738,440
Other Provinces	163,938
Total	17,675,757
REHABILITATION AND COMMUNITY SERVICES	
Government of Canada	9,264,257
Municipalities	229,734
Total	9,493,991
YOUNG OFFENDERS ADMINISTRATION	
Government of Canada	2,464,539
Other Provinces	24,535
Total	2,489,074
PUBLIC ASSISTANCE	
Government of Canada	124,825,890
OTHER SOCIAL SERVICES	
Government of Canada	2,213,720
TOTAL ORDINARY RECOVERIES	169,821,020

Audit Services Division staff.

Community Services

Audit Services Division

G.W. Hudson, C.A., C.I.S.A., B.B.A., Director
Paul Palmer, Supervisor

The Audit Services Division is responsible for providing assistance to departmental personnel to ensure that public funds are expended with due regard to economy and efficiency. This responsibility is discharged by applying traditional auditing techniques to the accounting and operating records generated by departmental personnel. The related audit reports are issued to the responsible managers and to the Deputy Minister with findings and recommendations.

These auditing techniques are also used to determine whether or not funds provided to Homes for Special Care, municipal units and other agencies are in accordance with applicable legislation and agreements. Reports arising from these audits are provided to responsible program personnel and the Deputy Minister. The Division conducts audits at Head Office and at field and agency offices throughout the province. Five auditors and one support person assist the Supervisor and Director of the Audit Services Division in the conduct of these audits.

During fiscal 1989/90 the Division issued 173 audit reports covering the gamut of departmental programs.

A statistical summary of the audit reports produced in fiscal 1989/90 is as follows:

	No. of Audits	Audit Time (Days)
Adult service centres/workshops	26	90
Children's aid societies	4	33
Day care centres	9	66
Family Benefits	13	81
Family Courts	5	30
Grants	13	39
Homemakers	35	70
Homes for Special Care	1	39
Municipal assistance programs	23	114
SARs Programs	3	13
Trust accounts—Homes for Special Care	34	77
Other	7	18
Total	173	670

During the year, audit staff spent considerable time enhancing the Division's computerized time management/audit scheduling database system. The Division also expanded its ability to use computer-assisted audit techniques both within Head Office and at various field locations. All this was accomplished while meeting the challenge of losing and replacing three of the Division's four experienced field auditors.

The financial and systems expertise acquired by the staff of the Division is utilized by the Department in matters not directly related to audit, examples of which are:

- The Director is continuing to serve on the project steering and working committees of the Family Court computerization project and on the working committee established to decentralize the Financial Services Family and Children's Services system.
- The Supervisor is a member of the board of the Preston Area Housing Fund and serves as its treasurer and chief financial officer.
- The Supervisor also served on a committee established to develop a detailed plan and schedule to implement electronic funds transfers as an alternative method of payment for Family Benefits recipients.

Community Services

Directory

Head Office

J.W. Johnston Building
5182 Prince Street
P.O. Box 696
Halifax, N.S. B3J 2T7

Honourable Guy J. LeBlanc, B.A., B.Ed.	Minister
Carmen F. Moir, B.Sc., B.Ed., M.A.	Deputy Minister
Paul Comeau	Executive Assistant to the Minister
J.A.A. MacKinnon, B.A.	Administrative Assistant to the Deputy Minister
Sheila Keizer	Secretary to the Minister
Yvelle Poirier	Secretary
Doris Holland	Secretary to the Deputy Minister
Patricia Ripley, Ph.D.	Special Assistant to the Deputy Minister Acting Coordinator of Appeals
Martha Crowe, B.A., L.L.B.	Administrative Officer
Vacant	Supervisor, Appeals Program

Family and Children's Services Division

W.D. Greatorex, R.S.W.	Administrator
Trevor Townsend, M.S.W.	Co-Director, Child and Adolescent Services
Rosemary Rippon, R.S.W.	Director, Family and Children's Services
George Savoury	Consultant, Family and Children's Services
Susan Drysdale, B.A., M.S.W.	Coordinator of Adoption Services
Gregory Bowers, M.S.W.	Supervisor, Young Offender and Court Services
Jane Grantmyre	Supervisor, Day Care Services
Alexander Shaw, B.A., L.L.B.	Solicitor, Family and Children's Services
Greg Gammon, M.S.W.	Director, Day Care Services
Debra Burris, R.S.W.	Supervisor, Child Abuse Registry
John T. MacKinnon, M.S.W.	Director, Young Offender and Court Services
John MacGillivary, B.Comm.	Financial Officer, Day Care Subsidy Program
Joanne Coffin, B.C.S.	Program Specialist, Day Care
Beverly D'Entremont, M.S.W.	Coordinator, Family and Children's Services Computer Programs
Vacant	Coordinator, Young Offender Community Programs
Bonnie Ramsey, M.S.W.	Post-Adoption Worker
Judy Jackson, M.S.W.	Post-Adoption Worker
Harold Grainger	Coordinator, Maintenance Enforcement Program

Coordinated Home Care Division

Nina L. Clarke, R.N., B.S.W.	Provincial Coordinator, Home Care Program
Charlett Brine	Secretary to the Provincial Coordinator, Home Care Program
Joan Redmond, R.N.	Assistant Provincial Coordinator
A. Stewart Brown, M.S.W.	Director, Homemaker Services
Cheryl Roosjen	Secretary to the Director, Homemaker Services
Coleen Chisholm, B.,A., B.Ed.	Regional Home Care Coordinator, Cape Breton Region
Eleanor MacDougall, B.Sc.	Regional Home Care Coordinator, Central Region
Marla Gaudet, M.A., B.HomeEc.	Regional Home Care Coordinator, Halifax Region
David Chadwick	Regional Home Care Coordinator, North Shore Region

Alice Middleton, M.S.W., B.Sc.	Regional Home Care Coordinator, South Shore Region
Mary Ledwell, B.S.W.	Regional Home Care Coordinator, Valley Region
Louis Comeau, B.A.	Regional Home Care Coordinator, Western Region
Alicia Nolan	Program Administration Officer

Family Benefits Division

William Campbell	Director, Family Benefits
Rupert Fisher	Manager of Operations, Family Benefits
Sandra MacLean	Supervisor, Senior Citizens Financial Aid Programs
Carole Fraser, B.A.	Supervisor, Family Benefits, Central, Western, and South Shore Regions
Shiela Burke	Program Analyst
Carolyn Pettipas	Information Processing Technician
Lynn Orton	Chief Clerk, Central, Western, and South Shore Regions

Rehabilitation and Community Services Division

James A. MacIsaac, M.S.W.	Administrator
Ross Thorpe, B.Ed., M.A.	Director, Services for the Mentally Handicapped
William McCarron, B.A., M.S.W.	Co-ordinator, Services for the Mentally Handicapped
Barbara Carbonell, R.N., P.G.	Coordinator, Adult Institutional Services
André McConnell, B.A., M.S.W.	Co-ordinator, Community Residential Services
Ron L'Esperance, M.Ed.	Director, Vocational Rehabilitation and Community Services
Ruth Anne Moffatt-Dickson, B.A., B.S.W.	Coordinator, Vocational Rehabilitation Services and Work Activities Project
John MacInnes, M.S.W.	Coordinator, Training for Social Assistance Recipients
Paul Theriault, B.A., B.Ed.	Vocational Rehabilitation Consultant
Norma Lloyd	Coordinator, Special Projects
Malcolm McFarlane, M.A., Ph.D.	Supervisor, Classification and Assessments
Carolyn Conrad, R.N.	Field Assessments Officer, Homes for Special Care
Peter Barteaux	Director, Municipal Social Services
T. Allison Hartlen, M.S.W.	Consultant, Municipal Social Services

Patricia Thompson	Supervisor, Municipal Social Services
Barbara Millar, B.Sc.N.	Chief Supervisor, Homes for Special Care
Douglas Penney, M.S.W.	Consultant, Homes for Special Care
Frances Sutherland, B.Sc., M.Ed., P.D.T.	Consultant, Nutritionist
Joan Snow, B.Sc., N.Ed.	Supervisor, Homes for Special Care
Melda Howe, R.N.	Field Assessment Officer, Homes for Special Care (Kentville Office)
Audrey Pratt, R.N.	Field Assessment Officer, Homes for Special Care (North Shore Regional Office)
Beverly LeBlanc, R.N.	Field Assessment Officer, Homes for Special Care (Cape Breton Regional Office)
Nancy Cochrane, M.S.W.	Co-ordinator, Adult Protection Services

Research, Planning and Management Information Services Division

Bessie Harris, M.S.W.	Administrator
Elizabeth McNaughton, M.S.W., M.A.	Director, Policy, Planning and Research
Allan Clark, B.P.E., M.U.R.P.	Co-ordinator, Indian Affairs and Senior Citizens' Commission
Shulamith Medjuck, M.A.	Research and Statistical Officer
Sharon Schnare	Research and Statistical Officer
Robert Haley, M.S.W., M.Ed., E.C.O.M.	Chief Instructor, Community Services Training
Debra Bellefontaine, B.A.	Instructor, Community Services Training
Joan Parks, M.S.W.	Manager, Staff Training
Vacant	Information Officer
Jane Phillips, B.A., M.L.S.	Librarian
Tom Conrad, B.Sc.	Director, Information Systems
Peter Arnburg, B.Sc.	Computer Services Officer
David Ryan, B.Sc.	Senior Programmer, Production Support
Diane McKinnon	Chief Clerk, Data Entry and Control

Field Services and Personnel Division

J.A. MacKinnon, M.S.W.	Director
Alan Cuvelier, B.A.	Coordinator, Vocational and Development Assessment Services
Catherine Martin	Personnel Manager
Barbara Bormke	Supervisor, Personnel Services
Lynn Burgess	Personnel Clerk, Personnel Services
Michael Craig, M.S.W.	Senior Consultant

Financial Services Division

Arnold R. Jones	Director
Roger Angevine	Supervisor, Data Verification and Accounting
Roger Whitman	Supervisor, Administrative Services
George Collier	Supervisor, Claims, Contracts and Data Processing
Clem Hennebury, B.Comm.	Coordinator, Fiscal Planning and Control
Bonnie LeFrank, B.Comm.	Planning and Budgeting Officer
Gary Greenough	Financial Officer, Municipal Programs
Brenda Murray, B.Comm.	Financial Coordinator, Homes for Special Care
Jennifer Blair-Myketyn, B.Comm.	Financial Analyst, Homes for Special Care

Audit Services Division

George W. Hudson, C.A., C.I.S.A., B.B.A.	Director
Paul Palmer	Supervisor
J. Gregory Black	Auditor
Art Mattson, B.Comm., C.G.A.	Auditor
Colleen Hooper	Auditor
Margaret Pellerine, B.Comm., C.M.A.	Auditor
Dave Hiscock	Senior Audit Clerk

Regional, District and Sub-Offices

Cape Breton Region

Francis Capstick	Acting Regional Administrator Cape Breton Regional Office Suite 7, Provincial Building 360 Prince Street Sydney, N.S. B1P 5L1
Vacant	Assistant Regional Administrator
Walter MacMillan	Coordinator of Financial Programs, Regional Office
Rita MacNeil, B.A., R.S.W.	Supervisor Family Court for the Province of Nova Scotia P.O. Box 785 Sydney, N.S. B1P 6J1
Stan Reppa, B.S.W.	Senior Family Court Officer
Walter MacMillan	Caseworker, Family Court
Gordon MacMaster	District Supervisor Port Hawkesbury District Office Box 359 Provincial Building, MacSween Street Port Hawkesbury, N.S. B0E 2V0
Hector MacSween	Casework Supervisor New Waterford Sub-Office 3331 Plummer Avenue New Waterford, N.S. B1H 1Y5
Judy Martin	Supervisor, Family Benefits, Cape Breton Region
Dorothy Smith	Chief Clerk, Cape Breton Region

North Shore Region

Cyril Reddy	Regional Administrator North Shore Regional Office P.O. Box 488 Campbell's Lane New Glasgow, N.S. B2H 5E5
Doug Burgess, M.S.W.	Casework Supervisor, Regional Office
L.A. "Sy" Mills	District Supervisor Antigonish District Office P.O. Box 1450 Provincial Building, James Street Antigonish, N.S. B2G 2L7

Harold M. Roberts	District Supervisor Guysborough District Office Chedabucto Centre P.O. Box 90 Guysborough, N.S. B0H 1N0
Ervin Currie	Supervisor, Family Benefits
Janet Everest	Chief Clerk

Central Region

Harvey J. MacArthur, M.S.W.	Regional Administrator Central Regional Office P.O. Box 950 58 Willow Street Truro, N.S. B2N 5G7
Donald Russell, M.S.W.	District Supervisor Cumberland District Office P.O. Box 399 24 Crescent Avenue Amherst, N.S. B4H 3Z5

Halifax Region

Joan M. MacKinnon, M.S.W.	Regional Administrator Halifax Regional Office Metro One Building 6061 Young Street, Suite 320 P.O. Box 8715 Halifax, N.S. B3K 5M4
John Webb	Regional Field Supervisor Family Benefits Halifax Regional Office
Calvin Bungay	Supervisor Family Court for the Province of Nova Scotia 6112 Quinpool Road P.O. Box 1473-N Halifax, N.S. B3K 5H7
Leonard Lipsett	Senior Family Court Officer
Duncan K. Rosnok	District Supervisor Dartmouth District Office Suite 205 Dartmouth Professional Centre 277 Pleasant Street Dartmouth, N.S. B2Y 3S2
Shirley Ramey-Bergman, M.S.W.	Senior Casework Supervisor District Office, Dartmouth
Harold Beals, M.S.W.	Casework Supervisor District Office, Dartmouth

Shirley Hines, B.S.W.	Casework Supervisor District Office, Dartmouth
Graeme Fraser, M.S.W.	District Supervisor Sackville District Office Cobequid Multi Services Centre 70 Memory Lane Lower Sackville, N.S. B4C 2J3
John Campbell	Casework Supervisor Family Court, Halifax
Peter Roberts, M.S.W.	Senior Court Officer Family Court, Dartmouth
Shirley Feltmate	Supervisor, Family Benefits
Doug Mahoney	Chief Clerk, Halifax Region

Valley Region

Barry Costello, R.S.W.	Regional Administrator Central Regional Office P.O. Box 188 374 Main Street Kentville, N.S. B4N 3W7
Vernon J. Totten	Casework Supervisor, Regional Office
Perry Bishop	Casework Supervisor, Family Court, Kentville
Wendy Trull, B.S.W.	District Supervisor Hants District Office P.O. Box 2350 Windsor, N.S. B0N 2T0

Western Region

F.A. "Sandy" Bowes, B.A.	Regional Administrator Western Regional Office P.O. Box 460 Provincial Building, 10 Starr's Road Yarmouth, N.S. B5A 4B4
Michael J. Kendrick, B.A., M.S.W., M.Th.	Assistant Regional Administrator
Douglas S. Mosley	Casework Supervisor, Regional Office
Greg Wiseman, B.A., B.Sc.	District Supervisor Digby District Office Box 399, Warwick Street Digby, N.S. B0V 1A0
Stan Locke	District Supervisor Annapolis District Office Box 39, Municipal Building Annapolis Royal, N.S. B0S 1A0

South Shore Region

Patrick Lachance, M.S.W.	Regional Administrator South Shore Regional Office P.O. Box 1360 Liverpool, N.S. B0T 1K0
Raymond G. Harris	District Supervisor Shelburne District Office Box 9, Administrative Centre Barrington, N.S. B0W 1E0
Janet Moore	District Supervisor Lunenburg District Office P.O. Box 170 Provincial Building, Suite 105 99 High Street Bridgewater, N.S. B4V 2W8

Children's Aid Societies

Family and Children's Services of Annapolis County

Annapolis Royal, N.S. B0S 1A0

Executive Director	Stan Locke
President	Rev. Robert Matthews

Children's Aid Society of Cape Breton

Provincial Building
Sydney, N.S. B1P 5L1

Acting Executive Director	Frank Capstick
President	Greg Boone

Children's Aid Society and Family Services of Colchester County

P.O. Box 950
Truro, N.S. B2N 5G7

Executive Director	Harvey J. MacArthur, M.S.W.
President	Beth Stanfield

Family and Children's Services of Cumberland County

Box 399
Amherst, N.S. B4H 3Z8

Executive Director	Don Russell, M.S.W.
President	Arthur Saffron

Children's Aid Society of Halifax

5244 South Street
Halifax, N.S. B3J 1A4

Executive Director	Marilyn R. Peers, M.S.W.
President	Jane Bureau

Family and Children's Services of Hants County

P.O. Box 99
Windsor, N.S. B0N 2T0

Executive Director	Wendy Trull, B.S.W.
President	Dr. J.T. Snow

Children's Aid Society of Inverness-Richmond

P.O. Box 359
Port Hawkesbury, N.S. B0E 2B0

Executive Director	Gordon MacMaster
President	Doreen Beaton

Family and Children's Services of Kings County

P.O. Box 188
Kentville, N.S. B4N 3W7

Executive Director	Barry Costello, R.S.W.
President	Geraldine Browning

Family and Children's Services of Lunenburg County

P.O. Box 170
Bridgewater, N.S. B4B 2W8

Executive Director	Vacant
President	Jennifer Dhalla

Children's Aid Society of Pictou County

P.O. Box 488
New Glasgow, N.S. B2H 5E5

Executive Director	Cyril Reddy
President	Vivian Farrell

Family and Children's Services of Queens County

P.O. Box 1360
Liverpool, N.S. B0T 1K0

Executive Director	Pat LaChance
President	Albert Laing

Children's Aid Society of Shelburne County

P.O. Box 9
Barrington, N.S. B0W 1E0

Executive Director	Raymond G. Harris
President	Donald Glover

Family and Children's Services of Yarmouth County

P.O. Box 460
Yarmouth, N.S. B5A 4B4

Executive Director	Douglas G. Raymond, R.S.W.
President	Rev. A.D. "Bill" Newell

Micmac Family and Children's Services of Nova Scotia

P.O. Box 179
Shubenacadie, N.S. B0N 2H0

Executive Director	Joan Glode
President	Chief Lawrence Paul

Mr. Robert Quinn, Commissionaire, Head Office.

Municipal Social Service Workers

(*Municipal units that do not have an office or a full-time social service worker and in which the provincial government does not share administrative costs but does share assistant costs at the rate of 66 2/3%.)

Cities

Dartmouth	Paul Greene Director of Social Services	P.O. Box 817 Dartmouth, N.S. B2Y 3Z3
Halifax	Harold Crowell Social Planner	City of Halifax P.O. Box 1749 Halifax, N.S. B3K 3A5
Sydney	Pat Drohan Director of Social Services	P.O. Box 730 Sydney, N.S. B1P 6H7

Towns

Amherst	Beverley McQuarrie Director of Social Services	P.O. Box 471 Amherst, N.S. B4H 4A1
Annapolis Royal	Brian Taylor Director of Social Services	P.O. Box 100 Municipal Administration Building Annapolis Royal, N.S. B0S 1A0
Antigonish	L.A. Mills District Supervisor	Antigonish District Office Suite 101, 11 James Street Antigonish, N.S. B2G 1R6
Bedford	Ed Mason Director of Social Services	P.O. Box 300 Armdale, N.S. B3L 4K3
Berwick	Henry Bourgeois Director of Social Services	P.O. Box 100 Kentville, N.S. B4N 3W3
Bridgetown	Brian Taylor Director	P.O. Box 100 Municipal Administration Building Annapolis Royal, N.S. B0S 1A0
Bridgewater	Janet Moore District Supervisor	Lunenburg District Office Suite 105, 99 High Street Bridgewater, N.S. B4V 1V8
Canso	Harold M. Roberts District Supervisor	P.O. Box 90 Guysborouth, N.S. B0H 1N0
Clarks Harbour	Raymond G. Harris District Supervisor	Shelburne District Office P.O. Box 9 Barrington, N.S. B0W 1E0
Digby	Greg Wiseman District Supervisor	Digby District Office P.O. Box 399 Digby, N.S. B0V 1A0
Dominion	Greg MacKenzie Director of Social Services	271 Kings Road Dominion, N.S. B0A 1E0

Glace Bay	Greg MacKenzie Director of Social Services	R.R. #1 Glace Bay, N.S. B1A 5T9
Hantsport	Wendy Trull District Supervisor	P.O. Box 2350 Windsor, N.S. B0N 2T0
Kentville	Henry Bourgeois Director of Social Services	P.O. Box 100 Kentville, N.S. B4N 3W3
Liverpool	Patrick Lachance Regional Administrator	South Shore Regional Office P.O. Box 1360 Liverpool, N.S. B0T 1K0
Lockeport	Raymond G. Harris District Supervisor	Shelburne District Office P.O. Box 9 Barrington, N.S. B0W 1E0
Louisbourg*	Elaine MacPherson Clerk-Treasurer	P.O. Box 88 Louisbourg, N.S. B0A 1M0
Lunenburg	Janet Moore District Supervisor	Lunenburg District Office Suite 105, 99 High Street Bridgewater, N.S. B4V 1V8
Mahone Bay	Janet Moore District Supervisor	Lunenburg District Office Suite 105, 99 High Street Bridgewater, N.S. B4V 1V8
Middleton	Brian Taylor Director of Social Services	Municipal Administration Building P.O. Box 100 Annapolis Royal, N.S. B0S 1P0
Mulgrave	Harold M. Roberts District Supervisor	P.O. Box 90 Guysborough, N.S. B0H 1N0
New Glasgow	Cyril Reddy Regional Administrator	North Shore Regional Office P.O. Box 488 New Glasgow, N.S. B2H 5E5
New Waterford	Bernard MacNeil Director of Social Services	3371 Plummer Avenue New Waterford, N.S. B1H 1Y8
North Sydney	Keith MacMillan Social Service Worker	262 Commercial Street Box 369 North Sydney, N.S. B2A 3M4
Oxford*	Harris M. McCormack Clerk-Treasurer	P.O. Box 338 Oxford, N.S. B0M 1P0
Parrsboro*	Rosemary Mullins Director of Social Services	P.O. Box 399 24 Crescent Avenue Amherst, N.S. B4H 3Z5
Pictou	Cyril Reddy Regional Administrator	North Shore Regional Office P.O. Box 488 New Glasgow, N.S. B2H 5E5
Port Hawkesbury	Gordon MacMaster District Supervisor	P.O. Box 359 Port Hawkesbury, N.S. B0E 2V0
Shelburne	Raymond G. Harris District Supervisor	Shelburne District Office P.O. Box 9 Barrington, N.S. B0W 1E0

Springhill	Beverly MacLeod Director of Social Services	P.O. Box 2549 Springhill, N.S. B0M 1X0
Stellarton	Cyril Reddy Regional Administrator	North Shore Regional Office P.O. Box 488 New Glasgow, N.S. B2H 5E5
Stewiacke*	Harvey MacArthur Executive Director	P.O. Box 950 Truro, N.S. B2N 5G7
Sydney Mines	David Guy Social Service Worker	Main Street Sydney Mines, N.S. B1V 2L4
Trenton	Cyril Reddy Regional Administrator	North Shore Regional Office P.O. Box 488 New Glasgow, N.S. B2H 5E5
Truro	Harvey MacArthur Executive Director	P.O. Box 950 Truro, N.S. B2N 5G7
Westville	Cyril Reddy Regional Administrator	North Shore Regional Office P.O. Box 488 New Glasgow, N.S. B2H 5E5
Windsor	Wendy Trull District Supervisor	P.O. Box 2350 Windsor, N.S. B0N 2T0
Wolfville	Wendy Trull District Supervisor	P.O. Box 2350 Windsor, N.S. B0N 2T0
Yarmouth	Mike Kendrick Acting Regional Administrator	Western Regional Office P.O. Box 460 Yarmouth, N.S. B5A 4B5

Municipalities

Annapolis County	Brian Taylor Director, Social Services	Municipal Administration Building P.O. Box 100 Annapolis Royal, N.S. B0S 1A0
Antigonish County	L.A. Mills District Supervisor	Antigonish District Office Suite 101, 11 James Street Antigonish, N.S. B2G 1R6
Argyle	Mike Kendrick Acting Regional Administrator	Western Regional Office P.O. Box 460 Yarmouth, N.S. B5A 4B5
Barrington	Raymond G. Harris District Supervisor	Shelburne District Office P.O. Box 9 Barrington, N.S. B0W 1E0
Cape Breton County	Hugh MacDonald Director of Social Services	865 Grand Lake Road Sydney, N.S. B1P 6W2
Cape Breton Joint Expenditure Board	John Woodford Supervisor of Placement	Community Residence Program 292 Charlotte Street Sydney, N.S. B1P 1C7
Chester	Janet Moore District Supervisor	Lunenburg District Office Suite 105, 99 High Street Bridgewater, N.S. B4V 1V8

Clare	Greg Wiseman District Supervisor	Digby District Office P.O. Box 399 Digby, N.S. B0V 1A0
Colchester County	Michael Roma Director of Social Services	Court House P.O. Box 697 Truro, N.S. B2N 5E7
Cumberland County	Rosemary Mullins Director of Social Services	P.O. Box 399 24 Crescent Avenue Amherst, N.S. B4H 3Z5
Digby County	Greg Wiseman District Supervisor	Digby District Office P.O. Box 399 Digby, N.S. BOV 1A0
Guysborough	Harold M. Roberts District Supervisor	P.O. Box 90 Chedabucto Mall Guysborough, N.S. B0H 1N0
Halifax County	Edward C. Mason Director of Social Services	P.O. Box 300 Halifax, N.S. B3L 4K3
	Wayne Hyson Dartmouth Branch	1211 Cole Harbour Rd. Dartmouth, N.S. B2V 1M9
	Angus Grant Supervisor	Cobequid Multi Service Centre 70 Memory Lane Lower Sackville, N.S. B4C 2J3
Hants County (Hants East and Hants West)	Wendy Trull District Supervisor	P.O. Box 2350 Windsor, N.S. B0N 2T0
Inverness County	James F. Gillis Director of Social Services	Municipal Building Port Hood, N.S. B0E 2W0
Kings County	Henry Bourgeois Director of Social Services	P.O. Box 100 Kentville, N.S. B4N 3W3
Lunenburg County	Janet Moore Acting District Supervisor	Lunenburg District Office Suite 105, 99 High Street Bridgewater, N.S. B4V 1V8
Pictou County	Michael J. MacIsaac Social Service Worker	P.O. Box 488 New Glasgow, N.S. B2H 5E5
Queens County	Patrick Lachance Regional Administrator	South Shore Regional Office P.O. Box 1360 Liverpool, N.S. B0T 1K0
Richmond County	Norman Bartholomew Director of Social Services	P.O. Box 93 St. Peters, N.S. B0E 3B0
Shelburne County	Raymond G. Harris District Supervisor	Shelburne District Office P.O. Box 9 Barrington, N.S. B0W 1E0
St. Mary's	L.A. Mills District Supervisor	Antigonish District Office Suite 101, 11 James Street Antigonish, N.S. B2G 1R6

Victoria County	Marian MacDonald Director of Social Services	P.O. Box 29 Baddeck, N.S. B0E 1B0
Yarmouth County	Mike Kendrick Acting Regional Administrator	Western Regional Office P.O. Box 460 Yarmouth, N.S. B5A 4B4

Homes for Special Care

Residential Care Facilities

Annapolis County

Annapolis County	capacity
Nightingale Rest Home Mrs. Margaret Gallant P.O. Box 77, Garden Street Granville Ferry, N.S. B0S 1K0 532-7020	9
Grace Haven Mrs. Eileen Marie Frost R.R. #4, Bridgetown, N.S. B0S 1C0 665-4224	15
The Willows Mrs. Prudence Bathurst R.R. #1, Old Station Rd., Wilmot, N.S. B0P 1W0 825-6145	7
Saunders Rest Home Mrs. James Saunders P.O. Box 114 Bridgetown, N.S. B0S 1C0 665-2597	8
Wallasey Place Mr. & Mrs. Randy White R.R. #2, Annapolis Royal, N.S. B0S 1A0 532-7871	9
Sun Valley Gardens Mrs. Marion Ockle P.O. Box 519 Kingston, N.S. B0P 1R0 765-6614	23

Antigonish County

Highland Crest Home Mrs. Martha MacNeil 44 Hillcrest Street Antigonish, N.S. B2G 2B5 863-3855	40

Cape Breton Island

Mayfair Guest Home Mrs. Dorothy Dunphy 37 George Street Sydney, N.S. B1A 4Y7 539-5611	11
Terrace Manor Mrs. John MacAulay 208 South Street Glace Bay, N.S. B1A 1W1 849-2849	21

	capacity
MacLeod's Boarding Home Miss Jean MacLeod P.O. Box 153 2 Williams Street Donkin, N.S. B0A 1G0 737-2364	6
Victoria Haven Mr. William MacLeod 429 Third Street Glace Bay, N.S. B1A 4G6 849-4127	20
Jones Rest Home Mrs. Jeanette Jones 1 Minto Street Glace Bay, N.S. B1A 5B2 849-1605	7
John A. Carmichael Rest Home Mrs. Erma Carmichael 66 Queen Street North Sydney, N.S. B2A 1A3 794-4050	11
New Dawn Guest House Miss Marie MacPhee 141 Dominion Street P.O. Box 1055 Sydney, N.S. B1N 2V4 539-2221	27
Robertson House Mrs. Lorraine Robertson P.O. Box 83 Margaree Valley, N.S. B0E 2C0 248-2181	11
Midtown Villa Mrs. Elizabeth Blanchard 2465 Plummer Avenue New Waterford, N.S. B1H 1Z5 862-3622	15
Heritage House Mr. & Mrs. E. Robertson P.O. Box 81 Port Hood, N.S. B0E 2W0 787-2210	11
MacNabb's Boarding Home Mrs. Agnes MacNabb 35 Commercial Street Dominion, N.S. B0A 1E0 849-5301	5

Colchester County

Townsview Estates Mr. Charles Dale P.O. Box 1825 Truro, N.S. B2N 5Z5 895-9559	85
Karlaine Place Mrs. Bernice Barnhill P.O. Box 691 Truro, N.S. B2N 5E5 895-5111	8
Cunningham's Rest Home Mrs. Valerie Cunningham P.O. Box 1145 Blair Avenue Tatamagouche, N.S. B0K 1V0 657-2876	17
Westside Villa Mr. Charles Dale 421 Prince Street Truro, N.S. B2N 1E6 893-8463	26

capacity

Elmwood Manor 14
Ms. Germaine Melanson
Stewiake, N.S.
B0N 2J0
639-9003

Cumberland County

Sunrise Manor 20
Mrs. Anne C. Wilson
West Pugwash, N.S.
B0M 1L0
243-2110

Hyland Rest Homes Ltd. 39
Mr. Paul Lawson
P.O. Box 487
Parrsboro, N.S.
B0M 1S0
254-2966

Church Street Manor 6
Mrs. Denise Hunter
52 Church Street
Springhill, N.S.
B0M 1X0
597-8351

Four Seasons Manor 28
Mr. & Mrs. Herbert Hochhold
P.O. Box 134, Water Street
Oxford, N.S.
B0M 1P0
447-2819

capacity

Advocate Manor 22
Mr. Al Quigley
Advocate, N.S.
B0M 1A0
392-2555

Shady Rest Estates 24
Mrs. Louise Ockle
P.O. Box 40, Water Street
Oxford, N.S.
B0M 1P0
447-2786

Victoria Manor 50
Mrs. Audrey Goldrich
12 West Victoria Street
Amherst, N.S.
B4H 1B8
667-9464

Digby County

Sissiboo Rest Home 11
Mrs. Sandra Duran
R.R. #4, Sissiboo Road
Weymouth Mills, N.S.
B0W 3T0
837-4725

La Maison au Coucher du Soleil 24
Mrs. Blanche Gaudet
Saulnierville, N.S.
B0W 2Z0
769-2270

Halifax City and County

Eastern Shore Guest Home 12
Ms. Glenda Armsworthy Wilson
Musquodoboit Harbour, N.S.
B0J 2L0
889-2434

Nantucket Hall 26
Mrs. Marlene Webber
10 Fairbanks Street
Dartmouth, N.S.
B3A 1B7
463-0589

capacity

Lynden Rest Home 19
Mrs. Deborah Morgan-Downey
6117 Jubilee Road
Halifax, N.S.
B3H 2E8
429-9254

Southwood Villa 20
Mrs. Deborah Morgan-Downey
153 Pleasant Street
Dartmouth, N.S.
B2Y 3P8
469-3062

Haven Manor 15
Ms. Hilda Stevens
6411 Coburg Road
Halifax, N.S.
B3H 2A6
429-1167

Woodside Manor 29
Mrs. B.J. Robb
351 Pleasant Street
Dartmouth, N.S.
B2Y 3S4
463-5845

Harbour Glen Manor 17
Mrs. Deborah Morgan-Downey
229 Pleasant Street
Dartmouth, N.S.
B2Y 3R5
469-3062

capacity

Twin Maples Villa 38
Mrs. Phyllis Hardy
349 Pleasant Street
Dartmouth, N.S.
B2Y 3S4
466-3331

Blue Dolphin Foster Villa 10
Mr. Allan James
Musquodoboit Harbour, N.S.
B0J 2L0
889-2664

Hilltop Villa 11
Mr. C. Dorey
200 Main Street
Dartmouth, N.S.
B2X 1S3
435-6186

Freeman's Rest Home 17
Mrs. Daisy Freeman
779 Old Sackville Road
Lower Sackville, N.S.
B3J 2R7
864-3499

Hants County

Avonview Rest Home 16
Mr. & Mrs. Gordon Arrsworthy
General Delivery
Summerville, N.S.
B0N 2K0
633-2175

Bennett's Rest Home 7
Mrs. Claire Bennett
P.O. Box 37
Shubenacadie, N.S.
B0N 2H0
758-3861

White's Rest Home 6
Mrs. Hilda White
R.R. #2, Kennetcook, N.S.
B0N 1F0
369-2389

capacity

capacity

Kings County

Wedgewood House 8
Mrs. Patricia Healy
19 Leverett Avenue
Kentville, N.S.
B4N 2K5
678-1242

Seyforth's Boarding Home 30
Ms. Barbara Walsh
R.R. #1, Berwick
(Morristown), N.S.
B0P 1E0
538-9086

Eldridge's Rest Home 25
Mrs. Judy Eldridge
R.R. #1, Berwick, N.S.
B0P 1E0
538-8305

Hirtle's Rest Home 26
Mr. & Mrs. W. Hirtle
Aylesford, N.S.
B0P 1C0
847-3533

Wolfville Elms 19
Mrs. Diana J. MacDonald
P.O. Box 16
413 Main Street
Wolfville, N.S.
B0P 1X0
542-2420

Hirtle's Rest Home 16
Mr. & Mrs. W. Hirtle
P.O. Box 84
255 Commercial Street
Berwick, N.S.
B0P 1E0
538-9579

Seyforth's Rest Home 26
Mrs. Barbara Walsh
P.O. Box 129
120 Foster Street
Berwick, N.S.
B0P 1E0
538-3630

Lunenburg County

Pleasant Rest Home 22
Mr. David Walker
45 Pleasant Street
Bridgewater, N.S.
B4V 1M9
543-2675

Lohnes Rest Home 9
Mrs. Rita Lohnes
R.R. #1, Barss Corner, N.S.
B0R 1A0
644-2663

Pictou County

Sunset Haven Home 40
Mrs. Rita MacIsaac
253 Forbes Street
New Glasgow, N.S.
B2H 4P5
752-3461

Shady Oaks Rest Home 12
Mr. Larry Brezenski
R.R. #2, Union Centre
Westville, N.S.
B0K 2A0
396-3397

capacity capacity

Sunset Haven Annex 6
Mrs. Rita MacIsaac
253 Forbes Street
New Glasgow, N.S.
B3H 4P5
752-3461

Queens County

Hillview Acres 28
Mr. Raymond Fiske
Middlefield, N.S.
B0T 1K0
685-2966

Shelburne County

Harbour View Rest Home 12
Ms. Margaret Coates
P.O. Box 11, Crest Street
Lockeport, N.S.
B0T 1L0
656-3367

Abide-A-While 12
Mrs. Carol Oxner
P.O. Box 1142
Shelburne, N.S.
B0T 1W0
875-4384

Yarmouth County

Point du Marais Boarding Home 10
Mrs. Joan d'Entremont
Box 236
Lower West Pubnico, N.S.
B0W 2C0
762-3099

Clo Estates 10
Mrs. Hazel Olson
36 Grove Road
Yarmouth, N.S.
B5A 4J7
742-7583

Group Homes and Developmental Residences

Antigonish County

L'Arche Group Home 6
Mr. Derek Simon
69 St. Ninian Street
Antigonish, N.S.
B2G 1Y7
863-5945

capacity

Cape Breton Island

Resi-Care Assoc. 7
Developmental Residence
Mr. Mike Walsh
880 George Street
Sydney, N.S.
B1P 1M1
539-5468

Union Street Group Home 6
Mrs. Jane Crawley
30 Union Street
Sydney, N.S.
B1P 4X5
539-2406

MacDonald Hall Group Home 13
Mr. David MacIver
P.O. Box 220
Inverness, N.S.
B0E 1N0
258-3108

70 George Street Group Home 10
Resi-Care (C.B.) Assoc.
Mr. Mike Walsh
70 George Street
Sydney, N.S.
B1P 1H7

Chemoi Group Home 8
Mr. Wilfred Boudreau
P.O. Box 627
Cheticamp, N.S.
B0E 1H0
244-2565

Colchester County

McCully House Group Home 8
Mr. Ron Fielding
82 Lorne Street
Truro, N.S.
B2N 3K3
893-9532

capacity

Clyde Avenue 7
Developmental Residence
Resi-Care (C.B.) Assoc.
Mr. Mike Walsh
11 Clyde Avenue
Sydney Mines, N.S.
B1V 2E3
736-2335

Waycobah Group Home 5
Developmental Residence
L'Arche Cape Breton
Mr. Tom Gunn
R.R. #1, Orangedale, N.S.
B0E 2K0
756-3160

Byng Avenue Group Home 6
Mrs. Jane Crawley
93 Byng Avenue
Sydney, N.S.
B1P 5C1
539-0025

Unity House Group Home 7
Mr. Al Ross
General Delivery
East Bay, N.S.
B0A 1H0
828-2853

Corinthian House Group Home 7
L'Arche Cape Breton
Mr. Tom Gunn
R.R. #1, Orangedale, N.S.
B0E 2K0
756-2976

capacity

Cumberland County

Rupert House 6
Mr. Ed Thibodeau
1 Rupert Street
Amherst, N.S.
B4H 3R2
667-3204

Digby County

Maison Jerome Group Home 6
Sister Pauline Armstrong
P.O. Box 119
Church Point, N.S.
B0W 1N0
769-3253

Halifax County

Abbott Drive Developmental Residence 6
Mrs. Bev Wicks
7097-7099 Abbott Drive
Halifax, N.S.
B3L 2L5
455-3630

Gottingen Street Group Home 6
Ms. Carole Evans
2690 Gottingen Street
Halifax, N.S.
B3K 3C7
454-8719

Hawthorne Street Group Home 8
Mrs. Bev Wicks
63 Hawthorne Street
Dartmouth, N.S.
B2Y 2Y7
469-0670

Oxford Street Group Home 12
Mrs. Bev Wicks
1615 Oxford Street
Halifax, N.S.
B3H 3Z7
429-6137

capacity

MacDougall Avenue Developmental Residence 7
Mrs. Bev Wicks
30 MacDougall Drive
Lower Sackville, N.S.
B4C 3E7
865-7190

Victoria Road Group Home 10
Ms. Carole Evans
70 Victoria Road
Dartmouth, N.S.
B3A 1T8
469-8837

Basinview Drive Developmental Residence 8
Mrs. Bev Wicks
3838 Basinview Drive
Halifax, N.S.
B3K 5A2
455-7421

Vernon Street Group Home 8
Mrs. Bev Wicks
1648 Vernon Street
Halifax, N.S.
B3H 3N1
422-6742

capacity

Pleasant Street 8
Developmental Residence
Mrs. Bev Wicks
105 Pleasant Street
Dartmouth, N.S.
B2Y 3P7
464-9131

Joseph Howe Drive 8
Group Home
Ms. Carole Evans
3235 Joseph Howe Drive
Halifax, N.S.
B3L 4H3
454-0630

Homes for Independent Living 6
Ms. Linda Branner
2505 Oxford Street
Halifax, N.S.
B3L 2T5
422-8268

Robert Allen Drive 7
Developmental Residence
Mrs. Bev Wicks
31 Robert Allen Drive
Halifax, N.S.
B3M 3G9
443-6804

Hants County

Kings Meadows Group Home 10
Mrs. Barbara Campbell
R.R. #1
Windsor, N.S.
B0N 2T0

Lantz Group Home 8
Mr. Robin C. Strickland
P.O. Box 175
Lantz, N.S.
B0N 1R0
883-9469

Kings County

Kentville Group Home 8
Mr. Derek Vernest
14 Oakdene Terrace
Kentville, N.S.
B4N 1E5
678-1740

Wolfville Developmental 11
Residence
Mr. Derek Vernest
462 Main Street
Wolfville, N.S.
B0P 1X0
678-8920

Lunenburg County

LaHave Manor Group Home 9
Mr. Leslie Mason
58 Alexandra Avenue
Bridgewater, N.S.
B4V 1H1
543-7712

Bonny Lea Farm 24
Ms. Marilee Howlett
P.O. Box 560, Windsor Road
Chester, N.S.
B0J 1J0
275-4202 (Church House)
275-3027 (Hamilton House)

capacity

Pictou County

Temperance Street 8
Developmental Residence
Mrs. Linda Boucher
304 Temperance Street
New Glasgow, N.S.
B2H 3B5
752-0476

Foord Street Group Home 8
Mrs. Linda Boucher
100 N. Foord Street, Stellarton
c/o 304 Temperance Street
New Glasgow, N.S.
B2H 3B5
752-0476

Licensed Nursing Homes

Annapolis County

Northhills Nursing Home 50
Ms. Colleen Brown
Granville Ferry, N.S.
B0S 1A0
532-5555

Annapolis Royal 43
Nursing Home
Mrs. Florence Wolfe
St. George Street
Annapolis Royal, N.S.
B0S 1A0
532-2240

Cape Breton Island

Breton Bay Nursing Home 264
Mr. Bob Fougere
70 St. Anthony Drive
Sydney, N.S.
B1S 2R5
539-4560

Victoria Haven Nursing Home 23
Mr. H.W. MacLeod
429A Third Street
Glace Bay, N.S.
B1A 4G6
849-8826

MacGillivray Guest Home 74
Mr. Jack Coffey
25 Xavier Drive
Sydney, N.S.
B1S 2R9
539-6110

Colchester County

Glenview Lodge 48
Mr. Charles Dale
East Prince Street
Truro, N.S.
B2N 5B2
895-8715

Hillcrest Manors Ltd. 119
Mrs. Carol MacMillan
P.O. Box 1210, Manor Drive
Truro, N.S.
B2N 5H1
895-2891

capacity *capacity*

Cumberland County

MacAloney's Nursing Home 38
Mr. A.J. MacAloney
17 MacFarlane St.
Springhill, N.S.
B0M 1X0
597-2797

Gables Lodge 95
Mrs. Kathy Maltby
252 Church Street
Amherst, N.S.
B4H 3B3
667-3501

Guysborough County

MacKaracher's Nursing Home 30
Mrs. Audrey Taylor
Sherbrooke, N.S.
B0J 3C0
522-2147

Halifax City and County

Glades Lodge 123
Mrs. Jan White
25 Alton Drive
Armdale, N.S.
B3N 1M1
477-1777

Fairview Villa 207
Mr. Bruce Purchase
245 Main Avenue
Fairview, N.S.
B3M 1B7
443-1971

Colonial Nursing Home 24
Mrs. Deborah Morgan-Downey
1019 Lucknow Street
Halifax, N.S.
B3H 2T2
420-0697

Extendicare/Armview 247
Ms. Karen MacIntyre
126 Purcell's Cove Road
Halifax, N.S.
B3P 1B5
477-8051

Scotia Nursing Home 45
Mr. Glen Griffin
R.R. #1, Beaverbank, N.S.
B0N 1A0
865-6364

Melville Lodge 100
Mrs. Donna Hale
50 Shoreham Lane
Halifax, N.S.
B3P 2R3

Kings County

Wolfville Nursing Home 66
Mrs. Diana J. MacDonald
P.O. Box 16, R.R. #2
346 Main Street
Wolfville, N.S.
B0P 1X0
542-2429

Palmeter's Country Home 97
Mr. Larry Knowles
655 Park Street
Kentville, N.S.
B4N 3V7
678-7355

capacity *capacity*

Lunenburg County

Mahone Nursing Home 35
Mrs. Anne Kennedy
P.O. Box 320
Mahone Bay, N.S.
B0J 2E0
624-8341

Pictou County

Edward Mortimer Place 77
Mrs. Katherine Sullivan
P.O. Box 250
Haliburton Road
Pictou, N.S.
B0K 1H0
485-4341

Blue Extension 17
Mrs. Katherine Sullivan
P.O. Box 250
Haliburton Road
Pictou, N.S.
B0K 1H0
485-4391

Queens County

North Queens Nursing Home 42
Mr. Gerald Lohnes
P.O. Box 181
Caledonia, N.S.
B0T 1B0
682-2553

Shelburne County

Surf Lodge Nursing Home 26
Ms. Margaret Coates
P.O. Box 160
Lockeport, N.S.
B0T 1L0
656-2416

Yarmouth County

Villa St. Joseph du Lac 79
Sister Estelle Arsenault
R.R. #1
P.O. Box 810, Lakeside
Yarmouth, N.S.
B5A 4A5
742-7128

Municipally Operated Homes for the Aged

Annapolis County

capacity

Mountain Lea Lodge 106
Mr. Larry Marsters
R.R. #1, Church Street
Bridgetown, N.S.
B0S 1C0
665-2577

Antigonish County

R.K. MacDonald Guest Home 106
Mrs. Evelyn Lindsay
64 Pleasant Street
Antigonish, N.S.
B2G 1W7
863-2578

Cape Breton Island

Alderwood Home for the Aged 60
Mrs. Marcella Roberts
P.O. Box 218
Baddeck, N.S.
B0E 1B0
295-2644

Seaview Manor 101
Mr. Dan Munroe
275 South Street
Glace Bay, N.S.
B1A 1W6
849-7300

Inverary Manor 60
Mrs. Joan MacLellan
Box 460, Maple Street
Inverness, N.S.
B0E 1N0
258-2581/2842

capacity

Richmond Villa 75
Miss Isabelle Johnston
P.O. Box 250
St. Peters, N.S.
B0E 3B0
535-3030

Foyer Pere Fiset 60
Mrs. Lorraine Aucoin
Cheticamp, N.S.
B0E 1H0
224-2087

Highland Manor 20
Mrs. Donna Rideout
Neils Harbour, N.S.
B0C 1N0
336-2895

Cumberland County

East Cumberland Lodge 65
Mrs. Brenda Benjamin
P.O. Box 250
Pugwash, N.S.
B0K 1H0
243-2504/2505

capacity *capacity*

Digby County

Tideview Terrace 80
Mr. Gary Burlingham
P.O. Box 1120
Digby, N.S.
B0V 1A0
245-4718

Villa Acadienne 72
Mr. Henry Saulnier
P.O. Box 178
Meteghan, N.S.
B0W 2K0
645-2065

Guysborough County

Canso Seaside Manor 15
Ms. Mary-Jurcena Taylor
Canso, N.S.
B0H 1H0
366-3030

Milford Haven 50
Mrs. Elizabeth Richard
P.O. Box 300
Guysborough, N.S.
B0H 1N0
533-2828

Halifax County

Oceanview Manor 182
Mr. John Morrison
Box 130
Eastern Passage
Halifax, N.S.
B0J 1L0
465-6020

Hants County

Dykeland Lodge 75
Mr. W. Robert Brooks
Curry's Corner
Windsor, N.S.
B0N 2T0
798-8346

Kings County

Grand View Manor 118
Mr. Richard Wagner
P.O. Box 309
Berwick, N.S.
B0P 1E0
538-3118

capacity

Lunenburg County

Harbour View Haven 127
Mr. Gordon Crouse
P.O. Box 1480
Blockhouse Hill Road
Lunenburg, N.S.
B0J 2C0
634-8836

Pictou County

Glen Haven Manor 212
Mr. James W. Ferguson
739 East River Road
New Glasgow, N.S.
B2H 5E9
752-2588

Valley View Villa 96
Mr. David Lank
R.R. #1, Riverton, N.S.
B0K 2S0
755-5780

Queens County

Queens Manor 60
Mr. Brian Selig
P.O. Box 1283
Liverpool, N.S.
B0T 1K0
354-3451

Shelburne County

Roseway Manor 65
Mrs. Jean Cox-Mahaney
Box 518
Sandy Point, N.S.
B0T 1W0
875-4707

Privately Operated Homes for the Aged

Cape Breton Island

The Cove 108
Mr. Alfred Matheson
Kings Road
Sydney, N.S.
B1S 1B9
539-5267

Northside Community 90
Guest Home for the Aged
Mrs. Lucy MacEachern
11 Queen Street, P.O. Box 100
North Sydney, N.S.
B2A 1A2
794-4734/4733

capacity *capacity*

Maple Hill Manor 50
Mrs. Maryena Yurczyszyn
700 King Street
New Waterford, N.S.
B1H 3Z5
862-6495

Colchester County

Willow Lodge 51
Mr. Douglas Cunningham
Blair Avenue
Tatamagouche, N.S.
B0K 1V0
657-3101

Halifax County

Northwood Complex 600
Mr. Lloyd Brown
2630 Gottingen Street
Halifax, N.S.
B3K 3C6
454-8311

Oakwood Terrace 111
Mr. Winston Clarke
10 Mount Hope Avenue
Dartmouth, N.S.
B2Y 4K1
469-3702

The Birches 40
Mrs. Janet Crowell
Musquodoboit Harbour, N.S.
B0J 2L0
889-3474

Duncan MacMillan Home 25
Mrs. Maxine Thibault
Sheet Harbour, N.S.
B0J 3B0
885-2545

St. Vincent Guest Home 162
Mr. Eric Duggan
2080 Windsor Street
Halifax, N.S.
B3K 5B1
429-0550

Hants County

Windsor Elms 120
Mr. Donald Reid
590 King Street
Windsor, N.S.
B0N 2T0
798-2251

Freemason's Home 60
Mr. R.H. Stone
538 Wentworth St.
Windsor, N.S.
B0N 2T0
798-2169

capacity

Lunenburg County

Hillside Pines 80
Mrs. Sheila MacKinnon
77 Exhibition Avenue
Bridgewater, N.S.
B4V 3K6
543-1525

Rosedale Home 29
Mrs. Shirley Veinot
P.O. Box 8
New Germany, N.S.
B0R 1E0
644-2008

Pictou County

I.O.O.F. Home 41
Mrs. Janet Johnston
P.O. Box 850
Pictou, N.S.
B0K 1H0
485-5492

Yarmouth County

Tidal View Manor 103
Mr. J.G. McEachern
60 Vancouver Street
Yarmouth, N.S.
B5A 2P5
742-7853

capacity

Shoreham Village 82
Ms. Katherine R. Campbell
P.O. Box 380
Chester, N.S.
B0J 1J0
275-5631

Specialized Institutional Facilities for the Mentally Handicapped

Adult Residential Centres

Annapolis County

Annapolis Adult Residential Centre (municipally operated) 33
Ms. Patricia MacDougall, Administrator
P.O. Box 548
Bridgetown, N.S. B0S 1C0
665-4566/4042

Cape Breton Island *capacity*

Braemore Adult Residential Centre (municipally operated) 70
Miss C. MacIntyre, Administrator
P.O. Box 515
Sydney River, N.S. B1P 6H4
539-7640

Mary's Hill Adult Residential Centre (privately operated) 46
Mrs. Moira Campbell, Administrator
P.O. Box 50
Mabou, N.S. B0E 1X0
945-2004

Cumberland County

Sunset Adult Residential Centre (municipally operated) 135
Mr. Dennis Brown, Administrator
P.O. Box 130
South Pugwash, N.S. B0K 1L0
243-2571

Halifax County

Scotia Adult Residential Centre (privately operated) 165
Mr. Glen Griffen, Administrator
Beaverbank, N.S. B0N 1A0
865-6364

Kings County

Kings County Adult Residential Centre (municipally operated) 43
Mr. Keith Menzies
Waterville, N.S. B0P 1V0
538-3103

Lunenburg County

LaHave Manor Corp. Adult Residential Centre (municipally operated) 65
Mr. Leslie Mason
P.O. Box 270
Dayspring, Bridgewater, N.S. B4V 2W9
543-7851

Pictou County

Pictou County Adult Residential Centre (municipally operated) 98
Mrs. Susan Curley, Administrator
R.R. #1, Stellarton, N.S. B0K 1S0
755-4884

Shelburne County capacity

Bayside Adult Residential Centre (municipally operated) 30
Mrs. Joanne Rose, Administrator
Barrington, N.S. B0W 1E0
637-2098

Yarmouth County

Harbourside Lodge (privately operated) 64
Mr. J.G. McEachern, Administrator
Vancouver Street
Yarmouth, N.S. B5A 2P5
742-3541

Regional Rehabilitation Centres

Cape Breton Island

Braemore Regional Rehabilitation Centre 60
Cecilia MacIntyre, Administrator
P.O. Box 515
Sydney River, N.S. B1P 6H4
539-7640

Halifax County

Halifax County Regional Rehabilitation Centre 227
Mrs. Melba Holm, Administrator
P.O. Box 1003
Dartmouth, N.S. B2Y 3Z7
434-7660

Kings County

Kings Regional Rehabilitation Centre 90
Mr. Keith Menzies, Administrator
Waterville, N.S. B0P 1V0
538-3103

Children's Facilities

Community Residential Care Facilities

Cape Breton County

capacity

C.A.S. of Cape Breton Group Home 5
Frank Capstick
226 Whitney Avenue
Sydney, N.S. B1P 3A4

Liscombe House (C.A.S. of Cape Breton) 5
Frank Capstick
84 Charlotte Street
Sydney, N.S. B1P 1B7

Cumberland County

Ramsay House 6
Mr. Bob Mullins
131 Victoria Street E.
Amherst, N.S. B4H 1Y2
667-8848

Halifax County

Halifax Children's Aid Society 5
Ms. Marilyn Peers, Executive Director
5244 South Street
Halifax, N.S. B3H 2Z8
425-5420

Barnett House 5
Sister Mary Ellen Boyce
5724 South Street
Halifax, N.S. B3H 1S4
422-8295

Hants County

Family and Children's Services of Hants County 6
Wendy Trull
P.O. Box 99
Windsor, N.S. B0N 2T0
798-2289

Lunenburg County	capacity
Group Home Janet Moore 136 York Street Bridgewater, N.S. B4V 1R3 543-1679	8

Children's Residential Centres

Boys' Residential Centres Mr. J.C. Coleman 680 King Street New Waterford, N.S. B1H 3Z3 862-3851	11
Nova Scotia Residential Centre Mr. Bill MacLeod P.O. Box 826 Truro, N.S. B2N 5C6 893-3029	48
Chisholm Treatment Centre Sister Mary Ellen Boyce 1172 South Park Street Halifax, N.S. B3H 2W8 425-5120	11
Residential Centre, Hebron Mr. Brian Amirault P.O. Box 95 Hebron, Yarmouth Co., N.S. B0W 1X0 742-8782	12

Child Caring Facilities

Annapolis County

S.O.S. Children's Village Mr. Jack Beaudin Nova Scotia-Canada Society Margaretsville, N.S. B0S 1N0	7

Cape Breton County

Bairncroft Ms. Joan Ingall, Superintendent 1612 Kings Road Sydney, N.S. B1S 1E3 562-4284	15

	capacity
Salvation Army Parkdale House Captain E. Jane Currie, Executive Director Superintendent 47 Byng Avenue Sydney, N.S. B1P 5B9 562-5827	8

Halifax County

Hawthorne House 131 Prince Albert Road Dartmouth, N.S. B2Y 1M5	8
Independence Home, Halifax Region Linden Lea Court Dartmouth, N.S. B2Y	4
Johnson House 318 Pleasant Street Dartmouth, N.S. B2W 1A4	8
Julien House 233 Purcell's Cove Road Halifax, N.S. B3P 1B9	8
Nova Scotia Home for Coloured Children 1018 Main Street Dartmouth, N.S. B2W 4X9	32

Children's Training Centres

Children's Training Centre Janet Bray 270 Pleasant Street Dartmouth, N.S. B2Y 3S3	40
Children's Training Centre Mr. Ray Francis P.O. Box 970 Digby, N.S. B0V 1A0	40
Children's Training Centre Ms. Barbara MacKenzie, Acting Superintendent P.O. Box 880 Pictou, N.S. B0K 1A0	40
Children's Training Centre Ms. Barbara MacKenzie, Acting Superintendent P.O. Box 69 Sydney, N.S. B1V 2Y4	40

Youth Training Centre

capacity

Nova Scotia Youth Training Centre 198
Mr. John Walker, Superintendent
P.O. Box 460
Truro, N.S. B2N 5C7

Custody Facilities—Young Offenders Act

Shelburne Youth Centre 150
Mr. Heikki Muinonen, Superintendent
P.O. Box 400
Shelburne, N.S. B0T 1W0
875-3191

Cape Breton Youth Resource Centre 14
Ms. Ann Shears, Director
571 Esplanade
Sydney, N.S. B1P 1B4
564-0032

Specialized Nursing Care Facility for Children

Palmeter's Country Nursing Home 27
Children's Unit
Mr. E.G. Griffin
655 Park Street
Kentville, N.S. B4N 3V7

Private Child-Caring Institutions

Nova Scotia Home for Coloured Children 32
Mr. Wilfred Jackson, Executive Director
1018 Main Street
Dartmouth, N.S. B2W 4X9
434-0674

Home of the Guardian Angel 8
Sister M.S. Burns, Superintendent
6345 Coburg Road
Halifax, N.S. B3H 2A4
422-7964

capacity

Salvation Army Bethany House 9
Captain Barbara Penny, Executive Director
980 Tower Road
Halifax, N.S. B3H 2Y4
422-5900

Bairncroft 15
Ms. Joan Ingall, Superintendent
1612 Kings Road
Sydney, N.S. B1S 1E5
562-4284

Salvation Army Parkdale House 9
Captain E. Jane Currie, Executive Director
47 Byng Avenue
Sydney, N.S. B1P 5B9
562-5827

Adult Service Centres

Cape Breton Region

The Green Door Society Ltd. 20
P.O. Box 366, Cheticamp, N.S. B0E 1H0
Manager: Georgina Poirier
224-2000

Northside Adult Service Centre 30
26 Haley Street
North Sydney, N.S.
Manager: Debra MacLean
794-3517

Regional Occupational Centre 17
Vocational School Residence
P.O. Box 839
Port Hawkesbury, N.S. B0E 2V0
Manager: Kay Isenor
625-0132

Sydney Kinsmen Resource Centre 70
780 Prince Street
Sydney, N.S. B1P 5N6
Manager: Mary Lynne O'Leary
539-8553

Brass Tack Workshop 20
40 MacLean Street, Glace Bay, N.S. B1A 2K7
Manager: Elizabeth Ann Capstick
849-8187

Central Region	*capacity*
Endale Industries P.O. Box 251, Elmsdale, N.S. B0N 1M0 Manager: Linda Horne 883-9404	30
The Bridge Adult Service Centre 10 Croft Street Amherst, N.S. B4H 2Z4 Manager: Ms. Susan Thibodeau 667-8433	20
Golden Opportunity Vocational and Rehabilitation Centre 25 King Street Springhill, N.S. B0M 1X0 Manager: Mrs. Joanne Hunter 597-3158	20
Colchester Community Workshops 575 Prince Street Truro, N.S. B2N 1G2 Manager: Ann Cooper 893-7228	51
Halifax Region	
DASC Industries 10 Akerley Blvd., Suite 24 Burnside Industrial Park Dartmouth, N.S. B3B 1J4 Manager: Sandra Purcell 469-0856	80
Halifax Adult Service Centre 3430 Prescott Street Halifax, N.S. B3K 4Y4 Manager: Susan Slaunwhite 454-7387	115
Anchor Industries Sackville Industrial Park 61 Glendale Avenue Lower Sackville, N.S. B4C 3J7 Manager: Cathy Deagle 865-1651	40
North Shore Region	
Heatherton Adult Service Centre P.O. Box 35, Heatherton, Antigonish Co., N.S. B0H 1R0 Manager: Ms. Jovita Chisholm 386-2808	8

	capacity
Summer Street Industries 874 Summer Street New Glasgow, N.S. B2H 3Z2 Manager: Bob Bennett 755-1945	40
CAMR Community Workshop 83 Saint Ninian Street, Box 1330 Antigonish Co., N.S. B2G 1Y7 Manager: Mr. Leonard MacDonald 863-5024	25

South Shore Region

Shelburne County Adult Mentally Handicapped Workshop P.O. Box 356, Barrington Passage, N.S. B0W 1G0 Manager: Marion Boudreau 875-2668	20
Queens Adult Service Centre P.O. Box 100, Liverpool, N.S. B0T 1K0 Manager: Murray Kirkpatrick 354-2723	35
The Ark Industries R.R. #1, Bridgewater, N.S. B4V 2V9 Manager: Cheryl Cooper 543-5308	40

Western Region

Atelier de Clare Université Sainte-Anne Church Point Digby, N.S. B0W 1M0 Manager: Helene Lewis 769-3202	11
The Conway Workshop R.R. #2, Digby, N.S. B0V 1A0 Manager: Joel Comeau 245-5391	15

capacity

Revolving Door 40
Annapolis East CAMR
P.O. Box 45, Lawrencetown, N.S. B0S 1M0
Chairperson: Tom Porter
584-3332

Valley Region

Windsor Adult Vocational Services Centre 20
P.O. Box 1075
6 Centennial Drive
Windsor, N.S. B0N 2T0
Manager: Dorothy Miller-Fleet
798-5160

Beehive Adult Service Centre 30
Commercial Street
Aylesford, Kings Co., N.S. B0P 1C0
Manager: Carol Craig
847-9443

The Flower Cart 40
1196 Commercial Street
New Minas, N.S. B4N 3E9
Manager: Jim Oulton
678-2478

Sheltered Workshops

New Leaf Enterprises 25
3125 Kempt Road
Halifax, N.S. B3N 5N6
Manager: Ans van den Broek
429-9044

Lake City Industries 20
386 Windmill Road
Dartmouth, N.S. B3A 1J5
Manager: Christopher Fyles
465-5000

Inverness Cottage Workshop 25
P.O. Box 458, Railway Street
Inverness, N.S. B0E 1N0
Manager: Caroline MacLean
258-3316

Personnel and Office Telephone Numbers

Regional Offices

Halifax	424-4150
New Glasgow	755-5950
Yarmouth	742-7871
Kentville	678-6176
Sydney	562-5506

District Offices

Amherst	667-3336
Annapolis	532-2337
Antigonish	863-3213
Barrington	637-2335
Bridgewater	543-2411
Colchester	895-6337
Cumberland	667-3336
Dartmouth	424-3298
Digby	245-2581
Guysborough	533-4007
Hants	798-8319
Liverpool	354-3422
Lunenburg	543-2411
Port Hawkesbury	625-0660
Queens	354-3422
Sackville	865-5750
Shelburne	637-2335
Truro	895-6337
Windsor	798-8319

Sub-Offices

New Waterford	862-6289
Springhill	597-8157
Sydney Mines	736-6270
Glace Bay	563-3390

Family Court

Halifax	424-3990
Sydney	563-2200
New Glasgow	755-6520
Dartmouth	424-4600
Amherst	667-3598
Yarmouth	742-7871
Kentville	679-6075

Head Office (424-)

Minister and Deputy Minister

Hon. Guy J. LeBlanc	4304
Mr. Carmen Moir	4325
Mr. Paul Comeau	7618
Mr. J.A.A. MacKinnon	4326
Mrs. Martha Crowe	4327
Mrs. Patricia Ripley	3265

Coordinated Home Care Division

Ms. Nina Clarke	4653
Ms. Charlett Brine	4653
Ms. Joan Redmond	6834
Mr. A. Stewart Brown	4284
Ms. Cheryl Roosjen	4284
Ms. Alicia Nolan	4653

Family Benefits Division

Switchboard	4261
Mr. Bill Campbell	4262
Miss Carol Fraser	4265
Mr. Rupert Fisher	7767
Mrs. C. Pettipas	8933
Ms. Lynn Orton	3925
Miss Sheila Burke	4544
Mrs. S. MacLean	4500

Family and Children's Services Division

Switchboard	3200
Mr. William Greatorex	4279
Mr. Trevor Townsend	3202
Miss Rosemary Rippon	4283
Mr. Alex Shaw	3201
Mr. Greg Gammon	3204
Mr. Greg Bowers	3211
Mrs B. D'Entremont	2692
Mr. John MacGillivary	5539
Ms. Susan Drysdale	3205
Mr. Jock MacKinnon	4632
Mrs. N. Holmans	5958
Ms. Joanne Coffin	5464
Ms. Jane Grantmyre	5576
Mrs. Debra Burris	6798
Mrs. Bonnie Ramsey	2755
Mr. Harold Grainger	6775
Mr. George Savoury	4283
Ms. Judy Jackson	2755
Mrs. Nancy Taylor	6286

Rehabilitation and Community Services Division

Mr. J.A. MacIsaac	6762
Mr. Ross Thorpe	3212
Dr. M. MacFarlane	4486
Mr. William McCarron	5863
Mrs. Barbara Carbonell	4998
Miss C. Rushton-Conrad	3207
Mr. John MacInnes	7362
Miss Norma Lloyd	4371
Mr. T.A. Hartlen	3209
Ms. Pat Thompson	4275
Mr. P. Barteaux	4277
Miss B. Millar	3206
Miss F. Sutherland	8568
Ms. N. Cochrane	7615
Mr. D. Penney	8904
Mrs. Joan Snow	5466
Miss André McConnell	2762
Mr. Paul Theriault	5360
Mr. Bob Turnbull	4371
Mr. Ron L'Esperance	4329
Ms. Ruth Anne Moffatt-Dickson	4329

Research, Planning and Management Information Services Division

Miss Bessie Harris	4039	Ms. Sharon Schnare	4454
Ms. E. McNaughton	4039	Mrs. Jane Phillips	4454
Mr. Robert Haley	3960	Mr. Tom Conrad	8961
Mr. Allan Clark	4455	Mr. Peter Arnburg	8961
Miss Shulamith Medjuck	4455	Ms. Joan Parks	3960
Mr. David Ryan	4504		

Field Services and Personnel Division

Mr. J.A. MacKinnon	7710	Mr. Alan Cuvelier	7712
Mrs. Barbara Bormke	7712	Ms. Catherine Martin	7711
Mr. Michael Craig	2750		

Financial Services Division

Mr. Arnold R. Jones	4537	Mrs. Sandra Flemming	3263
Mr. Gary Greenough	4474	Mr. Bruce Allen	4525
Mr. Roger Angevine	4260	Mr. Ken Sherry	4527
Mr. George Collier	3261	Mr. Don Johnson	8099
Mr. Roger Whitman	3260	Mrs. Marie Kirby	4536
Mr. Clem Hennebury	4385	Mrs. Marilyn Bonin	5089
Ms. Brenda Murray	8065	Mrs. Jane Pelham	3263
Ms. Jennifer Blair-Myketyn	7628	Mr. Blair McNaughton	4169
Mrs. Carol Arthur	3261	Mrs. Joan Frizzell	4233
Mrs. Jo Ann Rogers	3261	Miss Anne MacLellan	4474
Mr. Robert Gilliatt	6692	Ms. Bonnie LeFrank	4364
Mr. William Kehoe	3262		

Audit Services Division

Mr. George Hudson	4147	Mr. Art Mattson	5786
Mr. Paul Palmer	4302	Mr. David Hiscock	5786
Mr. Gregory Black	5786	Ms. Margaret Pellerine	5786
Ms. Colleen Hooper	5766		

Sources of Additional Information on Programs

The Department of Social Services welcomes inquiries from the public regarding its work. The departmental offices are located on the third, fourth and fifth floors of the J.W. Johnston Building, 5182 Prince Street, Halifax.

Inquiries concerned with:	**Write:**
Employment opportunities Social work education Training programs Bursaries	J.A. MacKinnon Director, Field Services and Personnel Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7
Budgeting and accounting	A.R. Jones Director, Financial Services Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7
Children's aid societies Child caring institutions Family Court Shelburne Youth Centre Nova Scotia Residential Centre Day care and homemaker services Adoptions	William Greatorex Administrator Family and Children's Services Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7
Public assistance Family Benefits Blind Persons' Allowance Disabled Persons' Allowance Diabetic Assistance	Bill Campbell Director, Family Benefits Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7
Rehabilitation and community services Services for the mentally handicapped Services for the post-mentally ill Sheltered workshops Special counselling for the deaf Special social development project Social Housing Program for Provincial Assistance Recipients Summer employment for students Municipal General Assistance Homes for Special Care	J.A. MacIsaac Administrator Rehabilitation and Community Services Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7

Policy, planning and research Computer services Information services	Bessie Harris Administrator Research, Planning and Management Information Services Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7
Emergency social services	Mike Johnston Acting Director Emergency Welfare Services Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7
Indians of Nova Scotia	Allan Clark Coordinator, Indian Affairs Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7
Senior citizens Senior Citizens' Commission	Allan Clark Coordinator Senior Citizens' Commission Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7
Social Services Council	Bessie Harris Executive Secretary Social Services Council Department of Community Services P.O. Box 696 Halifax, N.S. B3J 2T7